



Framework: Client Support Framework

Supplier: Turner & Townsend Cost Management Ltd

Company Number: 06458527

Geographical Area: National

Project Name: Seawick ECC PM

Project Number: 28884

Contract Type: Professional Service Contract

Option: Option E

Contract Number: 28884

Revision	Status		Originator		Reviewer		Date

PROFESSIONAL SERVICE CONTRACT - Under the Client Support Framework CONTRACT DATA

Project Name Seawick ECC PM

Project Number 28884

This contract is made on 20 April 2020 between the *Client* and the *Consultant*

- This contract is made pursuant to the Framework Agreement (the "Agreement") dated 02nd day of July 2019 between the *Client* and the *Consultant* in relation to the Client Support Framework. The entire Agreement and the following schedules are incorporated into this contract by reference
- Schedules 1 through to 14 inclusive of the Framework schedules are relied upon within this contract.
- The following documents are incorporated into this contract by reference Seawick ECC PM Scope v1 Dated 27 February 2020

Early warning meetings are to be held at intervals no longer than

Part One - Data provided by the *Client*

Statements given in all Contracts

1 General

The conditions of contract are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Professional Service Contract June 2017.

Option for resolving and Main Option E W2 Option avoiding disputes Secondary Options X2: Changes in the law X9: Transfer of rights X11: Termination by the Client Y(UK)2: The Housing Grants, Construction and Regeneration Act 1996 Y(UK)3: The Contracts (Rights of Third Parties) Act 1999 Z: Additional conditions of contract ECC Project Management services on the Environment Agency's Seawick project. The service is The Client is **Environment Agency** Address for communications Horizon House Deanery Road Bristol BS1 5AH Address for electronic communications catie.magrath@environment-agency.gov.uk The Service Manager is Catie Magrath Address for communications **Enivronment Agency** Kingfisher House Peterborough PE2 5ZR Address for electronic communications <u>catie.magrath@environment-agency.gov.uk</u> The Scope is in Seawick ECC PM Scope v1 The language of the contract is English The law of the contract is the law of England and Wales, subject to the jurisdiction of the courts of England and Wales The period for reply is 2 weeks The period for retention is 6 years following Completion or earlier termination The following matters will be included in the Early Warning Register

2 weeks

2 The Consultant's main responsibilities

The $\ensuremath{\textit{key dates}}$ and $\ensuremath{\textit{conditions}}$ to be met are

condition to be met key date

'none set'
'none set'
'none set'
'none set'
'none set'
'none set'

The *Consultant* prepares forecasts of the total Defined Cost plus Fee and *expenses* at intervals no longer than 4 weeks

3 Time

The starting date is 20 April 2020

The ${\it Client}\,$ provides access to the following persons, places and things

access date

The ${\it Consultant}\,$ submits revised programmes at intervals

no longer than 4 weeks

The *completion date* for the whole of the *service* is 31 March 2021

The period after the Contract Date within which the *Consultant* is to

submit a first programme for acceptance is 4 weeks

4 Quality management

The period after the Contract Date within which the *Consultant* is to

submit a quality policy statement and quality plan is 4 weeks

The period between Completion of the whole of the *service* and the

defects date is 26 weeks

5 Payment

The currency of the contract is the \pounds sterling

The assessment interval is Monthly

The *expenses* stated by the *Client* are as stated in Schedule 6.

The *interest rate* is 2.00% per annum (not less than 2) above the

Base rate of the Bank of England

The locations for which the *Consultant* provides a charge for the cost of support people and office overhead are

The $\ensuremath{\textit{exchange rates}}$ are those published in

6 Compensation events

on

These are additional compensation events

1. 'not used'

2. 'not used'

3. 'not used'

4. 'not used'5. 'not used'

8 Liabilities and insurance

These are additional *Client's* liabilities

1. 'not used'

'not used'
 'not used'

5. Hot useu

The minimum amount of cover and the periods for which the ${\it Consultant}\,$ maintains insurance are

number of claims

EVENT
The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service

EVENT MINIMUM AMOUNT OF PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION
The Consultant's failure to use the skill and care claim, without limit to the

Loss of or damage to property and liability for bodily injury to or death of required by law in respect of the Consultant) arising from or in connection with the Consultant Providing the Service

