

RM3808 Direct Award Order Form

CALL-OFF REFERENCE: RM3808 - Lot 1 - CAE Technology Services - 23072021

THE BUYER: Medicines and Healthcare Products Regulatory Agency

BUYER ADDRESS: 10 South Colonnade, Canary Wharf, London E14 4PU

SUPPLIER REFERENCE WAN -177290-2021

THE SUPPLIER: CAE Technology Services Limited

SUPPLIER ADDRESS: CAE House, Colonial Way, Watford, Hertfordshire, WD24 4PT

REGISTRATION NUMBER: 02685146

DUNS NUMBER: 77-108-2625

SID4GOV ID: Not applicable

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 08/09/2021. It's issued under the Framework Contract with the reference number RM3808 for the provision of Network Services.

CALL-OFF LOT(S):

1

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM3808
3. The following Schedules in equal order of precedence:

Joint Schedules for framework reference number RM3808:

- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)

- Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM3808 - Lot 1 - CAE Technology Services -23072021
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 11 (Installation Works)
 - Call-Off Schedule 12 (Clustering)
 - Call-Off Schedule 14 (Service Levels)
4. CCS Core Terms (version 3.0.5)
 5. Joint Schedule 5 (Corporate Social Responsibility)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

CALL-OFF START DATE

01/10/2021

CALL-OFF EXPIRY DATE

30/09/2024

CALL-OFF INITIAL PERIOD

3 years

CALL-OFF OPTIONAL EXTENSION PERIOD

Maximum extension of 2 additional years (1 year + 1 year)

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION

Not applicable

CATALOGUE SERVICE OFFER REFERENCE

Not applicable

CALL-OFF DELIVERABLES

Service Definition for Internet, MPLS and Microsoft Azure Cloud Connect Exchange

1. MPLS, Internet and Microsoft Azure Cloud Connect Exchange

[REDACTED]

2. A) Customer Premises Equipment (CPE)

[REDACTED]

3. B) Cloud Connect (Exchange) Service Demarcation Point (SDP)

[REDACTED]

4. Target Service Commencement Date

A) Circuits – up to 90-120 Working Days

B) Cloud Connect Exchange – 10 Working Days (dependant on WAN connectivity)

C) Internet – 10 Working Days (dependant on WAN connectivity)

5. Service Availability

WAN - Availability is defined, for each Customer Site, as the ability to send a data packet from the CPE to CAE's management network, a purpose-built data communications network operated directly from the core of the network. In the Resilient options, the network convergence (failover) time will not be considered as unavailability.

Cloud Connect Exchange - The Cloud Connect Exchange Service availability is defined as the ability to send and receive a data packet to or from the selected public cloud provider to the Customer's VRF instance or the Customer Site (as applicable). This is measured as the availability of the cloud service to the VRF across both primary and backup link to the cloud exchange.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is

[REDACTED]

CALL-OFF CHARGES

Year 1 charge is [REDACTED], contain changes for the circuits of [REDACTED] and one-off Installation costs of [REDACTED].

Annual recurring changes for year 2 and 3 for the circuits would be [REDACTED] per annum.

	Service Details	One-Off Charges	Price Per Annum
For locations in postcodes E14 4PU, EN6 3QG, TW4 6ER, B37 7YN, EN6 3LH	(Managed Routers incl. SFP's (1x) MPLS Services Connectivity (Active/Passive) (1x) Internet Services Connectivity (Active/Passive) (1x) Service Bandwidth as per proposal	[REDACTED]	[REDACTED]
Non-Site	(2x) Microsoft Azure Cloud Connect Exchange 10Gbps	[REDACTED]	[REDACTED]
Professional Services	Core Configuration, CE/PE Configuration, Implementation & Testing	[REDACTED]	[REDACTED]
Professional Services	15 x Senior Consultant (Banked Days) £950 per Day	[REDACTED]	
	Sub-Total	[REDACTED]	[REDACTED]
	Three-year value: (£)		[REDACTED]

Pricing Caveats

- ✓ Prices based on 12-month term, with an option to extend for 1 year @ [REDACTED]
- ✓ Exclusive of VAT.
- ✓ Pricing valid for the period of the Service Offer only.
- ✓ Pricing valid for the stated geographical locations only.
- ✓ Pricing is based on RM3808 Call-Off Terms and Conditions
- ✓ [REDACTED] Senior Consultant Days Banked for call-off
- ✓ On-site installation
- ✓ 10Gb circuits are on 10Gb bearers
- ✓ Includes Juniper managed routers

- ✓ 3 days Consultancy Services to design & document (VPLS to MPLS migration)

Professional Services Rate Card

Role	In Business Hours (Mon to Fri, 9am to 5.30pm)	OOH (Mon to Fri, 5.30pm to 9am & Saturdays)
Delivery Engineer		
Engineer		
Senior Engineer		
Consultant		
Senior Consultant		
Enterprise Architect		
Project Coordinator		
Project Manager		

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4 and 5 in Framework Schedule 3 (Framework Prices).

The Charges will not be impacted by any change to the Framework Prices.

REIMBURSABLE EXPENSES

Not recoverable

PAYMENT METHOD

Payment via Bacs. Bank details will be present on all invoices.

BUYER'S INVOICE ADDRESS

Invoices to be sent to accounts.payable@mhra.gov.uk or as advised in writing by MHRA.

Invoices addressed to:

Medicines and Healthcare products Regulatory Agency

Accounts Payable

10 South Colonnade, Canary Wharf

London

E14 4PU.

BUYER'S AUTHORISED REPRESENTATIVE

Direct Award Call-Off Order Form

V1.0 12082019



BUYER'S ENVIRONMENTAL POLICY

Not applicable

ADDITIONAL INSURANCES

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

GUARANTEE

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

SOCIAL VALUE COMMITMENT

Not applicable

STAFF TRANSFER

The following parts of Call-Off Schedule 2 (Staff Transfer) shall apply:

Part C (No Staff Transfer On Start Date)

Part E (Staff Transfer on Exit) will apply to every Contract.

QUALITY PLAN

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

MAINTENANCE OF ICT ENVIRONMENT

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

BUSINESS CONTINUITY AND DISASTER RECOVERY

In accordance with Call-Off Schedule 8 (Business Continuity and Disaster Recovery) Part A, the Supplier's BCDR Plan at Annex 1 will apply.

SECURITY REQUIREMENTS

In accordance with Call-Off Schedule 9, Part A (Short Form Security Requirements) to apply

BUYER'S SECURITY POLICY

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)

Not Applicable

CLUSTERING

Not Applicable

SERVICE LEVELS AND SERVICE CREDITS

Not applicable

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

SUPPLIER'S CONTRACT MANAGER

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

PROGRESS REPORT FREQUENCY

Not Applicable

PROGRESS MEETING FREQUENCY

Not Applicable

OPERATIONAL BOARD

Not applicable when the Call-Off Contract is awarded through a direct award procedure.

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

Not Applicable

COMMERCIALLY SENSITIVE INFORMATION

Pricing detail under the Call-Off Charges section.

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	[Redacted]	Signature:	[Redacted]
Name:	[Redacted]	Name:	[Redacted]
Role:	[Redacted]	Role:	[Redacted]
Date:		Date:	23/09/2021