Order Form

CALL-OFF REFERENCE: CCSO24A12

THE BUYER: Crown Commercial Service

BUYER ADDRESS REDACTED TEXT under FOIA Section 40, Personal

Information

THE SUPPLIER: SoftwareOne UK Ltd

SUPPLIER ADDRESS: REDACTED TEXT under FOIA Section 40, Personal

Information

REGISTRATION NUMBER: 06629601

DUNS NUMBER: 211283673

It is essential that if you, as the Buyer, add to or amend any aspect of any Call-Off Schedule, then **you must send the updated Schedule** with the Order Form to the Supplier

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 18 April 2024

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

Framework Ref: RM6098 Project Version: v2.0 Model Version: v3.8

1

Crown Copyright 2018

CALL-OFF LOT(S):

Lot 3 Software

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM6098
- 3. Framework Special Terms
- 4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6098
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - o Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for RM6098
 - Call-Off Schedule 5 (Pricing Details)
- 5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM6098
- 7. [Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.]

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS None

CALL-OFF START DATE: 2nd April 2024

CALL-OFF EXPIRY DATE: 1st April 2027

Framework Ref: RM6098 Project Version: v2.0 Model Version: v3.8

Crown Copyright 2018

CALL-OFF INITIAL PERIOD: 3 years with the option to extend for 2 periods of Twelve (12) months subject to budgetary approval.

CALL-OFF DELIVERABLES

See details in Order Schedule 20 (Order Specification)

LOCATION FOR DELIVERY Remotely

DATES FOR DELIVERY

See details in Call-Off Schedule 20 (Order specification)

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is REDACTED TEXT under FOIA Section 43, Commercial Interests

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)]

REIMBURSABLE EXPENSES None

PAYMENT METHOD BACS Payment

Framework Ref: RM6098 Project Version: v2.0 Model Version: v3.8

Crown Copyright 2018

BUYER'S INVOICE ADDRESS:

REDACTED TEXT under FOIA Section 40, Personal Information

BUYER'S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information

BUYER'S ENVIRONMENTAL POLICY

Not applicable

BUYER'S SECURITY POLICY

https://www.gov.uk/government/publications/security-policy-framework

SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information

SUPPLIER'S CONTRACT MANAGER

REDACTED TEXT under FOIA Section 40, Personal Information

PROGRESS REPORT FREQUENCY

Monthly with Gearset Annually with SoftwareOne

PROGRESS MEETING FREQUENCY

Monthly with Gearset Annually with SoftwareOne

KEY STAFF

REDACTED TEXT under FOIA Section 40, Personal Information

Framework Ref: RM6098 Project Version: v2.0

Model Version: v3.8

Crown Copyright 2018

KEY SUBCONTRACTOR(S)

None

COMMERCIALLY SENSITIVE INFORMATION Not applicable

SERVICE CREDITS Not applicable

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	REDACTED TEXT under FOIA Section 40, Personal Information	Signature:	REDACTED TEXT under FOIA Section 40, Personal Information
Name:		Name:	
Role:	REDACTED TEXT under FOIA Section 40, Personal Information	Role:	REDACTED TEXT under FOIA Section 40, Personal Information
Date:		Date:	

Framework Ref: RM6098 Project Version: v2.0 Model Version: v3.8

5