Order Form

CALL-OFF REFERENCE: AGEMCSU/TRANS/22/1160

THE BUYER: NHS Black Country and West Birmingham CCG

BUYER ADDRESS Civic Centre, St Peter's Square, Wolverhampton WV1

1SH

THE SUPPLIER: Insight Direct (UK) Ltd

SUPPLIER ADDRESS:

The Technology Building, Insight Campus, Terry Street, Sheffield, S92BU

REGISTRATION NUMBER: 2579852

DUNS NUMBER: 769387739

SID4GOV ID: 208171

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 7/3/2022. It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

The relevant lot number(s)

Lot 2 Hardware & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6068

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- 3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 2 (Variation Form)
 - o Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for Call-Off reference number
 - [Call-Off Schedule 1 (Transparency Reports)
 - [Call-Off Schedule 3 (Continuous Improvement)
 - [Call-Off Schedule 5 (Pricing Details)
 - [Call-Off Schedule 6 (ICT Services)
 - [Call-Off Schedule 7 (Key Supplier Staff)
 - [Call-Off Schedule 8 (Business Continuity & Disaster Recovery)
 Part [A/B]
 - [Call-Off Schedule 9 (Security) Part [A/B/C]
 - [Call-Off Schedule 11 (Installation Works)
 - [Call-Off Schedule 14 (Service Levels)
 - [Call-Off Schedule 15 (Call-Off Contract Management)
 - o [Call-Off Schedule 20 (Call-Off Specification)
- 4. CCS Core Terms (version 3.0.6)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6068
- 6. [Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.
- 7. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract: terms to revise or supplement Core Terms, Joint Schedules, Call-Off Schedules; or none.

None

CALL-OFF START DATE: 1st April 2022

CALL-OFF EXPIRY DATE: 31st March 2025

CALL-OFF INITIAL PERIOD: 3 Years

CALL-OFF OPTIONAL EXTENSION 2 Years (1 + 1)

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PERIOD

CALL-OFF DELIVERABLES

Option B: See details in Call-Off Schedule 20 (Call-Off Specification)



1160 Attachment 3 - Patient Calling for N

LOCATION FOR DELIVERY

The delivery will be at each general practice across the NHS Black Country & West Birmingham CCG

DATES FOR DELIVERY OF THE DELIVERABLES

April 2022 onwards throughout the length of the contract. Initial meeting has been set up with the supplier on 10th March to discuss further

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

3-year manufacturer's warranty

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £200,000 plus VAT

CALL-OFF CHARGES



The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

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Payment – Insight will invoice the customer on delivery of goods at the general practice sites

BUYER'S INVOICE ADDRESS:

NHS Black Country and West Birmingham CCG

Y08 Payables M815

Shared Business Service

Phoenix House

Topcliffe Lane

Wakefield

WF3 1WE

Invoices:

sbs.apinvoicing@nhs.net

BUYER'S AUTHORISED REPRESENTATIVE

Manoj Behal

Senior Manager – Programme for Digital and Technical Delivery

manojbehal@nhs.net

BUYER'S ENVIRONMENTAL POLICY

https://www.blackcountryandwestbirmccg.nhs.uk/

BUYER'S SECURITY POLICY

https://www.blackcountryandwestbirmccg.nhs.uk/

SUPPLIER'S AUTHORISED REPRESENTATIVE

Guy Beaudin - guy.beaudin@insight.com

SUPPLIER'S CONTRACT MANAGER

Ryan Jordan - Ryan.Jordan@insight.com

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month]

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter]

KEY STAFF

Ryan Jordan - Ryan.Jordan@insight.com

KEY SUBCONTRACTOR(S)

Not applicable

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

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SERVICE CREDITS
Not applicable

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	Steauch	Signature:	Marghel
Name:	guy beaudin	Name:	Manoj Behal
Role:	Public Sector Business Developr	ment Director Role:	Senior Manager – Digital & Technical delivery
Date:	Mar 7, 2022	Date:	2 nd March 2022

Framework Ref: RM6068 Project Version: v0.1 Model Version: v3.2

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Final Audit Report 2022-03-07

Created: 2022-03-07

By: simon harrison (simon.harrison@insight.com)

Status: Signed

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