**Project Summary**

Trust Name: Mid Yorks NHS Trust

Project Title: e-scheduling

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1. **ORGANISATION/SERVICE OVERVIEW**

Mid Yorks Trust - Community services covers both planned and unplanned care in the community. This involves district nursing, urgent care, therapies, planned care, and intermediate care.

To comply with the NHS England mandate to implement standards to achieve a 2 hour response time for urgent care, we wish to implement a system that provides e-scheduling functionality, and capacity and demand modelling to support data collection, benchmarking and reporting for the service. E-scheduling functionality needs to cover all of the above named community services.

The Trust manages 3 sites (Wakefield, Dewsbury, Pontefract), as well as community services. Community services consists of approx. 420 staff, of which 300 are clinical. These are split in to the following:

* 6 planned care nursing teams (networks)
* 3 therapy bases
* 1 Intermediate care team
* 1 urgent care response team
* Single point of contact
* Triage hub

This means we therefore have 13 locations across the Wakefield district from which staff work from.

1. **NEW SOLUTION OVERVIEW**

We need it to:

* Integrate with healthroster
* Integrate with PAS EPR (SystmOne)
* Record information re: non patient facing activity i.e key safe codes for patients etc
* Daily planning screen
* Support skill mix and resource planning to automatically generate workload allocation
* Autoallocation/ scheduling of work
* Also be able to manually allocate work
* Capacity and demand management screen, with ability to manage this in realtime and support future workforce planning
* Mobile App for clinicians
* Provide reports/dashboards on information required
* Make, change and rearrange appointments, mark appointments as DNA / patient verified
* Different pages / diaries for each site
* Have option for single and multiple diaries
* Identification of categories of clinical urgency, i.e. routine, planned, urgent etc.
* End user easily make changes, e.g. add new tests, change diary structure, add appointment letters, add users
* Ability to move patients / appointments between diaries
* Ability to view and manipulate waiting lists in 'the  front'
* Route autoplanning to support quicker journeys

Currently, the process is completed manually, using 2 systems, paper and often phonecalls to support this process. We would therefore like to invest in a system that streamlines this process, improving efficiency and supports realtime monitoring of information.

This can take up to 2.5 hours per team per day to complete, therefore we would like to see a reduction in time in this process.

1. **CONTRACT TERM**

The desired term for a contract would ideally be 3-5 years, to enable continuity of the service provided.