

Melbourn Parish Council

INVITATION TO QUOTE

QUOTE: General Maintenance

QUOTE REFERENCE NUMBER: MPC-GM2024

CLOSING DATE: 16 April 2024

Closing Date for Submission of Quotations: 16 April 2024, by 4pm - No quotes will be accepted after this deadline.

Quotations can be submitted earlier than the above date. All quotations received by the due date will be opened on 18 April 2024.

Quotations should be submitted in a sealed envelope for the attention of the Parish Clerk, marked with Quote Reference Number.

MELBOURN PARISH COUNCIL

Melbourn Parish Council provides local government services to the village of Melbourn, South Cambridgeshire, which covers approximately 314 hectares, and forms the southernmost part of the county of Cambridgeshire.

Melbourn Parish Council (hereafter MPC) is responsible for the direct provision and management of village facilities, including services to the community, many of which are provided through contractors.

OUTLINE CONTRACT SCOPE AND CONTEXT

Melbourn has a widespread stock of hedges, green planting and shrub areas that form part of roadsides and recreational spaces, a result of continuous road and housing development over many years.

Many of these have been assigned as the responsibility of Melbourn Parish Council to maintain. These areas require regular trimming and clearing, works may need to be carried out in sympathy with the natural world, for example the nesting season for birds.

Due to the nature of these areas it is not possible to create a fixed timetable of maintenance. Through this invitation to quote, it is intended to assign a 'preferred contractor' to these tasks. Work would be agreed according to need and season and then carried out at the individual visit rates proposed though this document. By this means, work can be agreed quickly by the Clerk and avoids the need to obtain competitive quotes for each job as it arises.

This Invitation to Quote excludes major tree management works, as these will be assigned to specialist contractors as a separate arrangement.

KEY INFORMATION

Quote:	General Maintenance
Quote reference number:	MPC-GM2024
Quotation availability date:	26 March 2024
Quotation deadline:	16 April 2024
Quotation return address:	Parish Clerk Melbourn Parish Council Melbourn Community Hub 30 High Street Melbourn Cambridgeshire SG8 6DZ
Contact:	Abi Williams & Alex Coxall
Telephone:	01763 263303 ext 3
Email:	parishclerk@melbournparishcouncil.gov.uk
Number of copies required:	1
Expected tender decision date:	23 May 2024
Contract start date:	1 June 2024

CONTENTS

Section 1. Information for Bidders and Contract Terms

This Section contains information on how the bid will be assessed, together with MPC contract terms and expectations. Bidders should read and accept these terms before bidding.

Section 2. Contractor Information, Quotation and Competencies Declaration

This Section must be completed to formally accept bid terms, provide a bid quotation and describe those aspects of the Bidder's organisation that are important in the evaluation of the bid.

Section 3. Schedule of Works Required, Methods of Work and Safety

This Section contains the detailed specification of the work and requires the Bidder to set out how the work is to be done (Method statements) and how safety is to be assured (Risk Assessments).

Appendix A Questionnaire justification additional space

Appendix B General Maintenance Schematic

SECTION 1: INFORMATION FOR BIDDERS

1. Information for Bidders & Terms

- 1.1 MPC is looking for a suitably qualified and experienced contractor to provide complete grounds maintenance for village areas, as specified in this Invitation to Quote, contract commencing on 1 June 2024.
- 1.2 The contract is for an initial 1-year term, with the option to extend each and every year up to a total of a 3-year term (each additional year will be subject to budget availability and satisfactory contractor performance).
- 1.3 Submission and evaluation of quotations will be a single stage process.
- 1.4 Potential Bidders may ask questions or seek clarification of the contract terms during the bidding period. It should be noted that questions and answers to those questions would be circulated to all other companies who may wish to bid.
- 1.5 Bidders should be aware that, as part of the bid evaluation process, they might be asked to meet with the MPC to present their case or clarify aspects of their bid.
- 1.6 If the contract awarded is for a period longer than one (1) year, the quotation offered by the supplier will be index linked for any subsequent years. (3 years Maximum).
- 1.7 The contractor will provide a set of costs for each site for the following types of work as listed in the following schedules of work.
- 1.8 Bidders must also provide details of their Public Liability Insurance Cover, (If your company is appointed then MPC will need to see a copy of your insurance certificate) and confirm the staff carrying out the work are competent to work on MPC property.
- 1.9 The evaluation scheme is described below.

