

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: AGEMCSU/TRANS/22/1259

THE BUYER: NHS Arden & Greater East Midlands
Commissioning Support Unit

BUYER ADDRESS: Cardinal Square, 10 Nottingham Road, Derby DE1
3QT

THE SUPPLIER: Softcat PLC

SUPPLIER ADDRESS: Solar House, Fieldhouse Lane, Marlow,
Buckinghamshire, United Kingdom, SL7 1LW

REGISTRATION NUMBER: 02174990

DUNS NUMBER: 397333253

SID4GOV ID: **[Insert if known]**

This Order Form is for the provision of the Call-Off Deliverables and dated 31st May 2022.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6068
3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 3 (Insurance Requirements)

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Crown Copyright 2018

- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 10 (Rectification Plan)
-
- Call-Off Schedules for [Insert Call-Off reference number]
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity & Disaster Recovery) Part A/B
 - Call-Off Schedule 9 (Security) Part [A/B/C]
 - Call-Off Schedule 10 (Exit Management) Part [A/B]
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off Schedule 20 (Call-Off Specification)
- 4. CCS Core Terms (version 3.0.6)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6068
- 6. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.
- 7. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

None

CALL-OFF START DATE: 1st June 2022

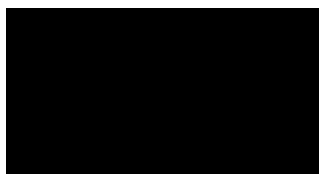
CALL-OFF EXPIRY DATE: 31st May 2025

CALL-OFF INITIAL PERIOD: 3 Years

CALL-OFF OPTIONAL EXTENSION PERIOD: No extension allowed

CALL-OFF DELIVERABLES

CQRS Stack Observability Platform



LOCATION FOR DELIVERY

Not Applicable. New Relic is Software as a Service and as such has no location for delivery. We will access New Relic's environment via a web browser.

DATES FOR DELIVERY OF THE DELIVERABLES

Delivery date details - 1st June 2022

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 3 months

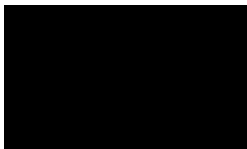
MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is **£26k** Estimated Charges in the first 12 months of the Contract.

CALL-OFF CHARGES

Option A: **Insert** the Charges for the Deliverables



The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

Payment terms for this contract will be made monthly. Invoices will be raised by the provider and invoices paid in arrears, no later than 30 days from the date of invoice.

BUYER'S INVOICE ADDRESS:

NHS Arden and GEM CSU
ODE Payables M405
Shared Business Service
Phoenix House

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Crown Copyright 2018

Topcliffe Lane
Wakefield
WF3 1WE

Invoices: sbs.apinvoicing@nhs.net

BUYER'S AUTHORISED REPRESENTATIVE

David Skelland

Head of Technical Architecture

david.skelland@nhs.net

1829 Building, Countess of Chester Health Park, Liverpool Road, Chester, Cheshire.
CH2 1HJ

BUYER'S ENVIRONMENTAL POLICY

<https://www.ardengemcsu.nhs.uk/>

BUYER'S SECURITY POLICY

<https://www.ardengemcsu.nhs.uk/>

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

SUPPLIER'S CONTRACT MANAGER

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month]

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter]

KEY STAFF

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

KEY SUBCONTRACTOR(S)

N/A

COMMERCIALLY SENSITIVE INFORMATION
N/A

SERVICE CREDITS
Not applicable

ADDITIONAL INSURANCES
Not applicable

GUARANTEE
Not applicable

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)]

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:	06/06/2022	Date:	07/06/2022