

Order Form

Framework agreement reference: **SBS/19/AB/WAB/9411**

Date of order	28 th March 2024	Order Number	Project reference: 1668 PO number: TBC
---------------	-----------------------------	--------------	---

FROM

Customer	NHS South, Central and West Commissioning Support Unit "Customer"		
Customer's Address	Omega House, 112 Southampton Road, Eastleigh Southampton, Hampshire SO50 5PB		
Invoice Address	Hard copies of invoices can be posted to the below invoice address, or electronic copies can be uploaded to Tradeshift (see http://sbs.nhs.uk/supplier-einvoicing for further information). NHS South, Central and West CSU ODF Payables M425 PO BOX 312 Leeds LS11 1HP		
Contact Ref:	Name:	[REDACTED]	
	Address:	Omega House, 112 Southampton Road, Eastleigh Southampton, Hampshire, SO50 5PB	
	Phone:	[REDACTED]	
	e-mail:	[REDACTED]	
	Fax:	N/A	

TO

Supplier	Boxxe Ltd	"Supplier"
Supplier's Address	Artemis House, Eboracum Way, York, YO31 7RE	
Account Manager	Name:	[REDACTED]
	Address:	Artemis House, Eboracum Way, York, YO31 7RE
	Phone:	[REDACTED]
	e-mail:	[REDACTED]
	Fax:	N/A

GUARANTEE

Guarantee to be provided	No
--------------------------	----

Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company	N/A	"Guarantor"
Parent Company address	N/A	
Account Manager	N/A	

1. TERM
(1.1) Commencement Date: 1 st April 2024
(1.2) Expiry Date: 31 st March 2025
The Contract shall expire on the date which is twelve (12) Months after the Commencement Date.

2. GOODS AND SERVICES REQUIREMENTS	
(2.1) Goods and/or Services	
Service Profile:	
SCW requires the Supplier to support in the delivery of a Privileged Access Management (PAM) system as a service to SCW’s customer, Sussex ICB.	
The required service delivery is:	
<ul style="list-style-type: none">• [REDACTED]. ‘Beyond Trust’ user licenses that will be active from 1st April 2024 to 31st March 2025.• 24x7 standard license support.	
Supplier to advise SCW of contracted service availability percentage and service support arrangements (by incident severity). These SLAs must be provided and included within the costs submitted.	
Minimum Order Value	£113,255.00 (Exc. VAT)

(2.2) Premises

Software delivery: scwcsu.softwarelicensing@nhs.net

(2.3) Lease/ Licenses

- [REDACTED] 'Beyond Trust' user licenses that will be active from 1st April 2024 to 31st March 2025.
- 24x7 standard license support.

Supplier to advise SCW of contracted service availability percentage and service support arrangements (by incident severity). These SLAs must be provided and included within the costs submitted.

(2.4) Standards

Link to EULA for licences to be procured

[REDACTED]

(2.5) Security Requirements**Security Policy**

Available online at:

[information-security-policy-v4.0.pdf \(england.nhs.uk\)](#)

Additional Security Requirements

N/A

Processing personal data under or in connection with this contract

NO

(2.6) Exit Plan (where required)

NO

(2.7) Environmental Plan

NO

3. SUPPLIER SOLUTION**(3.1) Supplier Solution**

N/A

(3.2) Account structure including Key Personnel**Supplier Key Personnel:**

[REDACTED]
[REDACTED]
[REDACTED]

