

# **Term Service Contract**

OPTION A: PRICED CONTRACT WITH ACTIVITY SCHEDULE

# **Contract Data Forms**

June 2017 (with amendments January 2023)

### **Contract Execution**

This agreement is made between the *Client*, the *Contractor* and the Named Suppliers.

Terms in this agreement have the meanings given to them in the contract between the Environment Agency and Glendale Countryside Ltd for Asset OMR Incident Response in Devon, Cornwall and Isles of Scilly. (the *works*).

The *Contractor* offers to Provide the Works in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.

The *Contractor* was appointed to Asset Operation, Maintenance, Response framework and executed the framework agreement.

#### **Executed under hand**

#### by

#### **Environment Agency (Client)**

Name: ..... (Client)

Position: Operations Manager. . . . . (Client)

Signature: . . (Client)

Date: ..... (Client)

#### Glendale Countryside Ltd (Contractor)

Name: ntractor)

Position: General Manager (Contractor)

Signature: ... (Contractor)

Date: .....31/05/24 ...... (Contractor)

## **Contract Data**

#### PART ONE - DATA PROVIDED BY THE CLIENT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

#### 1 General

The conditions of contract are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Term Service Contract June 2017 (with amendments January 2023)

Main Options A Option for resolving and avoiding disputes W2

**Secondary Options** 

X2 – Changes in law X11- Termination by the *Client* 

X18 – Limitation of Liability

X23 – Extending the Service Period

X24 – The Accounting Periods

Y(UK)1 Project Bank Account

Y(UK)2 - The Housing Grants, Construction and Regeneration

Act 1996

Y(UK)3 The Contracts (Rights of Third Parties) Act 1999

Z Additional Client Clauses

The service is

Asset operation and incident response in Devon, Cornwall and the Isles of Scilly as defined in the Scope - Asset Operation, Maintenance, Response (AOMR) Framework. NEC4 Term Service Contract for Incident Response

The Client is

Name Environment Agency

Address for communications

Horizon House Deanery Road Bristol

BS15AH

Address for electronic communications

The Service Manager is

Name

Address for communications

DEFRA - ENVIRONMENT AGENCY SOUTH WEST MANLEY HOUSE KESTREL WAY EXETER EX2 7LQ

|                          | Address for electronic comm  | unications   |   |   |
|--------------------------|--|--|---|---|
|                          | The Affected Property is   | The Client's assets and other sites in the Devon, Cornwall and Isles of Scilly area.  the document - Asset Operation, Maintenance, Response (AOMR) Framework. NEC4 Term Servi Contract for Incident Response Dated: 17/04/2024 Version Number: 001 |   | •   |
|                          | The Scope is in  |  |   | k. NEC4 Term Service                              |
|                          | The shared services which may be carried out outside the Service Areas are   |  |   |   |
|                          | The language of the contract is  |  | English   |   |
|                          | The law of the contract is the law of  The period for reply is   |  | the law of England a jurisdiction of the co Wales | and Wales, subject to the<br>ourts of England and |
|                          |  |  | 2 weeks   | except that                                       |
| -                        | The following matters will be inclu  |  |   |   |
|                          | Early warning meetings are to b  | e held at in   | tervals no longer thar                            | 4 weeks   |
| 2 The Contractor's main  | n responsibilities   |  |   |   |
| If Option C or E is used | The <i>Contractor</i> prepares forecasts of the total Defined Cost for the whole of the <i>service</i> at intervals no longer than |  |   |   |
| 3 Time                   |  |  |   |   |
|                          | The starting date is   |  |   | 01/04/2024  |
|                          | The service period is  |  |   | 6 months  |