Bidders' responses to the method statements will be scored out of a possible maximum of 5 marks. It should be emphasized that MPC are not bound to accept the lowest price:

Evaluation Criteria	%	Relating to question
Quality Competencies , of which:	60%	
References	20%	2.4
Staff and general staff experience	10%	2.1
Method statements	5%	Method of Work – section 3
Level of valid insurance held	10%	2.2
Have you or your staff undertaken any general and / or safety training or certification for working in this field?	10%	2.3
Equalities	5%	2.5
Cost – based on an estimate of the likely work over a 1 year period and the proposed increase to cover 3 year period.	40%	

- 1.10 The schedule in Section 3 sets out tasks required by MPC. These tasks have been agreed by MPC and the successful contractor must follow the schedule without exception.
- 1.11 Village Wardens and MPC Councillors will undertake regular and random inspections of the areas listed in Schedule 3. If necessary, photographic records will be used to illustrate any problems arising to MPC Working Parties or Committees.

- 1.12 Failure of the contractor to comply with the contracted schedule (unless agreed with MPC in advance) shall be seen as contrary to the contract agreement and may/will result in the loss of the contract at any period during the contract. See 1.13.
- 1.13 MPC reserves the right to terminate the contract if it finds fault or non-compliance with the schedule of work or any other area of dissatisfaction.

By this is meant:

- a. Quality and standard of work
 - b. Customer service
 - c. Conduct of staff
 - d. Any changes to those items listed in 1.18 below
 - e. A period of 21 days will be given to enable the contractor to rectify any issues made known to the contractor by MPC. If issues are not rectified, then 14 days notice of cancellation of contract will be given in writing.
- 1.14 Terms and conditions will be agreed between MPC and the successful contractor at the time of the contract award.
- 1.15 Monies paid to the contractor will only be paid on submission of a signed monthly invoice. MPC has a 60-day settling of invoices policy, however every effort will be made to accommodate a 30-day time frame.
- 1.16 All quotations submitted will provide at submission the following information, failure to do so may result in the tender being rejected:
- Proof of Full Public Liability Insurance cover.
 - Contractors should show evidence that the protection of staff is considered in their bid approach to safety and show where they or staff members have formal first aid training.
 - A complete summary of powered plant/equipment that is to be used on MPC property/sites. (Suitable operating licenses to operate this machinery will be required, where necessary). This information can be included in method statements.
 - Qualifications of contractor.
 - Evidence of past experience.
 - A competent knowledge of the pruning and management of plants, hedging and trees.
 - If relevant to the contract, proof of license or competence to spray weed killers.
 - Written confirmation that appropriate safety signage will be used to protect the public. This can be part of Risk Assessment responses in Section 3.
 - Written assurance that UK Health & Safety rules will be adhered to.
 - If relevant to the contract, an appropriate Pest Control license.
 - An undertaking that, wherever possible, employees will be sought locally.
 - Access to two prior clients who can provide written references.
- 1.17 In completing the Invitation to Quote, the Bidder should be aware that the MPC decision will also take into account:
- The Bidder's general understanding of the requirements.
 - The right to investigate the financial status and viability of the Bidder.
 - The clarity and completeness of operational proposals and intended methods of

working, perception of risks to safety and how these can be mitigated.

- Any aspects of the delivery that improve or positively impact on economic and environmental sustainability.
- Staffing proposals.

