

ANNEX A – Dermatology Service pilot

NHS Herts Valleys Clinical Commissioning Group wishes to invite expressions of interest to deliver a pilot Primary Care led Community Dermatology Service for all ages. This service will be evidence based, patient-centred, innovative and represent high quality value for money whilst also reducing inequalities in health and wellbeing. It is expected that this service will work closely with Primary Care in particular General Practice to develop a community GPwER (GP with extended role) led service provision.

The community-based Dermatology service will operate on one stop shop principles and will incorporate activity currently carried out in secondary care. The pilot will need to evidence a shift of activity from secondary to primary care/community delivery. The service will require the IT capability to integrate with the Electronic Referrals system (e-RS) and deliver a timely and robust clinical referral management triage process to direct referrals to the most appropriate treatment pathway. Inappropriate referrals should be returned to the referrer with advice. The service will ensure patients are treated in primary care/community settings, avoiding the need for referral to acute hospitals where clinically appropriate. Only patients requiring highly specialised care will be referred on to secondary care as clinically appropriate.

The pilot should make best use of technological solutions and include an advice and guidance service to Primary Care. All service hours, functions and processes shall be flexible enough to ensure that patients have timely access to the service outside core hours of Monday and Friday 8.30 am to 6.00 pm and are flexible around patient need.

The pilot area will cover two of our four locality areas: Dacorum and Watford and Three Rivers. We expect any proposals submitted to deliver the pilot to:

- deliver a reduction in the number of inappropriate referrals to secondary care
- effectively triage referrals
- direct referrals to the most cost effective setting
- deliver a streamlined see and treat one-stop patient pathway
- offer care closer to home in a range of primary care/community based settings
- deliver reduced waiting times from referral to treatment
- offer Primary Care education
- demonstrate innovation
- deliver an increased use of technology and
- embed patient engagement.

We are inviting expressions of interest to deliver an 18 month pilot. The intention is to have a light touch assurance process to assess the expertise and capacity of providers to deliver a high quality service that meets the required clinical, financial and information governance standards.

A NHS standard contract will be awarded for the pilot period of 18 months. This will be a cost and volume contract with an upper financial threshold of circa £300,000 for the term of contract. The expected contract commencement date is from 1st November 2018 with the services fully operational by 1st December 2018. The intention is to build learning and outcomes from the pilot and to launch a full procurement process for a community dermatology service to cover the whole Herts Valleys CCG area.

Providers must demonstrate compliance the requirements set out in the attachment. If your organisation meets all of the above requirements, please provide email confirmation and confirm

your interest in the attached form with a supporting statement not exceeding 2000 words to nelcsu.procurementnorthants@nhs by no later than 5.00pm on Friday 17th August 2018.