|  | The Contractor submits revised plat than  | s no longer                | 4 weeks                               |                                   |          |
|--|---|----------------------------|---------------------------------------|-----------------------------------|----------|
|  | The period within which the <i>Contractor</i> is to submit a Task Order programme for acceptance is |                            |                                       | 4 weeks                           |          |
| If no plan is identified in part   | The period after the Contract Date  | within which               | the                                   |                                   |          |
| two of the Contract Data   | Contractor is to submit a first plan for  |                            |                                       | 2 weeks                           |          |
|  |   |                            |                                       |                                   |          |
| 4 Quality management   |   |                            |                                       |                                   |          |
|  | The period after the Contract Date of Contractor is to submit a quality pole                        | within which ticy statemen | the<br>t and                          |                                   |          |
|  | quality plan is   | ,                          |                                       | 2 weeks                           |          |
| E Daymant  |   |                            |                                       |                                   |          |
| 5 Payment  |   |                            |                                       |                                   |          |
|  |   | ODD 0/ 11                  |                                       |                                   |          |
|  | The currency of the contract is the   | GBP Sterli                 | ng                                    |                                   |          |
|  | The assessment interval is  | 1 month                    |                                       |                                   |          |
|  | The interest rate is 2 (two)  | % per ann                  | um (not less thai                     | n 2) above the                    |          |
|  | base  | rate of the                | Bank of Engla                         | nd                                | bank     |
| If the period in which payments are made is not three weeks and Y(UK)2 is not used | The period within which is payments is  | s are made                 | The <i>Client</i> will days of the da | make payment wite of the invoice. | ithin 14 |
|  |   |                            |                                       |                                   |          |
|  |   |                            |                                       |                                   |          |
|  |   |                            |                                       |                                   |          |
| 6 Compensation event   | ds .  |                            |                                       |                                   |          |
|  |   |                            |                                       |                                   |          |
| If Option A is used  | The value engineering percentage is stated here, in which case it is                                | s 50%, unles               | s another perce                       | ntage                             | %        |

| If there are additional con<br>These are additional com  | •                 |   |  |   |      |
|--|-------------------|---|--|---|------|
|  |                   |   |  |   |      |
| 8 Liabilities and in   | nsurance          |   |  |   |      |
| If there are additional Clie   | ent's liabilities | s These are addition                    | onal <i>Client's</i> liabilities   |   |      |
|  | (2)               | Not used                                |  |   |      |
|  | (3)               | Not used                                |  |   |      |
| The minimum amount of cover for insurance against loss of or damage to property (except Plant and Materials and Equipment) and liability for bodily injury to or death or person (not an employee of the <i>Contractor</i> ) arising from or in connection with the <i>Contractor</i> Providing the Service for any one event is  £5,000,000 |                   |   |  | for bodily injury to or death o<br>or in connection with the  | ıf a |
|  | emp               | loyees of the <i>Cont</i>               | of cover for insurance against de<br>tractor arising out of and in the co<br>ntract for any one event is | ath of or bodily injury to urse of their employment in £5,000,000 of the minimum amount required by law if t is greater |      |
| If the <i>Client</i> is to provide Plant and Materials   | The<br>inclu      | insurance against<br>de cover for Plant | loss of or damage to Plant and Materials provided by the Co  | laterials and Equipment is to lient for an amount of  |      |
|  | The Contrac       | ctor provides these                     | additional insurances  |   |      |
|  | (1) Insuranc      | -                                       | Contractors All Risk Insurance   |   |      |
|  | Minimum am        | nount of cover is                       | 120% of the value of this contra   | act   |      |
|  | The deductil      | oles are                                | The excess up to a maximum of  | of £25,000  |      |
|  | (2) Insurance     | e against                               | Professional Indemnity   |   |      |
|  | Minimum am        | nount of cover is                       | £2,000,000   |   |      |
|  | The deductil      | oles are                                | The excess up to a maximum of  | f £25,000   |      |
|  | (3) Insurance     | e against                               |  |   |      |
|  | Minimum am        | nount of cover is                       |  |   |      |
|  | The deductil      | oles are                                |  |   |      |
|  |                   |   |  |   |      |
| 9 Resolving and a  | voiding di        | sputes                                  |  |   |      |
|  | The tribunal      | is                                      | Litigation in the courts   |   |      |

| If the tribunal is arbitration | The arbitration procedure is TBC  |  |  |  |  |
|--------------------------------|---|--|--|--|--|
|                                | The place where arbitration s to be held is   |  |  |  |  |
|                                | The person or organisation who will choose an arbitrator if the Parties cannot agree a choice or if the arbitration procedure does not state who selects an arbitrator is |  |  |  |  |
|                                | Simon Robinson  |  |  |  |  |
|                                | the Senior Representatives of the Client are  Name (1)  |  |  |  |  |
|                                | Name (1)  |  |  |  |  |
|                                | Address for communications  | DEFRA - DEPARTMENT FOR<br>ENVIRONMENT, FOOD AND RURAL<br>AFFAIRS<br>YORK: Foss House - Block B<br>PEASHOLME GREEN<br>YORK<br>YO1 7PX |  |  |  |
|                                | Address for electronic communications   | ent-   |  |  |  |
|                                | Name (2)  |  |  |  |  |
|                                | Address for communications  | Lateral House,<br>8 City Walk,<br>Holbeck,<br>Leeds<br>LS11 9AT  |  |  |  |
|                                | Address for electronic communications   |  |  |  |  |
|                                |   |  |  |  |  |
|                                | The Adjudicator is  |  |  |  |  |
|                                | Name  | To be confirmed  |  |  |  |
|                                | Address for communications  | To be confirmed  |  |  |  |
|                                |   |  |  |  |  |
|                                | Address for electronic communications   | To be confirmed  |  |  |  |
|                                | The Adjudicator nominating body is  | Institution of Civil Engineers   |  |  |  |