Which ever is the greater of 12 months £5m or the amount a person (not an employee of each claim, without limit to the number of claims

employees of the Consultant arising out of and in the course of their employment in connection to the number of claims with the contract

Death of or bodily injury to Which ever is the greater of For the period required by £5m or the amount law required by law in respect of each claim, without limit

The Consultant's total liability to the Client for all £5 million matters arising under or in connection with the contract, other than the excluded matters is limited to

Resolving and avoiding disputes

The tribunal is litigation in the courts

The Adjudicator is 'to be confirmed' 'to be confirmed' Address for communications

'to be confirmed' Address for electronic communications

The Adjudicator nominating body is The Institution of Civil Engineers

Z Clauses

Z1 Disputes

Delete existing clause W2.1

Z2 Prevention

The text of clause 18 Prevention is deleted.

Delete the text of clause 60.1(12) and replace with:

The service is affected by any of the following events

- War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the Consultant and sub consultants,
- Ionising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel,
- Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device,
- Natural disaster,
- Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

Z3 Disallowed Costs

In second bullet of 11.2 (18) add:

(including compensation events with the Subcontractor, i.e. payment for work that should not have been undertaken).

Add the following additional bullets after 'and the cost of ':

- Mistakes or delays caused by the Consultant's failure to follow standards in Scopes/quality plans. • Reorganisation of the *Consultant* 's project team.
- Additional costs or delays incurred due to Consultant's failure to comply with published and known guidance or document formats.
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design errors. • Production or preparation of self-promotional material.
- Excessive charges for project management time on a commission for secondments or full time appointments (greater than 5% of commission value)
- Any hours exceeding 8 per day unless with prior written agreement of the Service Manager
- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the Service Manager • Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the Service Manager
- Costs associated with the attendance at additional meetings after programmed Completion, if delay is due to Consultant performance.
- Costs associated with rectifications that are due to Consultant error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the Consultant's involvement
- Was incurred due to a breach of safety requirements, or due additional work to comply with safety requirements • Was incurred as a result of the Client issuing a Yellow or Red Card to prepare a Performance Improvement Plan
- Was incurred as a resulting of rectifying a non-compliance with the Framework Agreement and/or any call off contracts following an audit

When appointing Consultants on a secondment basis only:

Add clause 19

19.1 The Client will from starting date to Completion Date indemnify the Consultant against any and all liabilities, proceedings, costs, losses, claims and demands whatsoever arising directly or indirectly out of the activities of the Consultant in providing the services save where such claims, in the reasonable opinion of the Client, arise from or are contributed to by:

19.1.1 Misrepresentation or negligence by or on behalf of the Consultant;

19.1.2 The Consultant has acted contrary to the Service Manager's reasonable instructions or wholly outside the scope of the Consultant's duties as defined by the Service Manager.

Z6 The Schedule of Cost Components

The Schedule of Cost Components are as detailed in the Framework Schedule 6.

Z7 Linked contracts

Issues requiring redesign or rework on this contract due to a fault or error of the Consultant under this contract or a previous contract will neither be an allowable cost under this contract or any subsequent contract, nor will it be a Compensation event under this contract or any subsequent contract under this project or programme.

Z8 Requirement for Invoice

Insert the following sentence at the end of clause 51.1:

The Party to which payment is due submits an invoice to the other Party for the amount to be paid within one week of the Service Manager's certificate. Delete existing clause 51.2 and insert the following:

- 51.2 Each certified payment is made by the later of
- one week after the paying Party receives an invoice from the other Party and
- three weeks after the assessment date, or, if a different period is stated in the Contract Data, within the period stated.

If a certified payment is late, or if a payment is late because the *Service Manager* has not issued a certificate which should be issued, interest is paid on the late payment. Interest is assessed from the date by which the late payment should have been made until the date when the late payment is made, and is included in the first assessment after the late payment is made

Z9 Conflict of Interest

The Consultant immediately notifies the Client of any circumstances giving rise to or potentially giving rise to conflicts of interest relating to the Consultant (including without limitation its reputation and standing) and/or the Client of which it is aware or which it anticipates may justify the Client taking action to protect its interests. Should the Parties be unable to remove the conflict of interest to the satisfaction of the Client, in its sole discretion, may terminate this Contract.

