# **Order Form**

ORDER REFERENCE: ORR/CT/23-49

THE BUYER: Office of Rail and Road

BUYER ADDRESS 25 Cabot Square, London E14 4QZ

THE SUPPLIER: Research Institute for Disabled Consumers

SUPPLIER ADDRESS: Impact Hub King's Cross, 34b York Way, London

N1 9AB

REGISTRATION NUMBER: 02669868

## APPLICABLE DPS CONTRACT

This Order Form is for the provision of the Deliverables and dated 18 December 2023.

It's issued under the DPS Contract with the reference number RM6126 for the provision of User testing to assess accessibility of the Rail Ombudsman.

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DPS FILTER CATEGORY(IES):

45918

RM6126 - Research & Insights DPS Project Version: v1.0

Model Version: v1.3

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#### ORDER INCORPORATED TERMS

The following documents are incorporated into this Order Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Order Special Terms and Order Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6126
- 3. DPS Special Terms
- 4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6126
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - o Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
  - Order Schedules for ORR/CT/23-49
    - Order Schedule 1 (Transparency Reports)
    - Order Schedule 2 (Staff Transfer)
    - Order Schedule 3 (Continuous Improvement)
    - Order Schedule 5 (Pricing Details)
    - Order Schedule 7 (Key Supplier Staff)
    - Order Schedule 20 (Order Specification)
- 5. CCS Core Terms (DPS version) v1.0.3
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM6126

No other Supplier terms are part of the Order Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

## ORDER SPECIAL TERMS

None

ORDER START DATE: 19 December 2023

ORDER EXPIRY DATE: 26 April 2024

ORDER INITIAL PERIOD: 5 months

## **DELIVERABLES**

See details in Order Schedule 20 (Order Specification).

RM6126 - Research & Insights DPS

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## MAXIMUM LIABILITY

The limitation of liability for this Order Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £29,600.00

#### **ORDER CHARGES**

See details in Order Schedule 5 (Pricing Details).

REIMBURSABLE EXPENSES

None

**PAYMENT METHOD** 

Payment shall be via BACS.

**BUYER'S INVOICE ADDRESS:** 

BUYER'S AUTHORISED REPRESENTATIVE

BUYER'S ENVIRONMENTAL POLICY Not applicable

BUYER'S SECURITY POLICY Not applicable

SUPPLIER'S AUTHORISED REPRESENTATIVE

SUPPLIER'S CONTRACT MANAGER

PROGRESS REPORT FREQUENCY

Project Version: v1.0 Model Version: v1.3

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As needed.

## PROGRESS MEETING FREQUENCY

Monthly progress meetings with weekly updates (which may be delivered virtually e.g., MS Teams or via email).

## **KEY STAFF**

See details in Order Schedule 7 (Key Supplier Staff).

# KEY SUBCONTRACTOR(S)

Not applicable

## **E-AUCTIONS**

Not applicable

# COMMERCIALLY SENSITIVE INFORMATION

Not applicable

## SERVICE CREDITS

Not applicable

## ADDITIONAL INSURANCES

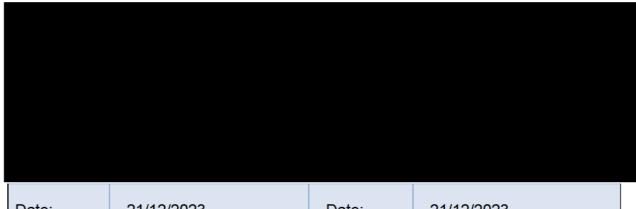
Not applicable

#### **GUARANTEE**

Not applicable

## SOCIAL VALUE COMMITMENT

Not applicable



Date: 21/12/2023 Date: 21/12/2023

Project Version: v1.0 Model Version: v1.3

