



Crown
Commercial
Service

**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details

Customer organisation name
Ministry Of Defence

Billing address
REDACTED INFORMATION

Customer representative name
REDACTED INFORMATION

Customer representative contact details
REDACTED INFORMATION

Supplier details

Supplier name
Software Box Limited

Supplier address
REDACTED INFORMATION

Supplier representative name
REDACTED INFORMATION

Supplier representative contact details
REDACTED INFORMATION

Order reference number
CCIH19A41

Section B Overview of the requirement

Framework Lot under which this Order is being placed

- | | |
|--|-------------------------------------|
| 1. HARDWARE | <input checked="" type="checkbox"/> |
| 2. SOFTWARE | <input type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input type="checkbox"/> |



- | | |
|---|--------------------------|
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference
CCIH19A41

Call Off Commencement Date
17/01/2020

Call Off Contract Period (Term)

The Contract will expire upon successful confirmed delivery of all Goods and associated Vendor support.

Call Off Initial Period

The Contract will expire upon successful delivery of all Goods and associated Vendor Support.

Call Off Extension Period (Optional)

N/A

Specific Standards or compliance requirements

All Goods provided by the Supplier will be:

- a. Brand new and unused;
- b. Sourced by the supplier directly from the manufacturer or through a distribution channel approved by the manufacturer for purchase of the Goods within the UK;
- c. Registerable in the UK by Contracting Bodies with the manufacturer and eligible to receive support.



Crown
Commercial
Service

Section C

Customer Core Goods and/or Services Requirements



1. Goods and Services

1.1 Software Box Ltd will be providing the scope of this requirement, which includes:

1.1.1 Delivery of all required hardware inclusive of standard manufacturer 12 month warranty;

1.1.2 Product Support for all hardware for a one (1) year term

2. The Requirement

2.1 Software Box Ltd must supply all items in the table below as part of this Contract:

REDACTED INFORMATION

2.2 No alternative products will be accepted

2.3 The manufacturers standard 12 month warranty will apply to all goods in the table in 2.1.

3. Support and Maintenance

3.1 REDACTED INFORMATION

3.2 The support package identified within table 3.1 is to cover all hardware products supplied under this Contract. The support package is to commence from successful delivery of the items, and to be maintained for one (1) year from the delivery date of the items. The support package will be provided by the vendor, and not by Software Box Limited.

4. Service Level and Performance

KPI/SLA	Service Area	KPI/SLA description	Target
1	Packaging	All goods are to be securely packaged and free from damage.	100%
2	Delivery timescales	Delivery of units to be fulfilled in accordance with milestones annotated in section 7.	100%
3	Delivery notification	Authority to be provided with two (2) working days' notice of impending delivery.	100%
4	Damaged good received	Any units damaged at point of delivery to be replaced within five (5) working days' notice.	100%

**Warranty Period, if applicable**

Standard manufacturer 12 month warranties.

Location/Site for Delivery

REDACTED INFORMATION

Dates for Delivery of the Goods and Services

REDACTED INFORMATION

Software**Supplier Software**

N/A

Third Party Software

N/A

Maintenance Agreement

N/A

Additional Clauses (see Annex 3 of Framework Schedule 4)**Alternative Clauses**

Scots Law
Or

☐

Northern Ireland Law

☐

Non-Crown Bodies

☐

Non-FOIA Public
Bodies

☐**Additional Clauses**

Tick one box below as applicable

A: Termed Delivery – Goods

☐

B: Complex Delivery – Solutions
(includes Termed Delivery – Goods)

☐

**NB Both of the above options
require an Implementation Plan
which should be appended to this
Order Form**

Optional Clauses

Tick any applicable boxes below

C: Due Diligence

☐

D: Call Off Guarantee

☐

E: NHS Coding
Requirements

☐

F: Continuous Improvement
& Benchmarking

☐

G: Customer Premises

☐

H: Customer Property

☐

I: MOD Additional Clauses

☐**Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)**

Not Applicable

Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

£104,884.00 (excluding VAT)

Is a Financed Purchase Agreement being used? ☐



Tick as required

If so, append to Call Off Schedule 2 as Annex A

Estimated Year 1 Call Off Contract Charges (£)

£104,884.00

Section D Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information

REDACTED INFORMATION

Total contract value

£104,884.00 (excluding VAT and all expenses) – a full breakdown of costs associated with this Contract is detailed below:

REDACTED INFORMATION



Section E

Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	REDACTED INFORMATION
Job role/title	
Signature	
Date	

For and on behalf of the Customer

Name	REDACTED INFORMATION
Job role/title	
Signature	
Date	



SCHEDULE OF PROCESSING, PERSONAL DATA AND DATA SUBJECTS

Description	Details
Subject matter of the processing	N/A
Duration of the processing	N/A
Nature and purposes of the processing	N/A
Type of Personal Data	N/A
Categories of Data Subject	N/A
Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	N/A