1.18 Expectations:

- MPC expects the contractor to be diligent, trustworthy and, most importantly, proactive in the execution of the contract.
- The contractor will ensure that all pathways are blown clean of grass cuttings.
- The contractor will carry out all tasks ensuring minimum damage to grassed areas and paths.
- The contractor will ensure that all grassed edges are left properly cut, by means of separate strimming where this is necessary.
- Where relevant, contractors should carry out work in a way that respects the nesting season for birds.
- The contractor must not obstruct entries or exits to resident's property, the public highway, driveways or access to sewers, fire hydrants etc.
- If for any reason the contractor finds they are unable to fulfill the contract in any way at any part through the contract term, MPC reserves the right to terminate the contract forthwith and seek a new contractor at no additional costs to MPC. (Monies will only be paid to the contractor for work done and not for the remaining contract period).
- MPC will not be liable for any monetary loss by the contractor under any circumstances.
- An inspection of the areas to be cut and/or maintained will take place before the contract is issued to which the successful contractor will be invited. This inspection is to ensure that the contractor fully understands the contract scope and both contractor and MPC agree that any existing damage to stock, plants or village fabric is understood and documented clearly and not the fault of either the contractor or MPC. Non-attendance to meet or failure to agree the inventory process will see the contract null and void. MPC will then look for a new contractor. By default the contractor at fault will be excluded from bidding.
- MPC reserves the right to levy payment for reimbursement against the contractor, if it is found that the contractor or any employee of the contractor is found to have caused damage or loss to any of the tree stocks, planting etc. or the Village 'fabric', this includes tree guards, tree supports, fencing, gates, low level planting. This reimbursement will be payable immediately or the damage made good (to the satisfaction of MPC) whichever is the most convenient to MPC. MPC reserves the right to withhold any monies due to the contractor in lieu of damage not reimbursed.
- Any of the circumstances above that are left unresolved may result in the loss of the contract.
- MPC reserves the right to revise/alter the terms and conditions of the contract at any time if deemed necessary, having consulted with the contractor where necessary.
- Additional areas of work identified during the life of the contract will be separately negotiated.

SECTION 2: CONTRACTOR INFORMATION, QUOTATION AND COMPETENCIES DECLARATION

Send to: Melbourn Parish Council
Melbourn Community Hub
30 High Street
Melbourn
Cambridgeshire
SG8 6DZ

Company Name:
Your Name:
Date:
Company Address:

Telephone:
Email:

In order only to compare quotes from different bidders, you are required to provide quotation information using the following rules:

1. Multiply the individual visit costs under each job area specification in Section 3 by the number of estimated annual visits, also defined in each job specification. This will give the estimated annualised costs for each job area.
2. Total all the annualised costs from each job area to provide the total estimated contract cost for the year. Your Quote will be for the estimated total annual cost, based on individual visit costs and frequency.

Please enter this total in the box below.

There are two options for bidding.

Option 'A' If successful, you will be required to submit monthly invoices that reflect the number of actual visits made, as this will vary depending on the influences of weather and seasonal changes. For example, grass-cutting visits will be fewer in winter months and may be more frequent than anticipated in summer. Monthly invoices will be based on the individual visit costs shown in your quote, not a simple monthly division of the estimated totals shown in your estimated global quotation below.

Option 'B' If successful, you will submit monthly invoices that reflect one twelfth of the total bid price entered into the box below. This will commit you to carrying out the maintenance to the frequency standards as set out in the bid document but also to carry out extra cuts at no extra cost to the Parish Council should weather conditions make this necessary.

Please tick either box 'A' or 'B' below to indicate the bid basis.

Quotation for:

MPC-GM2024

I / We the undersigned, having examined the specifications and schedule of works set out in Section 3 are willing to execute the whole of the work required, based on estimated visit frequencies in this document, for the sum of:

£	A	B
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Declaration and Contractor Quotation Approval

I / We understand that:

- (a) This Quotation shall be returned by email or post provided so as to reach this office not later than 16 April 2024. Note: you can return sooner if you wish.
- (b) We accept the information and conditions set out in Section 1 of this document.
- (c) We accept the terms as set out above, namely that the Quotation value is derived from individual job-area visit costings and estimated visit frequencies defined in Section 3 of this document.
- (d) We understand that, should the finally agreed contract price exceed the budget value available to MPC, then the number of site maintenance visits will need to be reduced accordingly.
- (e) If successful, the bidder will invoice for work done by area visit as per the individual costings in this quotation. The number of such visits may be more or fewer than the estimate, depending on need, and by agreement with the Clerk.
- (f) There may be a further selection stage of this Quotation involving an interview or meeting.
- (g) Melbourn Parish Council will not necessarily accept the lowest or any Quotation, and no allowance or payment will be made for making any Quotation. All costs arising during the preparation of the Quotation are to be borne by the Bidder.
- (h) We have examined and agree to the Quotation, have submitted only one bid for this aspect of MPC contract requirements, and agree to the contract terms.
- (i) We understand that it is our responsibility to ensure that the contract documents have been completed correctly.
- (j) This is not an order. If your quotation is accepted, an official Purchase Order will be raised. The Order will be subject to the Terms and Conditions sent to you as a separate document titled Quotation Terms and General Terms and Conditions.
- (k) Volumes or values are not guaranteed.