## X17: Low service damages

Option X17 is not used

| X18: Limitation of lia          | ability   |  |
|---------------------------------|---|--|
| If Option X18 is used           | The Contractor's liability to the Client for indirect or consequential loss is limited to   | £1,000,000   |
|                                 |   |  |
|                                 | For any one event, the <i>Contractor's</i> liability to the <i>Client</i> for loss of or damage to the <i>Client's</i> property is limited to                             | £5,000,000   |
|                                 | The <i>Contractor's</i> liability for Defects due to its design of an item of Equipment is limited to   | £1,000,000   |
|                                 | The <i>Contractor's</i> total liability to the <i>Client</i> for all matters arising under or in connection with the contract, other than excluded matters, is limited to | The greater of £5m or the total of the Prices plus 20% |
|                                 | The <i>end of liability date</i> is 6 years at  | fter the end of the Service Period                     |
| X 23                            |   |  |
| If Option X23 is used           | The maximum service period is 1 Year  | rs after the starting date                             |
|                                 | The <i>periods</i> for extension are  |  |
| Order                           | Period for extension (months)   | notice date  |
| First                           | 6 months  | 01/09/24   |
| Second                          |   |  |
| Third                           |   |  |
| Fourth                          |   |  |
| If there are criteria for exten |   |  |
|                                 | The <i>criteria for extension</i> are (1)   |  |
|                                 |   |  |
|                                 | (2)   |  |
|                                 | (3)   |  |
| X24: The accounting p           | periods   |  |
| If Option X24 is used           | d and Option C is not used The acco   | ounting periods are                                    |
|                                 |   |  |
|                                 |   |  |

| Y(UK)2: The Housing Grants, Construction and  | Regeneration Act 1996     |       |                                    |
|---|---------------------------|-------|------------------------------------|
| If Y(UK)2 is used and the date on which a payment is due is not fourteen weeks after the end of the accounting period or Service Period | The period is             | weeks |                                    |
| If Y(UK)2 is used and the final date for payment is not fourteen days after the date on which payment becomes                           | The period for payment is | 21    | days after the date or becomes due |

## Z: Additional conditions of contract

## **Z** Clauses

| Clause No. | Clause  |
|------------|---|
| Z1         | Z1 Environment Agency as regulatory authority   |
|            | Z1.1 The Environment Agency's role as a regulatory authority and as Client under the contract is        |
|            | separate and distinct. Actions taken in one capacity are deemed not to be taken in the other.           |
|            | Z1.2 Where statutory consents must be obtained from the Environment Agency in its capacity as a         |
|            | regulatory authority, the Contractor is responsible for obtaining these and paying fees. The Client's   |
|            | acceptance of a tender and the Client's instruction or variation of the works does not constitute       |
|            | statutory approval or consent.  |
|            | Z1.3 An action by the Environment Agency as regulatory authority is the action of Other.                |
| Z2         | Z2 Framework Agreement  |
|            | Z2.1 The Contractor shall ensure at all times during this contract it complies with all the obligations |
|            | and conditions of the Asset Operations Operation, Maintenance, Response Framework Agreement             |
|            | made with the Client.   |
| Z3         | Z3 Data Protection  |
|            | Z3.1 The requirements of the Data Protection Schedule shall be incorporated into this contract          |
| Z4         | Z4 Liabilities and insurance  |
|            | Z4.1 Civil data protection claims and regulatory fines for breaches of Data Protection Legislation are  |
|            | excluded from any limit of liability stated.  |
| Z5         | Z5 Risks and insurance  |
|            | Z5.1 Replace clause 84.1 with the following   |
|            | Insurance certificates are to be submitted to the Service Manager on an annual basis.                   |
| Z6         | Z6 Resolving Disputes   |
|            | Z6.1 Delete clause W2.1   |
| Z31        | Z31 Price Adjustment for Inflation TSC  |
|            | The Client recognises the ongoing pricing uncertainty with regards to inflation. The Client will        |
|            | mitigate this uncertainty through this clause.  |
|            | Z31.1 Defined terms:  |
|            | a) The index is Office for National Statistics (ONS) CPI (UK, 2015=100).                                |
|            | b) The Base Date Index (B) is the latest available index published by ONS prior to the Contract         |
|            | Date.   |
|            | c) The Latest Index (L) is the latest available index published by ONS before the date of               |
|            | assessment of an amount due.  |
|            | d) The Price Adjustment Factor (PAF) at each date of assessment of an amount due is                     |
|            | 0.9((L-B)/B).   |
|            | · · · · ·   |
|            | Z31.2 Application rules.  |
|            | The provisions of this clause [Z31] shall apply provided that:  |
|            | a) The Price for Service Provided to Date is less than or equal to the total of the Prices              |
|            | and   |
|            | b) Inflation remains positive ie L is greater than B.   |
|            | Z31.3 Price Adjustment Factor.  |
|            | If an index is changed after it has been used in calculating a PAF, the calculation is not changed. The |
|            | PAF calculated at the last assessment date before the Completion Date for the whole of the works is     |
|            | used for calculating an amount for price adjustment after that date.                                    |
|            | Z31.4 Price adjustment Options A and B.   |
|            | Each amount due includes an amount for price adjustment which is the sum of                             |