Z10 Change in Control

The Consultant shall notify the Client as soon as reasonably practicable, in writing, of any agreement, proposal or negotiations which will or may result in a Consultant Change in Control and shall give further notice to the Client when any Change in Control has occurred. The Client may terminate this contract with immediate effect by notice in writing and without compensation to the Consultant within six (6) months of being notified that a Change of Control has occurred, or, where no notification has been made, the date that the Client becomes aware of the Change of Control, but shall not be permitted to terminate where the Client's prior written acceptance was granted prior to the Change in Control. A Change of Control is defined as per the Deed of Agreement, Z14.4.

Z11 Rate Increase Provision

Contracts with a duration of less than two years, which are extended over this duration by the *Service Manager* due to *Client* Scope increases, may apply a rate review as follows. The *Consultant* will charge the *Client* the contract staff rates for a minimum of two full years, and at the next annual rate review where a new staff rate list is accepted (as stated in Schedule 6), the new staff rate will apply to the contract as per Schedule 6. No Compensation Event is permitted for this different contract staff rate.

Z12 Waiver

No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party by the Service Manager in writing in accordance with the Contract, and with express reference to Clause Z12. The failure of either party to insist upon strict performance of the Contract, or any failure or delay in exercising any right or remedy shall not constitute a waiver or dimunition of the obligations established by the Contract.

Secondary Options

OPTION X2: Changes in the law

The *law of the project* is the law of England and Wales, subject to the jurisdiction of the courts of England and Wales

Y(UK2): The Housing Grants, Construction and Regeneration Act 1996

The period for payment is 14 Days after the date on which payment becomes (

Y(UK3): The Contracts (Rights of Third Parties Act) 1999

term beneficiary

due

Part Two - Data provided by the Consultant

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

1 General

The Consultant is

Name and company number

Address for communications

Address for electronic communications

The fee percentage is



The key persons are

Name (1) Job Responsibilities

Qualifications
Experience



The key persons are

Name (2) Job Responsibilities

Responsibilities
Qualifications
Experience

The key persons are

Name (3) Job Responsibilities Qualifications Experience

The key persons are

Name (4) Job Responsibilities Qualifications Experience

The key persons are

Name (5) Job Responsibilities Qualifications Experience

The key persons are

Name (6) Job Responsibilities Qualifications Experience

The key persons are

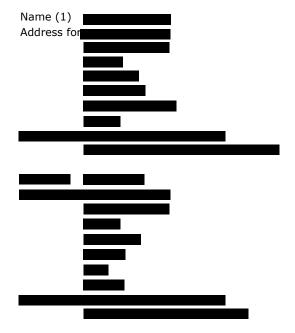
Name (7) Job Responsibilities Qualifications Experience

The following matters will be included in the Early Warning Register

Availability of the named resource

Resolving and avoiding disputes

The Senior Representatives of the Consultant are



1 General The Consultant is		
The constitute is]	
]	
	1	
]	
	<u>. </u>	
]	
		Name the key persons to be working on the contract
	Eventiones	
	Experience	
	Name (2) Job	
	Responsibilities Qualifications	
	Experience	
	Name (3)	
	Job	
	Responsibilities Qualifications	
	Experience	
	Name (4)	
	Job Responsibilities	
	Qualifications Experience	
	Name (5) Job	
	Responsibilities Qualifications	
	Experience	
	Name (6)	
	Job Responsibilities	
	Qualifications	
	Experience	
	Name (7) Job	
	Responsibilities	
	Qualifications Experience	
The following matters will be included in the Early Warning Registe	r;	
	r; 1	These are items which could affect the total of the Prices or delay Completion, which are known
	r;]	These are items which could affect the total of the Prices or delay Completion, which are known about at the time of completing this Contract Data
The following matters will be included in the Early Warning Registe Availability of the named resource	r;	These are items which could affect the total of the Prices or delay Completion, which are known about at the time of completing this Contract Data
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Availability of the named resource 3 Time	The programme identified in the Contract Data is;	These are items which could affect the total of the Prices or delay Completion, which are known about at the time of completing this Contract Data This is optional and is inserted if a programme is being initially provided
Availability of the named resource 3 Time		about at the time of completing this Contract Data
Availability of the named resource 3 Time 20 April 2020 to 31 March 2021		about at the time of completing this Contract Data
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Availability of the named resource 3 Time 20 April 2020 to 31 March 2021 5 Payment Resolving and avoiding disputes	The programme identified in the Contract Data is;	about at the time of completing this Contract Data
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Environment Agency NEC4 professional services contract (PSC) Scope

Project / contract information

Project name	Seawick ECC PM
Project SOP reference	ENV0001264C
Contract reference	28884
Date	27 February 2020
Version number	1
Author	Catie Magrath

Revision history

Revision date	Summary of changes	Version number
27/02/2020	First issue	1

This Scope should be read in conjunction with the version of the Minimum Technical Requirements current at the Contract Date. In the event of conflict, this Scope shall prevail. The *Services* are to be compliant with the version of the Minimum Technical Requirements.

