

Professional Service Contract

Contract Data Forms

June 2017 (with amendments January 2019)

Contract Execution

This agreement is made between the Client, the Consultant and the Named Suppliers.

Terms in this agreement have the meanings given to them in the contract between the Environment Agency and Turner & Townsend Project Management Limited for the "South East Reconditioning Programme ECC PM" (the *service*).

The Consultant offers to Provide the Services in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.

The *Consultant* was appointed to the framework and executed the framework agreement (with reference number RM6165).

Executed under hand	
by	
[signature]	
[print]	
Environment Agency (Client)	
[signature]	
[print]	
Turner & Townsend Project Management Limited	(Consultant)

Contract Data

PART ONE – DATA PROVIDED BY THE CLIENT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

General					
	The <i>conditions of contract</i> are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Professional Service Contract June 2017 (with amendments January 2019)				
	Main Option	E Option for resolving and avoiding disputes			W2
	Secondary Options	X2, X9, X ² Z12, Z130		(18, Y(UK)2, Y(UK)3, Z1, Z2, Z3, Z8, Z	Z9,
	The service is	Delivery o Programm		for the South East Reconditioning	
	The Client is				
	Name			Environment Agency	
	Address for commu	ss for communications		Horizon House Deanery Road Bristol BS1 5AH	
	Address for electronic communications				
The Service Manager is					
	Name				
	Address for commo	unications		Environment Agency Guildbourne House, Chatsworth Row Worthing West Sussex BN11 1LD	ad
	Address for electro	onic commu	nications		
	The Scope is in			263 - PSC scope template - ECC Proj r 20112023 V2.2.docx	ect

	The I	anguage of the contractis	English		
	The I	law of the contract is the law of	England and Wal jurisdiction of the Wales		
	The /	period for reply is	2 weeks	exc	ept that
	• т	he period for reply for	n/a	is	n/a
	• Т	he period for reply for	n/a	is	n/a
		llowing matters will be included in the	year(s) following Completion or earlier termination in the Early Warning Register		
		v warning meetings are to be held at in er than	tervals no	2 weeks	.
2 The Consultant's ma					
If the <i>Client</i> has identified work which is set to meet		ey dates and conditions to be met are			
a stated <i>condition</i> by a <i>key</i> date		ondition to be met		key date	
uate	(1)	N/A		N/A	
	(2)				
	(3)				
If Option A is used		e Consultant prepares forecasts of the rvals no longer than	total <i>expenses</i> at	N/A	
	iiile	ivais no longer than		IN/A	
If Option C or E is used		Consultant prepares forecasts of the Fee and expenses at intervals no lon		4 weeks	
3 Time					
	The	starting date is		01/03/20	024

The Client provides access to the following persons, places and things

	access	access date
	(1) Asite	01/03/2024
	(2) Sharepoint	01/03/2024
	(3) Fastdraft	01/03/2024
	The Consultant submits revised programmes at intervals no	
	longer than	4 weeks
	3	
If the <i>Client</i> has decided the <i>completion date</i> for the whole of the <i>service</i>	The completion date for the whole of the service is	01/09/2025
If no programme is identified in part two of the Contract Data	The period after the Contract Date within which the Consultant is to submit a first programme for acceptance is	2 weeks
	Consultant is to submit a first programme for acceptance is	2 Weeks
4 Quality management		
	The period after the Contract Date within which the Consulta	nt
	is to submit a quality policy statement and quality plan is	4 weeks, if not previously provided by the <i>Consultant</i>
	The period between Completion of the whole of the service	
	and the defects date is	26 weeks
5 Payment		
	The currency of the contract is the	£ sterling
	The assessment interval is	Monthly
	THE assessment interval is	Working
If the <i>Client</i> states any	The expenses stated by the Client are	
expenses it	tem amount	
	N/A N/A	
	The interest rate is 2 % per annum (not less the	an 2) above the
	Base rate of the Bank of Eng	pland bank
If the period in which payments are made is not three weeks and Y(UK)2 is	The period within which payments are made is N/A	
not used If Option C or E is used and the <i>Client</i> states any locations	The locations for which the Consultant provides a charge for the cost of support people and office overhead are	

If Option (is used
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The Consultant's share percentages and the share ranges are

share range			Consultant's sha	re percentage
less than	N/A	%	N/A	%
from	% to	%		%
from	% to	%		%
greater than		%		%
The exchange rate	es are those published in	Financia	l Times	

If Option C or E is used

on 01/11/2023 (date)

6 Compensation events

If there are additional

These are additional compensation events

N/A		

8 Liabilities and insurance

If there are additional *Client's* liabilities

These are additional Client's liabilities

(1)	N/A
(2)	N/A

(3) N/A

The minimum amount of cover and the periods for which the *Consultant* maintains insurance are

