

Order Form

Framework agreement reference: SBS / 19 / AB / WAB / 9411

Date of order	11/05/2022	Order Number	DDaT22246 - IBEX Project To be quoted on all correspondence relating to this Order
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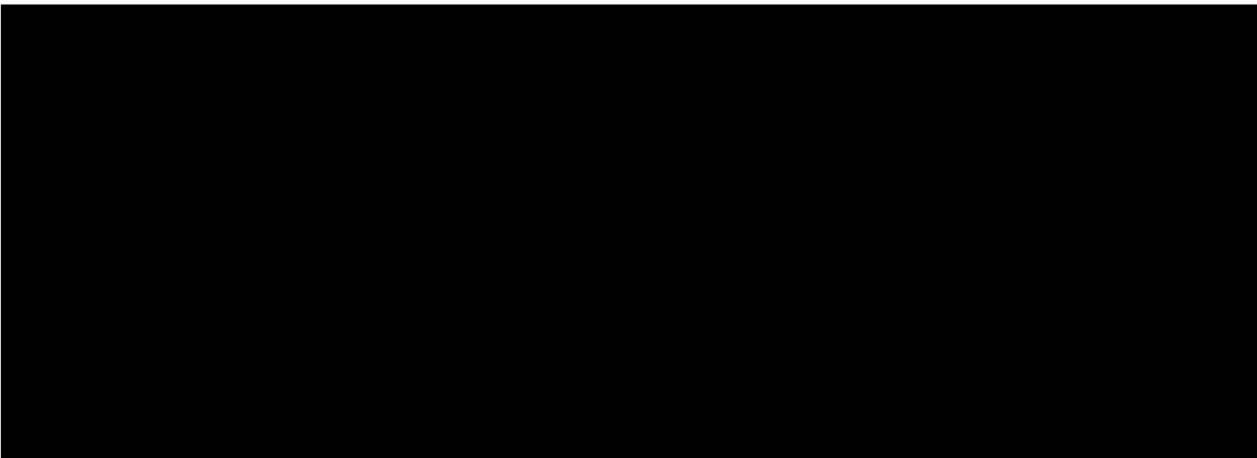
FROM

Customer	UK Research and Innovation (UKRI) "Customer"
Customer's Address	Science and Technology Facilities Council Rutherford Appleton Laboratory Harwell Oxford OX11 0QX United Kingdom
Invoice Address	SCIENCE AND TECHNOLOGY FACILITIES COUNCIL / UKRI ACCOUNTS PAYABLE [REDACTED] c/o UK Shared Business Services Polaris House, North Star Avenue Swindon, Wiltshire SN2 1UH United Kingdom
Contact Ref:	Name: [REDACTED] Address: Science and Technology Facilities Council Rutherford Appleton Laboratory Harwell Oxford OX11 0QX United Kingdom e-mail: [REDACTED]

TO

Supplier	Softcat plc "Supplier"
Supplier's Address	Fieldhouse Lane, Marlow, Bucks, SL7 1LW
Account Manager	Name: [REDACTED] Phone: [REDACTED] e-mail: [REDACTED]

1. TERM
(1.1) Commencement Date This contract will commence on Wednesday the 11 th May 2022
(1.2) Expiry Date The Contract shall expire on Thursday the 10 th November 2022. It is anticipated [REDACTED] will be delivered during the period of 6 months.

2. GOODS AND SERVICES REQUIREMENTS
(2.1) Goods and/or Services  Requirement as described in specific provided in Appendix 1 The Customer agrees to purchase all its requirements for the service from the Supplier. The total value of this Call-Off Contract shall not exceed £105,000.00 excluding VAT.

(2.2) Premises Full time based onsite at Rutherford Appleton Laboratory, Oxfordshire
(2.3) Lease/ Licenses N/A
(2.4) Standards Please refer to the Specification (Appendix 1)
(2.5) Security Requirements Security Policy

N/A
Additional Security Requirements
N/A
Processing personal data under or in connection with this contract
No
(2.6) Exit Plan (where required)
No
(2.7) Environmental Plan
No

3. SUPPLIER SOLUTION
(3.1) Supplier Solution
N/A
(3.2) Account structure including Key Personnel
Customer: [REDACTED]
Supplier: [REDACTED]
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods
N/A
(3.4) Outline Security Management Plan
N/A
(3.5) Relevant Convictions
N/A
(3.6) Implementation Plan
N/A

4. PERFORMANCE QUALITY**(4.1) Key Performance Indicators**

The delivery requirements and milestones are set out in the specification (Appendix 1). The software project is managed as an agile project. The success factors and metrics are established and reviewed during the agile project delivery. This effort will work alongside the existing project team based at Rutherford Appleton Laboratory, Oxfordshire.

(4.2) Service Levels and Service Credits

When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:

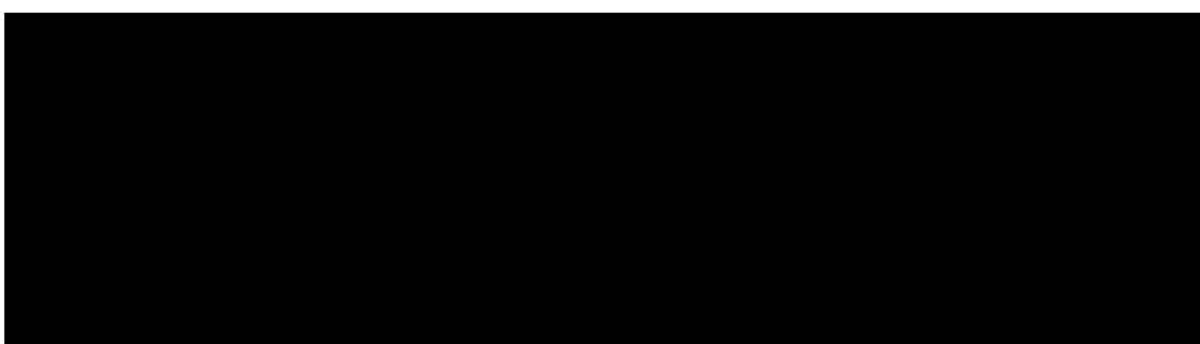
If the level of performance of the Supplier during the Contract Period:

- (i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or
- (ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.

5. PRICE AND PAYMENT

(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))

The total value of this Call-Off Contract to carry out the work including commute to RAL site shall not exceed £105,000.00 excluding VAT.

**(5.2) Invoicing and Payment**

The Supplier shall issue invoices monthly. The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

Please ensure that the Purchase Order number is quoted on all invoicing. Invoices to be submitted to: UK Shared Business Services, Polaris House, Swindon, Wiltshire, SN2 1FF. Emails sent to:

[Redacted email address]

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES
(6.1) Supplemental requirements
N/A

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of Goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	Partner Alliance Manager
Signature	
Date	23/05/2022

Signed for and on behalf of UK Research and Innovation by its authorised representative:

Name and Title	- DDaT - Category Manager
Signature	
Date	23/05/2022