Signature:
Name:
Position:
Telephone:
Email:

Competencies Declaration: Questionnaire

The following items match the award criteria specified on page 5 of this document. Please provide a simple written response to each question. The Council will look for a short statement confirming your response (short responses that are clear and concise are preferred). Your English and use of grammar/handwriting will not be assessed, but it needs to be clear enough to understand. Please use extra sheets, found in Appendix A, as necessary.

Question		Justification																
2.1 (15%)	<p>Who will carry out the work specified in Section 3, and how experienced are they at carrying out that work? For example, are staff members casual or permanent?</p> <p>Justify your answer, using a separate sheet if required.</p>																	
2.2 (10%)	<p>What is the level of liability insurance held and can you confirm that your insurance is still valid?</p> <p>Enclose copy of certificate.</p>																	
2.3 (10%)	Can you confirm that the people concerned in the delivery of the specified services will be trained and competent persons?	Yes / No																
	If Yes, do you have specific evidence of relevant training? Please enclose.	Yes / No																
	Do you have a Health & Safety policy, if so please enclose.	Yes / No																
	Do you carry out Risk Assessments for the types of work that is being quoted?	Yes / No																
	State details of accidents, ill health or HSE involvement in the last 2 years. Use a separate sheet if required.	Yes / No																
2.4 (20%)	<p>Please provide the name and contact details of two recent clients for whom you have provided similar services and from whom we can, without further permission, seek references:</p> <table border="1" style="width: 100%;"> <tbody> <tr> <td style="width: 50%;">Name:</td> <td style="width: 50%;">Name:</td> </tr> <tr> <td>Address:</td> <td>Address:</td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td>Telephone:</td> <td>Telephone:</td> </tr> <tr> <td>Email:</td> <td>Email:</td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td>Description of services provided:</td> <td>Description of services provided:</td> </tr> <tr> <td> </td> <td> </td> </tr> </tbody> </table>		Name:	Name:	Address:	Address:			Telephone:	Telephone:	Email:	Email:			Description of services provided:	Description of services provided:		
Name:	Name:																	
Address:	Address:																	
Telephone:	Telephone:																	
Email:	Email:																	
Description of services provided:	Description of services provided:																	

2.5 (5%)	Is it your policy as an employer to comply with your statutory obligations to staff and applicants for employment under the following equality and non-discrimination laws?	
2.5.1	The Race Relations Act 1976	Yes / No
	The Race Relations Code of Practice	Yes / No
	The Race Relations Act (Amendment) Regulations 2003	Yes / No
	Employment Equality (Religion and Belief) Regulations 2003	Yes / No
	Disability Discrimination Act 1995	Yes / No
	Equal Pay Act 1970 (Amendment) Regulations 2003	Yes / No
	Sex Discrimination Act 1975 (Amendment) Regulations 2003	Yes / No
	Employment Equality (Sexual Orientation) Regulations 2003	Yes / No
	Employment Equality (Age) Regulations 2006	Yes / No
2.5.2	Does your organization have a formal equal opportunities / race relation policy? If yes, please enclose a copy	Yes / No
2.5.3	In the last three years, has any finding of unlawful discrimination been made against you or your organization by a court or industrial tribunal?	Yes / No
2.5.4	If you answered Yes to 2.5.3, please provide details of what steps were taken as a consequence of this finding.	

SECTION 3: SCHEDULE OF WORKS REQUIRED, METHODS OF WORK AND SAFETY

Notes: Please refer to Appendix B – General Maintenance Schematic (referenced as below)

