



Department
for Environment
Food & Rural Affairs

CONTRACT CHANGE NOTE

Contract Change Note Number	CCN01- Original Contract No: BTNS200814 / 002
Contract Reference Number and Title	C21082
Variation Title	Contract Extension
Number of Pages	45

Whereas British Telecommunications PLC (BT) ("The Supplier") and the Department for Environment, Food and Rural Affairs ("The Buyer") Authority entered a Contract for the provision of Enterprise Broadband dated 25/07/2021 (the "Original Contract") and now wish to amend the Original Contract.

It is agreed as follows:

1. With effect from 25 July 2024 the Original Contract shall be amended as set out in this Contract Change Note:

Change Requestor / Originator		
Summary of Change	Current award is due to expire, and extension is required	
Reason for Change	Extending to maintain continuity of service whilst FNPP further competition is running and to allow time for transitions	
Revised Contract Price	Original Contract Value	£1,263,600.00
	Previous Contract Changes	001 to migrate EBB circuits to Broadband One at same pricing dated 21/09/2022 (no change to contract value)
	Contract Change Note 002	Not to Exceed the 50% value of Original Contract (£631,800.00)
	New Contract Value	Not to Exceed £1,895,400.00
Revised Payment Schedule		

Revised Specification	n/a
Revised Contract Period	Up to 18 months – up to 24 January 2026 based on expected time frame to move services to FNPP
Change in Contract Manager(s)	n/a
Other Changes	Digital lines will be ceased during the 18-month period giving 28 days' notice for lines which have gone past the initial 12 period from installation.

2. Save as herein amended all other terms and conditions of the Original Contract shall remain in full force and effect.

Signed for and on behalf of The Supplier by:

Name	[REDACTED]
Title	[REDACTED]
Signature	[REDACTED]
Dated	13/06/2024

Signed for and on behalf of the Buyer by:

Name	[REDACTED]
Title	Senior Category Manager
Signature	[REDACTED]
Dated	13/06/2024

Annex A – Contract Description

Contract Change Notice Description

The previous contract was sourced using RM3808 Lot 1 Network Services 2 Framework (NS2). A contract extension is required to maintain continuity of service for an additional 18 months.

The Department for Environment, Food and Rural Affairs (Defra) have a number of staff who are contractually home-workers. As part of their contract terms, they have the option of opting into home broadband provided free of charge by Defra. In some instances, the connections are to small Defra Group office locations and telemetry.

The current Defra contract for broadband was awarded to British Telecommunications Plc (BT) via a Direct Award that commenced in July 2021 and expires in July 2024. These services are still required after this date to ensure continuity of service. This is a fundamental business critical service, without this service none of Defra Offices or Homeworkers will be able to function and there will be a direct business impact.

Digital, Data & Technology Services (DDTS) currently provides broadband connections for Homeworkers & Offices in core DEFRA and across all the Arm's Length Bodies (ALB's), 282 of these comprise of contractual homeworkers. These services are the primary internet connectivity for many homeworkers as well as small and medium sized offices. They also underpin small Wireless Fidelity (WiFi) networks, printing capability, Closed Circuit Television (CCTV), Alarm Systems and other Information and Communications Technology (ICT).

Predominately, broadband is used where Corporate WiFi would not be a cost-effective solution to install or there is a specific need for direct internet access. These broadband products vary dependent on the requirement and what is available in the area, these include Asymmetric Digital Subscriber Line (ADSL), Single Order Generic Ethernet Access (SOGEA), Full-fibre and dedicated fibre broadband products are required with dynamic and static Internet Protocol (IP) addresses / configuration.

As Public Switched Telephone Network (PSTN) Lines reach end of life, then there may be additional requirements to implement more broadband lines to replace the old analogue lines with digital services. Defra will have to move away from analogue lines to digital by 2025 as the national analogue PSTN service will be turned off.

Defra is currently replacing PSTN based lines with digital in preparation for the PSTN switch off. There will however be a requirement to add more digital lines for an interim period as part of this activity.

Digital lines will be transitioned to the new FNPP Contract provider for digital services at some point during the term of the 18-month contract extension, therefore the stated annual costs are expected to reduce. Digital Lines will be transitioned to FNPP using the standard notice period of 28 days for those which have gone past the initial 12 period from installation.

All lines are provided with Standard Care as a standard package, this operates 24 hours a day, 7 days a week (Mon to Friday, 9am to 5pm). The Supplier will respond to a fault report within 4 hours of receipt and aim to clear the fault within 48 hours.

Type of Connection	Total Amount of Connections
Broadband Connections	900
DIA connections (Direct Internet Connections)	Currently 16, however BT are currently working on a project to install a further 17 for National Nature reserves but these are currently in delivery

