

[Subject to Contract]

Schedule 2 (Specification)

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Schedule 2 (Specification)**Functional attributes**

DBT will expect to see evidence that tenderers meet the requirements below using the response documents that can be found at Schedule 8.

Reference	Functional Requirement
1	Must offer the ability to comprehensively benchmark the UK against international competitors at a city, state, regional and country level for: <ul style="list-style-type: none"> ○ (i) FDI performance – including volume of greenfield and expansion projects; capital investment value (GDP/GVA a bonus); jobs created and details of companies investing ○ (ii) Cost and quality weightings for investment environment to support individual FDI projects – including the ability to benchmark by project function or bespoke individual data points that support a company's investment location decision-making, such as cost of labour, property cost, strength of industry specialism and track record etc.
2	Must have the capability for detailed Segmentation of FDI project data, including by: investing company; investment value; sector/sub-sector; and geography (city/state/country level by source and destination markets).
3	The tool must enable the user to manipulate and analyse benchmarking data according to multiple changeable parameters to produce a customizable output to support bespoke propositions for FDI clients from multiple sectors and markets.
4	The output for benchmarking data must be downloadable in customisable output, including in a tailored report or spreadsheet format offering appropriate download options in Excel/Word/PowerPoint/PDF.
5	The platform must have an early warning system to receive news about investment and expansion information and opportunities to support lead generation activity.
6	Must have the ability to analyse and interpret market and FDI intelligence from the individual company through to the global scale to determine FDI trends and opportunities.
7	Capability to support the verification of successful FDI projects that land in the UK.
8	Must include intuitive search features that enable users to find content/items by entering their query in the search bar.
9	The service must be accessible in real-time, kept up-to-date frequently, using accurate data from credible sources.
10	Users must be able to register for a new account by providing their name and email address and a verification email must be sent to the user whenever he/she registers for the first time.

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11	The system must provide authentication of the user whenever he/she logs into the system.
12	Registered users must be able to log in to the system using their username/email and password 24/7.
13	The system must be able to shut down in case of a cyber-attack.
14	There must be unlimited downloads available (not credit-based model)
15	There must be usage reports showing usage by user are made available (at a frequency to be determined)

Non-Functional attributes

Reference	Non-Functional Requirement
1	Permission based platform accessible 24/7
2	365 days a year service support/helpdesk
3	The tool must be updated frequently throughout the duration of the subscription contract to maintain data accuracy
4	The subscription must include a minimum of four customer training sessions, one of which is to be delivered at Whitehall, and others can be delivered via webinar, as requested by the Authority
5	Agreed arrangements for opening, transferring, and closing individual subscriptions and renewing user passwords.
6	Ability to respond swiftly to research requests and customer enquiries.
7	The tool(s) must be complete, credible, robust, fully functioning, and ready to be deployed to DBT users from 1 June 2024
8	Access must be scalable with a minimum of 150 users with a tiered pricing frame.
9	There must be no limitations or restrictions on the number of users who can access the platform simultaneously.
10	GDPR Compliance and Process: The solution must comply with GDPR. This includes providing a list of Personally Identifiable Information (PII) stored in the systems and having processes to support with the various type of GDPR requests (e.g. 'Subject Access Request', 'Right to be Forgotten').