EVENT	MINIMUM AMOUNT OF COVER	PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION
The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service	in respect of each claim, without limit to the number of claims, except for claims arising out of pollution or contamination, where the minimum amount of cover applies in the aggregate in any one period of insurance and except for claims arising out of asbestos [fire safety/cladding claims] where a lower level of £2m shall apply in the aggregate	6 years following Completion of the whole works or earlier termination
Loss of or damage to property and liability for bodily injury to or death of a person (not an employee of the <i>Consultant</i>) arising from or in connection with the <i>Consultant</i> Providing the Service	Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events	12 months
Death of or bodily injury to employees of the <i>Consultant</i> arising out of and in the course of their employment in	Whichever is greater of £5 million or the amount required by law	For the period required by law
connection with the contract	in respect of each event, without limit to the number of events	

The Consultant provides these additional insurances			
(1) Insurance against	n/a		
Minimum amount of cover is	n/a		
The deductibles are	n/a		
(2) Insurance against	n/a		
Minimum amount of cover is	n/a		
The deductibles are	n/a		
(3) Insurance against	n/a		
Minimum amount of cover is	n/a		
The deductibles are	n/a		
The Consultant's total liability to the Client for all matters arising under or in connection with the contract, other than			

the excluded matters is limited to

£5 million

Resolving and avoiding	ng disputes		
	The tribunal is	Litigation	in the courts
f the tribunal is arbitration	The arbitration procedure is	To be confirmed	
	The place where arbitration		
	is to be held is	To be con	firmed
			an arbitrator if the Parties cannot agree a ot state who selects an arbitrator is
	Institution of Civil Engineers		
	The Senior Representatives of the	he <i>Client</i> are	
	Name (1)		Client's Framework Manager
	Address for communications	5	Environment Agency Horizon House, Deanery Road Bristol BS1 4AH
	Address for electronic comm	nunications	
	Name (2)		
	Address for communications	3	Environment Agency Guildbourne House Chatsworth Road Worthing, BN11 1LD
	Address for electronic comm	nunications	
	The Adjudicator is		
	Name		To be confirmed
	Address for communications	5	To be confirmed
	Address for electronic comm	nunications	To be confirmed
	The Adjudicator nominating bo		Institution of Civil Engineers

X2: Changes in the la	aw		
If Option X2 is used	The law of the project is	The law of England and V jurisdiction of the courts of	Vales, subject to the England and Wales
X5: Sectional Comple	etion (Not Used)		
If Option X5 is used	The completion date for each	ch section of the service is	
	section	description	completion date
	(1)	N/A	N/A
	(2)		
	(3)		
	(4)		
X7: Delay damages (N	Not Used)		
If Option X7 is used without Option X5	Delay damages for Comple	etion of the whole of the service	are N/A per day
If Option X7 is used with	Delay damages for each se	ection of the service are	
Option X5	section	description	amount per day
	(1)	N/A	N/A
	(2)		
	(3)		
	(4)		
	The delay damages for the	e remainder of the service are	
X8: Undertakings to	Others (Not Used)		
If Option X8 is used	The undertakings to Others	are provided to	
	N/A		
X9: Transfer of Intelle	ectual Property Rights		
X10: Information mod	delling		
If Option X10 is used	3		
If no information	The period after the Con	tract Date within which the Cons	ultant is to submit a first
execution plan is identified in part two of the Contract Data	Information Execution Pla	an for acceptance is	2 weeks
X11: Termination by th	e Client		

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X13: Performance bo	nd (Not Used)	
If Option X13 is used	The amount of the performance bond is	N/A
X18: Limitation of lia	bility	
If Option X18 is used	The Consultant's liability to the Client for indirect or consequential loss is limited to The Consultant's liability to the Client for Defects that are not found until after the defects date is limited to The end of liability date is 6 years after the Completic	£5 million £5 million on of the whole of the service
X20: Key Performanc	e Indicators (not used with Option X12)	
If Option X20 is used	The <i>incentive schedule</i> for Key Performance Indicators is in A report of performance against each Key Performance	N/A

Indicator is provided at intervals of

N/A

months

Y(UK)1: Project Bank Account - NOT USED

Charges made and interest paid by the *project bank*

The *Consultant* is not to pay any charges made and to be paid any interest paid by the *project bank*.

Y(UK)2: The Housing Grants, Construction and Regeneration Act 1996

If Option Y(UK)2 is used and the final date for payment is not fourteen days after the date on which payment becomes due The period for payment is 14 days after the date on which payment becomes due

Y(UK)3: The Contracts (Rights of Third Parties) Act 1999

If Option Y(UK)3 is used	term	beneficiary
	N/A	N/A
If Y(UK)3 is used with	term	beneficiary
Y(UK)1 the following entry is added to the table for Y(UK)3	The provisions of Options Y(UK)1	Named Suppliers N/A

Z: Additional conditions of contract

The additional conditions of contract are:

Z1 Disputes:

Delete existing clause W2.1

Z2 Prevention

The text of clause 18 Prevention is deleted.