Document	Document Title	Version No	Issue date
412_13_SD01	Minimum Technical Requirements	9	29/08/2018

1 Objectives of the project (project outcomes)

Objective

The overall objective of this contract is to provide an ECC Project Manager to the *Client* in the delivery of the Eastern Hub programme. The allocated project at initiation is Seawick.

The *Consultant* is initially required for 16 hours per week (2 days per week FTE) for Seawick. On mutual agreement with both the *Client* and *Consultant* there may be further projects added to this commission up to a full-time equivalent (FTE) post (40 hours per week) up to the expiry of the Client support framework (CSF).

The project consists of erosion protection works to prevent failure of the existing flood wall to protect Seawick from tidal flooding. The works are located within two discrete areas (Hutleys Gap and a Secondary Area, to the west of Hutleys Gap) and consists of the construction of two new rock revetments. The purpose of the works is to reduce the risk of breach to the sea wall at Seawick and armouring of the sea wall will ensure the existing standard of protection is maintained along the whole Seawick frontage.

Outcome Specification

The primary outcome of this commission is to secure an ECC Project Manager, which is to be provided by the *Consultant*, in order to support the delivery of the Eastern Hub Projects.

Outcome specifications and tasks will include, but are not limited to:

Independence, objectivity and impartiality	 The Consultant must be independent from the appointed Contractor.
Essential Criteria	
Professional membership	 The Consultant must have professional membership of a recognised and appropriate chartered institute (e.g. APM or EA equivalent)
Qualifications	 The Consultant must hold a valid CSCS card NEC Contract accreditation Any other appropriate professional training/qualifications
Experience	The Consultant must demonstrate the following prior experience:
	 The Consultant must have a minimum of 4 years of practical lead ECC PM experience (not as an assistant ECC PM) Overseeing construction activity on a large construction site Understanding of construction processes, construction detailing and ordering of works on site Understanding of contractual relationships and the implications of poor performance under a contract
Desirable Criteria	 Experience of working for and with the Environment Agency Experience of flood risk management projects and overseeing construction

Skills, knowledge and behaviours

- Confidence and ability to resolve minor issues satisfactorily on site.
- Confidence and ability to escalate issues in the right manner, where appropriate.
- Awareness of potential issues (including site specific mitigation, local residents' concerns, consultee comments)
- Proactive liaison and communication skills (verbal, written and graphic) to communicate with all members of the project team and stakeholders in a professional manner that positively represents the *Client*.
- Able to advise the Client of any potential design and/or construction impacts in advance
- Understanding of contractual roles and responsibilities of all parties involved in the construction process and to be a good team player
- Proven ability to produce good quality documentation
- Able to evaluate information in order to assess the impact and contractual mitigation.
- Able to work under own initiative to quickly and effectively resolve issues/queries, but also recognise when assistance is required

2 Seawick Project team

- 1 The design consultant is Jacobs.
- The Contractor is TBA most likely from the Marine and Coastal Framework (MCF)
- 3 The Supervisor is TBA
- The Contractor will be appointed using the NEC4 Engineering and Construction Contract option C
- 5 Cost management will be provided by the co-located post contract cost manager TBA from CSF Lot 2.
- 6 Principal Designer is Jacobs.
- 7 BIM Information Manager is Tom Stanley.
- 8 The Environmental Clerk of Works is TBA

3 Consultant provides the services

ECC PM

- 1 Carry out the duties of *Project Manager* as required by the *Client's* NEC4 Engineering and Construction Contract. The *Consultant* is to maintain close contact with the *Client* in order that their actions reflect the *Client's* objectives for the project.
- The *Consultant* is to carry out their duties strictly in accordance with the *Client's* version of the ECC. This is particularly important when dealing with Early Warnings and Compensation Events.