- The change in the Price for Service Provided to Date since the last assessment of the amount due multiplied by the PAF and
- The amount for price adjustment included in the previous amount due

## PART TWO – DATA PROVIDED BY THE CONTRACTOR

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

### 1 General

| The Contractor is                      |   |
|--|---|
| Name                                   | Glendale Countryside Ltd                                  |
| Address for communications             | Suite 3 Sheers Barton Barns Lawhitton Launceston PL15 9NJ |
| Address for electronic communications  |   |
| The fee percentage is                  | %   |
| The service areas are                  | Devon, Cornwall and the Isles of Scilly                   |
| The <i>key persons</i> are<br>Name (1) |   |
| Job                                    | Contracts Manager   |
| Responsibilities                       | Manage operations Cornwall Estates                        |
| Qualifications                         | BSC   |
| Experience                             | +20 years   |
| Name (2)                               |   |
| Job                                    | Contracts Manager   |
| Responsibilities                       | Manage Devon Estates                                      |
| Qualifications                         | NPTC City&Guilds  |
| Experience                             | +10 years   |

The following matters will be included in the Early Warning Register

|   | 11 1144   |  |   |
|---|---|--|---|
| 2 The Contractor's mai                    | n responsibilities  |  |   |
| If the <i>Contractor</i> is to provide So | cope for its plan The Scope provided by the <i>Contractor</i> for | its plan is in   |   |
| 3 Time                                    |   |  |   |
| If a plan is to be identified in the      | Contract Data   |  |   |
|   | The plan identified in the Contract Data i                        | S  |   |
| 5 Payment                                 |   |  |   |
| If Option A, C or E is used               | The price list is   |  | Asset OMR Lot 3 –<br>Vegetation Management<br>and Landscape & Habitat<br>Creation Pricing<br>Workbook |
| If Option A or C is used                  | The tendered total of the Prices is                               |  | £50'610.00  |
| 9 Resolving and avoid                     | ing disputes  |  |   |
|   | The Senior Representatives of the Contrac                         | tor are  |   |
|   | Name(1)   |  |   |
|   | Address for communications  | Suite 3<br>Sheers Barto<br>Lawhitton<br>Launceston<br>PL15 9NJ | n Barns   |
|   | Address for electronic communications                             |  | 2 –   |
|   | Name(2)   |  |   |
|   | Address for communications  |  |   |
|   | Address for electronic communications                             |  |   |

| If an information execution plan is to be identified in the Contract Data | The <i>information executio</i> identified in the Contract   |                 |                    |                             |
|---|--|-----------------|--------------------|-----------------------------|
|   |  |                 |                    |                             |
|   | edule of Cost Compone  | nts (used       | only with Opti     | on A)                       |
|   | The people rates are   |                 |                    |                             |
|   | category of person   | unit            |                    | rate                        |
|   | Refer to the document "Asset OMR Lot 3 – Vegetation Management and Landscape & Habitat Creation Pricing Workbook"  The published list of Equipme | ent is the edit | ion current at the |                             |
|   | Contract Date of the list publ   | ished by        |                    |                             |
|   | The percentage for adjustme published list is  | ent for Equipr  | ment in the        | NIL % (state plus or minus) |
|   | The rates for other Equipment Equipment  | are             |                    |                             |
|   |  |                 |                    |                             |
|   |  |                 |                    |                             |
|   |  |                 |                    |                             |
|   |  |                 |                    |                             |

The rates for Defined Cost of manufacture and fabrication outside the Service Areas by the

Contractor are

X10: Information modelling

If Option X10 is used