General Maintenance around the village, trim and maintain as needed:			
Armingford Crescent – central green area	Ref	Per visit cost	Per annum cost (2 visits)
	GM1	£	£
Beechwood Avenue – central green area, shrub border at corner of Elm Way	Ref	Per visit cost	Per annum cost (2 visits)
	GM2	£	£
Clear Crescent Play Park – Hedge boundary to be cut to a height of 4.5ft and spray paths to keep clear of weeds	Ref	Per visit cost	Per annum cost (2 visits)
	GM3	£	£
Junction Back Lane / High Street – hedges	Ref	Per visit cost	Per annum cost (2 visits)
	GM4	£	£
Back Lane to Greengage Rise - verges	Ref	Per visit cost	Per annum cost (2 visits)
	GM5	£	£
Worcester Way – recreation space boundary hedging (back and front)	Ref	Per visit cost	Per annum cost (2 visits)
	GM6	£	£
Elm Way – central green areas and walkthrough to Surgery	Ref	Per visit cost	Per annum cost (2 visits)
	GM7	£	£
Chalkhill Barrow – central green area	Ref	Per visit cost	Per annum cost (2 visits)
	GM8	£	£
Maple Way – hedging opposite Black Horse Pub	Ref	Per visit cost	Per annum cost (2 visits)
	GM9	£	£
Piggott Close – central green area	Ref	Per visit cost	Per annum cost (2 visits)
	GM10	£	£
New Road – hedging both sides of the road entering in to the village	Ref	Per visit cost	Per annum cost (2 visits)
	GM11	£	£
Melbourn Community Hub – maintenance of garden area	Ref	Per visit cost	Per annum cost (2 visits)
	GM12	£	£
Melbourn Car Park – maintenance of garden area	Ref	Per visit cost	Per annum cost (2 visits)
	GM13	£	£
Allotments – trim of outer hedges at St Georges' and Grays (Thatchers Stanford)	Ref	Per visit cost	Per annum cost (2 visits)
	GM14	£	£
Total annual cost:			£

MPC reserve the right to add or remove areas from the above list as circumstances dictate. Any changes will be price negotiated as they arise.

Method of work

Describe the methods and any tools / equipment to be used.

Notes:

- *All inspections must be pre-arranged with the Clerk*
- *Timing of visits must respect the nesting season for birds*
- *All cuttings and vegetation to be removed from site*

Risk Assessment

Describe how you have assessed the safety and risks and what steps will be taken to safeguard the Health and Safety of workers and the public.

Hazards identified:

Planned actions to minimise risks:

APPENDIX A

Justification – extra space

Armingford Crescent	D2, E2
Ash Grove	B4, C4
Back Lane	B5, C5
Barham Court	D2
Beechwood Ave	C3, C4
Beeton Close	C3
Bramley Avenue	D3
Brooksbank	C2
Bury Lane	A4, A5
Cambridge Rd	D2, E1
Carlton Rise	C4
Cawdon Row	C4
Cedar Close	C4
Chalkhill Barrow	C3
Chapel Lane	B3, C4
Chapmans Close	B3
Clear Crescent	C4, D4
Clover Way	D4
Cooks Garden	C2
Cross Lane	B3
Daffodil Close	D4
Daisy Way	D4
Dickasons	C2
Dolphin Lane	B3
Drury Lane	D2, D3
Elm Way	C4
Fordham Way	D3, D4
Fowlmere Road	E1
Garden End	C3, C4
Greenbanks	B4, B5
Greengage Rise	C4, C5
Haggers Close	C3
Hale Close	D2
High St	B3, B4, B5, C2, C3
Hinkins Close	D3
Hyacinth Drive	D4
John Impey Way	C3, D3
Kays Close	C2, C3
Lantern View	C4
Lavender Lane	D3, D4
Little Lane	C2, C3
London Way	A5, B5
Lordship Drive	C2
Maple Way	C4
Meadow Way	C3
Medcalf Way	C3
Meeting Lane	B3, B4
Melbourn Springs Care Home	D4
Moat Lane	C2
Moorlands Close	C2
Moorlands Residential Home	C2
Mortlock Close	C3
Mortlock Mews	C3
Mortlock St	C3
New Road	C3, C4, D4, D5
Norgetts Lane	C2, C3
Ogden Close	D3
Old Foundry Close	C2
Orchard Gate	B3, C3
Orchard Rd	B4, C3, C4, D3
Orchard Way	C3, D3
Palmers Way	C3, C4, D4
Piggott Close	C1
Poppy Crescent	D4
Portway	D2, E2
Prime Close	C3
Pryors Garden	C4
Pryors Orchard	C4
Rose Lane	B2
Rosemary Place	C4, C5
Rupert Neve Close	B3
Russett Way	D2, D3
Southwell Court (Care Home)	D3
Spencer Drive	C3
Star Mews	C2
Station Rd	B2, B3
Stockbridge Meadows	B3
Thatcher Stanford Close	B1, C1
The Beeches	C3
The Lawns	B4, B5
The Lawns Close	B5
The Moor	C1, C2
Trayles	D3
Trigg Way	D3
Vicarage Close	B2, C2, C3
Victoria Way	C5
Water Lane	B4, C4
Worcester Way	D2, D3