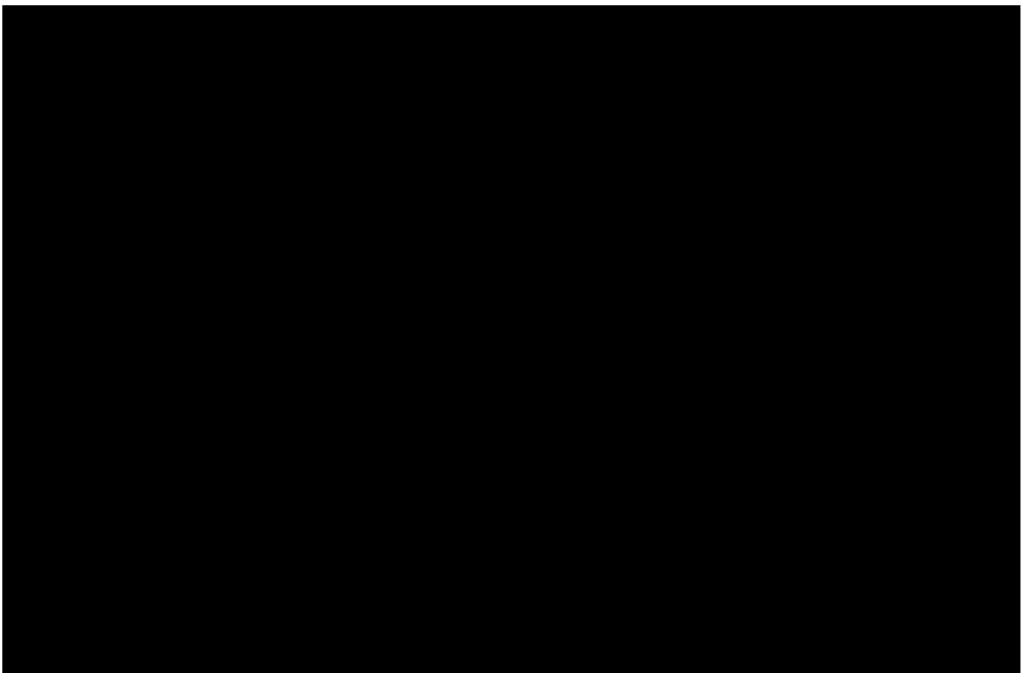
Artemis House, Eboracum Way, York, YO31 7RE

Buyer Key Personnel: <div style="background-color: black; width: 80px; height: 15px; margin-bottom: 5px;"></div> SCW Senior Technical Consultant (Cyber Security) <div style="background-color: black; width: 170px; height: 15px; margin-bottom: 5px;"></div> Omega House, 112 Southampton Road, Eastleigh, Southampton, Hampshire, SO50 5PB
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods N/A
(3.4) Outline Security Management Plan Any system development by the Supplier should also comply with the government's '10 Steps to Cyber Security' guidance, available at https://www.ncsc.gov.uk/guidance/10-steps-cyber-security
(3.5) Relevant Convictions N/A
(3.6) Implementation Plan N/A

4. PERFORMANCE QUALITY
(4.1) Key Performance Indicators N/A
(4.2) Service Levels and Service Credits Supplier to advise SCW of contracted service availability percentage and service support arrangements (by incident severity). These SLAs must be provided and included within the costs submitted.

5. PRICE AND PAYMENT
(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS)) The Supplier has provided the following price structure exclusive of VAT expenses. The financial model is to be based on fixed price purchase of <div style="background-color: black; width: 100px; height: 15px; display: inline-block;"></div> . The

proposed contract will be for a fixed 1-year term only.



Total ex. VAT	£113,255.00
Total VAT	£22,051.00
Total inc. VAT	£135,306.00

 bboxes.com  letschat@bboxes.com  0330 230 9429

(5.2) Invoicing and Payment

BACS payment method.

The Supplier shall issue an invoice upon SCW’s confirmed receipt and access of the licences. The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice which is not disputed, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES

(6.1) Supplemental requirements

- Time for delivery of the Goods should be of the essence. Supplier is to ensure license support from the 1st of April 2024 all through to 31st March 2025.
- An overview of the Beyond Trust support is included in the document embedded document below and can also be found at the link below



BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	
Signature	
Date	27/3/2024

For and on behalf of the Customer:

Name and Title	
Signature	
Date	28/03/24