

RM6098 Framework Schedule 6 (Order Form Template and Call-Off Schedules)
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Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: Project 27355

THE BUYER: Department for Work and Pensions

BUYER ADDRESS Caxton House, Tothill Street, London, SW1H 9NA

THE SUPPLIER: Softcat Limited

SUPPLIER ADDRESS: Solar House, Fieldhouse Lane, Marlow,
Buckinghamshire, United Kingdom, SL7 1LW

REGISTRATION NUMBER: 02174990

DUNS NUMBER: **39-733-3253**

SID4GOV ID: n/a

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 28/11/2024. It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT(S):

Lot 3: Software

CALL-OFF INCORPORATED TERMS

Bronze Contract

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098

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3. The following Schedules in equal order of precedence:

- Joint Schedules for RM6098
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties) [including Annex 5 – Optional Terms for Bronze Contracts]
 - Joint Schedule 9 (Minimum Standards of Reliability)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Joint Schedule 12 (Supply Chain Visibility)
 - Call-Off Schedules for RM6098
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 20 (Call-Off Specification)
4. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
5. Joint Schedule 5 (Corporate Social Responsibility) RM6098
6. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.
7. Annexes A-E to Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

This Order Form is subject to the Qualtrics Indirect Terms of Service (IToS), which in respect of the usage and access of the Software and Services by the Buyer, shall take precedence over the other terms. IToS may be found at

<https://www.qualtrics.com/indirect-terms-of-service/>

Notwithstanding anything to the contrary, Buyer consents to Supplier processing Buyer's data outside of the data center region selected by Buyer to the extent necessary to comply with Buyer's instructions (e.g. support purposes, use of subprocessor services) or as strictly necessary to provide the Cloud Service.

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Notwithstanding anything to the contrary set forth in the Core Terms, any right of Customer to terminate without cause is only available without refund and on the condition that all fees set forth herein are paid in full.

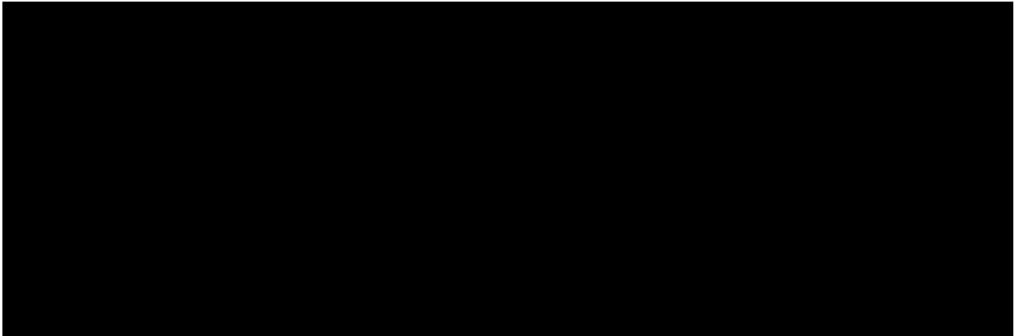
For the avoidance of doubt, the term “Goods” does not apply in relation to the Qualtrics Software and Services.

CALL-OFF START DATE:	<div></div>	06/01/2025	<div></div>
CALL-OFF EXPIRY DATE:	<div></div>	05/01/2026	<div></div>
CALL-OFF INITIAL PERIOD:	12 months		
CALL-OFF EXTENSION:	12 months (optional 12- month extension valued at £134,305 ex VAT)		

CALL-OFF DELIVERABLES



Total cost of year 1 - £99,990



Total cost of 12 month extension - £134,305

LOCATION FOR DELIVERY
The software will be delivered via a digital format.

DATES FOR DELIVERY
03/12/2024

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TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be the duration of any guarantee or warranty period the Supplier has received from the third party manufacturer or supplier, but no less than a minimum of 90 days.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £99,990.00 (ex VAT) Estimated Charges in the first 12 months of the Contract.

CALL-OFF CHARGES

£99,990.00 (ex VAT)

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

Electronic Payment (BACS)

BUYER'S INVOICE ADDRESS:

Electronic Invoices (attached to E-Mails) should be sent to:

[REDACTED]

BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]

BUYER'S ENVIRONMENTAL POLICY

The Buyers Environmental policy is available online at:

Environmental policy - GOV.UK (www.gov.uk)

BUYER'S SECURITY POLICY

The Buyers Security policy is available online at:

DWP Procurement: security policies and standards – GOV.UK (www.gov.uk)

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]

Official

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[REDACTED]

SUPPLIER'S CONTRACT MANAGER

[REDACTED]

PROGRESS REPORT FREQUENCY

N/A

PROGRESS MEETING FREQUENCY

N/A

KEY STAFF

N/A

KEY SUBCONTRACTOR(S)

Qualtrics LLP

COMMERCIALLY SENSITIVE INFORMATION

N/A

SERVICE CREDITS

N/A

ADDITIONAL INSURANCES

Joint Schedule 3



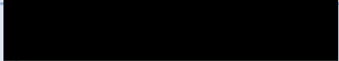
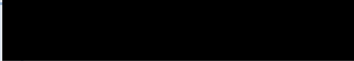
GUARANTEE

N/A

SOCIAL VALUE COMMITMENT

N/A

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:	Partner Alliance Team Leader	Role:	Head of DME Commercial
Date:	Dec-20-2024	Date:	Dec-20-2024

