

## Clarification and Responses for Hear My Stories Galleries

### Issue 1

1. Please can you supply information on the structure of the existing networks in the space e.g. workshop drawings or details, or written specification?
  - a. *Please see adjacent page for the drawing for the HMS Galleries as installed and originally opened. Please refer to photographs as part of the tender documentation for reference of location.*
2. Can you please supply schedule or list of Audio-visual hardware which is currently in the space?
  - a. *Please see Appendix 4 attached to the email (or uploaded to tender advert) for the full list of AVs. Important to note this was as it was installed, and since may have been upgraded or components replaced under the maintenance agreement with the installers.*
  - b. *Missing from the list (as was installed later) is the TV screen for the HMS Warrior Webcam.*
3. Can you please advise which of the items listed on the schedule are available for re-use in the refreshed scheme?
  - a. *The NMRN is open to reusing content or the AV equipment, however it must be stressed the age of the hardware in this gallery, with it nearing 10 years old. It would likely be discussed post-award what can be re-used in collaboration with the AV company that installed it, as they all link to a central show controller which cannot be removed or unplugged which is in the HMS Galleries where this work is to take place. (on adjacent page its location is in 'AV Cupboard'.*
  - b. *There likely is scope to reuse the screens (with exception of Warrior Webcam which requires replacement) and reuse of the speakers and audio equipment as well.*
  - c. *Therefore the equipment installed by the winning supplier may require to work independently from the show control of the galleries.*
4. Is the space covered by reliable internet connection, wired or wireless?
  - a. *There is both Wi-Fi coverage and wired connections available in the gallery space.*
5. Can you confirm who will be responsible for arranging timely permissions and access to the Royal Navy should this be necessary? Will this be done by NMRN or is it part of the project supplier scope?
  - a. *Liaison with RN contacts will be the responsibility of NMRN. It should be noted that the NMRN can't guarantee that they always be able supply everything that maybe desired in the timeframe.*

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