- If the *Consultant* believes it is necessary to act other than strictly in accordance with the Contract they must seek and obtain written confirmation in advance from the *Client's* project manager and project executive.
- The *Consultant* is to report monthly on the tasks they have undertaken and time to be charged for that month and provide a forecast of the final cost for their services all as detailed in the *Client's* NEC4 Professional Services Contract.
- During construction of the works the *Consultant* is to chair all contract progress meetings and produce & distribute meeting minutes. For typical meeting agendas see Pre-Start meeting and Progress meeting agenda [413_13_SD13].
- In addition during the construction period the *Consultant* will report monthly on the construction works using the *Client's* Monthly Work Progress Summary(MWPS) [Client document ref 413_13_SD15] and Tracker Schedule for Early Warnings & Compensation Events [on Asite NEC4 Manager]. Post-construction this report should be updated when changes (eg to costs, forecasts, defect corrections etc) occur.
- Note that the *Consultant* needs to discharge the duties they have under the modifications made by the *Client* to the NEC4 ECC including their additional conditions of contract (Z clauses). Some examples are:
 - Certification under the *Client* NEC ECC The target cost figure used should only include Compensation Events that have been implemented.
 - Completion may not be awarded until the Contractor has provided the Client with two copies of the H&S File and O&M Manual. Population of the Client's latest version of the Project Cost Tool, Carbon Tool and BIM information has been uploaded onto the Client's data storage system. These are an absolute requirement of Completion.
- The *Consultant* is also required to provide the following additional services for this project:
 - Lessons learnt meeting & report after completion
 - Updating efficiency register and reporting monthly during construction
 - Co-ordination of performance assessment/KPIs and reporting quarterly
 - Report on Contractor's compliance with S 905 to the *Client*

4 Definition of completion and defects

- 1 Completion is only achieved when all of the *services* have been provided and accepted by the *Client*. Population of the *Client's* latest version of the Project Cost Tool, is an absolute requirement of Completion.
- 2 A defect is part of the services which is not in accordance with the Scope or the applicable law.

5 Constraints on how the consultant provides the services

1 The *Consultant* is not to delegate their duties or powers without prior written agreement from the *Client*.

6 Standards to be achieved.

6.1 Health and safety

Health, safety and welfare is of paramount importance to the *Client* and one of the objectives for the contract is that the works should be undertaken in a manner that achieves highest possible standards. Health, safety and welfare provisions must be seen as integral parts of carrying out the works and not as stand-alone considerations. The *Consultant* will take reasonable steps, when considering documents supplied to him by the Contractor, that the management arrangements adopted by the Contractor for safety are suitable.

The contract requires the Contractor to produce a schedule of activities for which risk assessments and method statements must be prepared. The schedule and method statements will meet the dual requirements of the Construction Design and Management Regulations and the requirements of sub-clause 31.2 of the contract.

The Contractor will be free to add to the schedule as the work progresses. Prior to the start of construction work, and again after any revisions prior to implementation of the revisions, the Contractor must forward the schedule to the *Consultant* with the programme for acceptance.

The level of detail required will depend on the activity. As a minimum the Contractor must ensure that risk assessments and method statements are prepared and submitted for review in accordance with the ECC Scope covering:

- full, timing and sequence of construction including the use and design of temporary works, materials, plant and equipment proposed by the Contractor;
- Indication of activities that represent a higher than normal level of health and safety risk.

Some additional information may be required in respect of compliance with the environmental action plan and the minimisation of environmental impacts of the activities.

Method statements supplied in support of the ECC Scope are to be formatted for the benefit of those personnel undertaking the works, and contain language and detail appropriate for those individuals. They shall take account of experience, to ensure that account is taken of the matters identified above

In particular the *Consultant* will be required to:

 before the start of construction work, or thereafter in the case of a proposal for a revision, receive from the Contractor the schedule of risk assessments and method statements for acceptance;

Take reasonable steps to ensure that the persons carrying out risk assessment on behalf of the Contractor are competent for the type of risks, and have adequate resources including time, to properly consider, in an appropriate time, risks identified in the schedule.

Take reasonable steps, for ensuring the effectiveness of method statements as regards language, appropriate detail and quality of briefing arrangements for example by review at progress meetings of risk assessments and method statements to be employed for higher risk or unusual tasks in the coming period.

