

**FRAMEWORK AGREEMENT  
NO: QC0102**

**ROUTE AGREEMENT  
NO: QC85801**

**ROUTE: 228**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards



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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 228 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Willesden Junction Garage (WJ)  
Station Road  
Willesden Junction  
London  
NW10 4XB

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.



# LONDON BUSES - ROUTE DESCRIPTION

## **ROUTE 228: Park Royal, Central Middlesex Hospital - Maida Hill, Chippenham Gardens**

**Date of Service Change:** 20 January 2024

**Reason for Issue:** New Contract

### **STREETS TRAVERSED**

**Towards Maida Hill, Chippenham Gardens:** Central Middlesex Hospital Bus Interchange, Private Road In Central Middlesex Hospital Grounds, Acton Lane, Station Road, Old Oak Lane, Old Oak Common Lane, Old Oak Road, Uxbridge Road, Bloemfontein Road, South Africa Road, Wood Lane, Ariel Way, White City Bus Station, Ariel Way, Westfield Way, Shepherds Bush Interchange, Uxbridge Road, Holland Park Roundabout, Holland Park Avenue, Ladbroke Grove, Canal Way, Ladbroke Grove, Harrow Road, Elgin Avenue, Chippenham Road

**Towards Park Royal, Central Middlesex Hospital:** Chippenham Road, Harrow Road, Ladbroke Grove, Canal Way, Ladbroke Grove, Holland Park Avenue, Holland Park Roundabout, Uxbridge Road, Shepherds Bush Interchange, Westfield Way, Ariel Way, White City Bus Station, Ariel Way, Wood Lane, South Africa Road, Bloemfontein Road, Uxbridge Road, Old Oak Road, East Acton Lane, Old Oak Common Lane, Old Oak Lane, Station Road, Acton Lane, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange

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## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Park Royal, Central Middlesex Hospital**

Private stand for 3 buses in bus interchange area. 2 spaces on south side of Central Middlesex Hospital Bus Interchange and 1 space in the layby beyond bus stop A

Buses proceed from Central Middlesex Hospital Bus Interchange to stand, departing to Central Middlesex Hospital Bus Interchange.

Set down in Central Middlesex Hospital, at Stop B (BP4970 - Central Middlesex Hospital) and pick up in Central Middlesex Hospital, at stop C (BP4969 - Central Middlesex Hospital).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 228 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Park Royal, Central Middlesex Hospital.  
OTHER INFORMATION: Toilet facilities to be advised.

### **Willesden Junction Station (from Maida Hill, Chippenham Gardens)**

Private stand for three buses in parking area on north side of turning circle at eastern end of Station Approach.

Buses proceed from Station Approach, Bus Standing Area to stand, departing via Bus Standing Area, Bus Turning Circle, Station Approach to Old Oak Lane.

Set down in Old Oak Lane, at Stop L (6020 - Willesden Junction Station) and pick up in Old Oak Lane, at stop S (6018 - Webb Place).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Willesden Junction.

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### **East Acton, Brunel Road (from Maida Hill, Chippenham Gardens)**

Public stand for three buses on the north side of Brunel Road, commencing 30m from the junction with Old Oak Common Lane and extending 60 metres to the eastern junction with Telford Way.

Buses proceed from Old Oak Common Lane, Brunel Road, Telford Way to stand, departing via Brunel Road to Old Oak Common Lane.

Set down in Old Oak Common Lane, at stop N (20974 - Long Drive) and pick up in Old Oak Common Lane - S/b, at stop A (20975 - The Fairway).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Unscheduled curtailments only.**  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: East Acton.

### **East Acton, Savoy Circus (from Park Royal, Central Middlesex Hospital)**

Buses proceed from Old Oak Road, East Acton Lane departing to Old Oak Common Lane.

Set down in Old Oak Road, at stop J (2713 - East Acton Lane / Old Oak Road) and pick up in Old Oak Common Lane, at stop K (2721 - Old Oak Common Lane / Savoy Circus).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: East Acton, Savoy Circus.

### **White City Bus Station (from both directions)**

#### From Park Royal, Central Middlesex Hospital

Buses proceed from White City Bus Station, departing to White City Bus Station.

Set down in White City Bus Station, at stop WJ (BP5237 - White City Bus Station) and pick up in White City Bus Station, at stop WG (BP5255 - White City Bus Station).

#### From Maida Hill, Chippenham Gardens

Buses proceed from White City Bus Station, departing to White City Bus Station.

Set down in White City Bus Station, at alighting point (AP) (BP5255 - White City Bus Station) and pick up in White City Bus Station, at stop WJ (BP5237 - White City Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: White City.