Delete the text of clause 60.1(12) and replace with:

The service is affected by any of the following events

- War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the Consultant and sub consultants,
- lonising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel.
- Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device,
- · Natural disaster.
- · Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

Z3 Disallowed Costs

In second bullet of 11.2 (18) add:

(including compensation events with the Subcontractor, i.e. payment for work that should not have been undertaken). Add the following additional bullets after 'and the cost of ':

- Mistakes or delays caused by the Consultant's failure to follow standards in Scopes/quality plans.
- Re-organisation of the Consultant's project team.
- Additional costs or delays incurred due to Consultant's failure to comply with published and known guidance or document formats.
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design errors.
- Production or preparation of self-promotional material.
- Excessive charges for project management time on a commission for secondments or full-time appointments (greater than 5% of commission value)
- Any hours exceeding 8 per day unless with prior written agreement of the Service Manager
- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the Service Manager
- Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the Service Manager
- Costs associated with the attendance at additional meetings after programmed Completion, if delay is due to Consultant performance.
- Costs associated with rectifications that are due to Consultant error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the Consultant's involvement
- · Was incurred due to a breach of safety requirements, or due additional work to comply with safety requirements
- Was incurred as a result of the Client issuing a Yellow or Red Card to prepare a Performance Improvement Plan

Z8 Requirement for Invoice

Insert the following sentence at the end of clause 51.1:

The Party to which payment is due submits an invoice to the other Party for the amount to be paid within one week of the Service Manager's certificate.

Delete existing clause 51.2 and insert the following:

51.2 Each certified payment is made by the later of

- one week after the paying Party receives an invoice from the other Party and
- three weeks after the assessment date, or, if a different period is stated in the Contract Data, within the period stated. If a certified payment is late, or if a payment is late because the Service Manager has not issued a certificate which should be issued, interest is paid on the late payment. Interest is assessed from the date by which the late payment should have been made until the date when the late payment is made, and is included in the first assessment after the late payment is made.

Z9 Conflict of Interest

The *Consultant* immediately notifies the *Client* of any circumstances giving rise to or potentially giving rise to conflicts of interest relating to the *Consultant* (including without limitation its reputation and standing) and/or the *Client* of which it is aware or which it anticipates may justify the *Client* taking action to protect its interests. Should the Parties be unable to remove the conflict of interest to the satisfaction of the *Client*, the *Client*, in its sole discretion, may terminate this Contract.

Z12 Waiver

No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party by the Service Manager in writing in accordance with the Contract, and with express reference to Clause Z12. The failure of either party to insist upon strict performance of the Contract, or any failure or delay in exercising any right or remedy shall not constitute a waiver or diminution of the obligations established by the Contract.

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Z 130 Rate adjustment

Z130.1 The Defined Cost for People Rates shall be increased by the same proportion and on the same date as the appropriate *Framework Prices*.

Z 131 Change to the Schedule of Cost Components

Add clause 11.2(19) The People Rates are the *people rates* unless later changed in accordance with the contract and provided that at all times and under any circumstance howsoever arising the People Rates do not exceed the equivalent and directly comparable Framework Prices as set out in Crown Commercial Services (CCS) Construction Professional Services Framework RM6165.

In the Schedule of Cost Components delete the section titled **People** and replace with:

People

- 1 The following components of the cost of people.
- Amounts calculated by multiplying each of the People Rates by the total time appropriate to that rate properly spent on work on the contract.

PART TWO – DATA PROVIDED BY THE CONSULTANT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

1 General		
The	e Consultant is	
	Name	Turner & Townsend Project Management Limited
	Address for communications	Low Hall Calverley Road Horsforth Leeds LS18 4GH
	Address for electronic communications	Tom.Dix@turntown.co.uk
т	he fee percentage is	%
The	e key persons are	
	Name (1)	
	Job	
	Responsibilities	NEC Project Manager
	Qualifications	
	Experience	
	Name (2)	
	Job	
	Responsibilities	NEC Project Manager
	Qualifications	
	Experience	
The	e following matters will be included in the E	early Warning Register

2 The Consultant's	main responsibilities		
If the <i>Consultant</i> is to provide Scope	The Scope provided by the Consultant is in	N/A	
5 Payment			
If the Consultant states expenses	The expenses stated by the Consultant are a item amount	any	
If Option A or C is used	The activity schedule is		N/A
If Option E is used	The forecast of the prices is		
Resolving and avoid	ding disputes		
	The Senior Representatives of the Consulta	nt are	
	Name (1)		
Address for communications		One New Char London EC4M 9AF	nge
	Address for electronic communications		
	Name (2)		
	Address for communications	Low Hall Low Hall Road Horsforth Leeds LS18 4GH	
	Address for electronic communications		

X10: Information mo	delling			
If Option X10 is used				
execution plan is to be	e <i>information execution plan</i> io	dentified TBC		
Y(UK)1: Project Bank	k Account – NOT USED)		
If Option Y(UK)1 is used	The project bank is			
	N/A			
	named suppliers are			
	N/A			
Data for the Schedul	le of Cost Components	(used only with C	Options C or E)	
	The overhead percentages	s for the cost of support	people and office overhead are	
	location overhead percentage			
			%	
Data for the Short Schedule of Cost Components (used only with Option A)				
	The people rates are			
	category of person	unit	rate	
	N/A	N/A	N/A	