• Seek a more specialised opinion, about the content of a submission from the Principal Designer, *Client* project manager and/or PCM safety advisor or safety, health and environment manager as appropriate.

• Ensure that the Contractor completes, updates and holds on behalf of the *Client*, the schedule of risk assessments and method statements.

6.2 Co-operation with the Principal Designer

There will be a Principal Designer for this scheme. The Principal Designer duties will include for a review of any site based works and notifying the HSE of these, as well as a review of the design. The Principal Designer will comment and include for any work required following review. The *Consultant* will need to ensure that any instructions from the Principal Designer are properly administered

6.3 Specifications or standards to be used

In managing the Contract the *Consultant* and Contractor should make full use of the *Client* ECC standard commercial and contract forms that have been developed for this purpose. Some examples are:

- Contract administration must always be done with reference to the contract including the Standard ECC Scope[Client document ref 412_13_SD03]
- Project Manager's Instruction [Client's Contract Management system]
- Contractor's Technical Query [Client's Contract Management system]
- Weekly Site Record [Client document ref 413_13_SD14]
- Early Warning [Client's Contract Management system]
- Compensation Event [Client's Contract Management system]

The *Consultant* is to make full use of the *Client's* web based project collaboration tool. Whenever practical all contract records are to be distributed and stored using this project collaboration tool.

7 Requirements of the programme

7.1 Programme

The *Consultant* shall provide a detailed project plan in Microsoft project format version 2013 meeting all requirements of Cl.31 of the *conditions of contract*. The programme also includes alignment and submission of the BEP and Master Information Delivery Plan (MIDP) relevant to this commission.

A baseline plan shall be provided for the project start up meeting and this will be updated monthly for progress meetings with actual and forecast progress against the baseline.

The programme shall cover all the activities to be undertaken by the *Consultant* and other members of the project team. Include all major project milestones from commencement to the end of the reporting, consultation and approvals stage.

Include appropriate review and consultation periods for drafts, scoping reports, statutory consultation etc.

8 Services and other things provided by the *Client*

8.1 Contract to be administered

The *Client* will provide a bound copy of the contract to be administered to the *Consultant*. This will include the ECC Scope and Site Information. Other information referred to in the contract will be available on Project Collaboration Tool.

8.2 Training to be provided by the *Client*

The Client will provide access to and training on their web based Project Collaboration Tool.

8.3 Data and information management and intellectual property rights

All of the data listed as being supplied to the *Consultant* as part of this study remains the Intellectual Property of the *Client*.

8.4 Data custodianship

The data custodian for project deliverables from this commission will be the area PSO team.

8.5 Licensing information

Licences for LiDAR Data, Ordnance Survey mapping, model, survey, hydrometric and historical data will be provided to the *Consultant* upon award of this commission.

8.6 Metadata

The *Client* populates a metadata database called the Information Asset Register (IAR). It is a requirement that all information produced by modelling work is appropriately tagged with metadata. The *Client* project manager will supply an IAR spreadsheet (and any supplementary local metadata requirements if appropriate) where all relevant metadata can be recorded and handed over on project completion.

8.7 Data security

All model and survey information will be provided to the *Consultant* in an encrypted format (using WinZip 128 bit encryption) according to *Client* data security policy. It is expected that once the commission is completed, all the original data sent to the *Consultant*, which is classed as commercially sensitive, is returned in an encrypted format using WinZip 128 bit encryption.

Project deliverables such as model files, survey data or anything of a personal nature such as questionnaires or address data must also be returned in an encrypted format using WinZip 128 bit encryption.

Further details regarding security measures will be discussed at the start-up meeting for this commission

8.8 Timesheets

Timesheets as normally utilised by the *Consultants* shall be submitted with fee notes unless otherwise agreed with the *Client's* project manager. Electronic submissions would be acceptable.

8.9 Payment procedure

Payment is subject to the procedure agreed in or under the framework

8.10 Quality

The quality management system complies with the requirements of ISO9001 and ISO14001.

Please detail any other requirements of the Quality Pan.

Appendices

Appendix 1 BIM Protocol – Production and Delivery Table

All *Client* issued information referenced within the Information Delivery Plan requires verifying by the *Consultant* unless it is referenced elsewhere within the *Scope*.

http://pow.bim4.info/?ref=ENV0001264C