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### **Ladbroke Grove, Sainsbury's (from Park Royal, Central Middlesex Hospital)**

Private stand for three buses in layby on east side of Canal Way, commencing at a point opposite the covered walkway entrance to Sainsbury's supermarket.

Buses proceed from Canal Way, Ladbroke Grove, Canal Way to stand, departing to Canal Way.

Set down in Canal Way, at stop T (37616 - Ladbroke Grove Sainsbury's) and pick up in Canal Way, at stop U (37615 - Ladbroke Grove Sainsbury's).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Ladbroke Grove, Sainsbury's.

### **Maida Hill, Chippenham Gardens**

Public stand for three buses at bus stop on north side of Chippenham Gardens, commencing 15 metres west of Kilburn Park Road and extending 25 metres west.

Buses proceed from Chippenham Road, Malvern Road, Chippenham Gardens to stand, departing via Chippenham Gardens, Kilburn Park Road, Shirland Road to Chippenham Road.

Set down in Chippenham Road, at stop MR (34991 - Chippenham Road / Shirland Road) and pick up in Chippenham Road, at stop MM (34992 - Chippenham Road / Shirland Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 1 bus on Route 228 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Maida Hill, The Chippenham.  
OTHER INFORMATION: No toilet facilities available.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	228- 62742-MT-MF-1	22/01/24	A/B	6	6	7	3	771.34	250	192,835.00
Saturdays & Good Friday	228- 62742-MT-Sa-1	20/01/24	A/B	N/A	6	N/A	3	762.19	56	42,682.64
Sundays & Public Holidays*	228- 62742-MT-Su-1	21/01/24	A/B	N/A	5	N/A	3	734.45	58	42,598.10
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>278,115.74</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |  |                       |
|--|-----------------------|
| 1. Early Termination Date<br>(clause 27.9)   | 21<br>January<br>2028 |
| 2. Sponsored Route<br>(clause 27.10)   | No                    |
| 3. Multiple Termination<br>Clause 27.11 to apply   | No                    |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes                   |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                   | Yes *                 |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

- 46.3.1 clause 2 and clause 44.2; and
- 46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

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6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1

7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.

8. Route Risk Assessment is required to be submitted prior to the Commencement Date. If not already supplied, the Operator shall submit the relevant documents to Richard Rampton, Head of Bus Tendering and Evaluation within two weeks from the date of this Route Agreement.

9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1, \dots, n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	78.0% "On Time"
Minimum Performance Standard	78.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION Timing Point Code</b>	<b>Stop Name</b>	<b>BACK DIRECTION Timing Point Code</b>	<b>Stop Name</b>
PRYLHP	Central Middlesex Hospital	MDHLCH	Chippenham Road / Shirland Road
HARLMC	Willesden County Court	LADBSY	Ladbroke Grove Sainsbury's
EACTBR	The Fairway	LADBSN	Ladbroke Grove Station <>
UXRDWR	Wormholt Road	SHEPSI	Shepherd's Bush Station <> #
SHEPSI	Shepherd's Bush Station <> #	UXRDWR	Wormholt Road
LADBSN	Ladbroke Grove Station <>	EACTBR	The Fairway
LADBSY	Ladbroke Grove Sainsbury's	HARLMC	Willesden County Court

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1            Vehicle Description

Part 2            No longer used

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>	<b>Vehicle Type B</b>
Chassis Manufacturer and Type	ADL	To be Confirmed
Body Manufacturer and Type	Enviro 200	To be Confirmed
Single or Double Deck	Single Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable	Not Applicable
Minimum Seating Capacity	33 + 1 Wheelchair Space	
Maximum Standing Capacity	27	
Maximum Length	10,800mm	
Maximum Width	2,440mm	
Number of Doors	Two	Two
Year of Manufacture	2017	2023/2024
Engine Type (Including Euro Rating)	Euro VI	Electric Vehicle

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

Vehicle Type A will be utilised to operate the Services until new electric vehicles, (to be designated Vehicle Type B), enter service during 2024. Following introduction of the new vehicles, Vehicle Type A will be removed from the Route Agreement.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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**VERSION NO: 00**

**EFFECTIVE DATE: 20 JANUARY 2024**

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price £ 2,474,000.00 per annum
  2. Period Contract Payment £ 190,307.69
  3. Scheduled In Service Mileage 278,115.74 miles p.a.
  4. Deduction Figure £ 8.90 per mile
  5. Date of Tender 10 January 2023
  6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
  7. The **Payment Year** commences on the first day of Payment Period Period 11 (Quarter 4) and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
  8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).
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