

## **Trader Support Service**

### **Schedule 5A**

#### **Deliverables List**

1. Quality Plan
2. Security Management Plan
3. Phase 2 go live / launch strategy document and schedule
4. Stakeholder management TSS seminar presentations
5. Demonstration of TSS System components video file

Pursuant to Schedule 6.2 (Testing Procedures):

6. All documentation supporting test and acceptance of Deliverables including:
  - i. Test Plans;
  - ii. Test Specifications;
  - iii. Test Strategy;
  - iv. Test Reports;
  - v. Test Issue Management Log;
  - vi. Test Certificates;
  - vii. Milestone Certificates; and

Deliverables listed at Annex 4 to Schedule 6.2 (Testing Procedures) to the extent that such Deliverables are documents (not services or parts of services);

Pursuant to Clause 2.1 of Schedule 8.5 (Exit Management):

7. Register of Assets, detailing their:
  - i. make, model and asset number;
  - ii. ownership and status as either Exclusive Assets or Non-Exclusive Assets;
  - iii. Net Book Value;
  - iv. condition and physical location; and
  - v. use (including technical specifications); and
8. Register of sub-contracts and other relevant agreements required for the performance of the Services including:
  - i. relevant software licences;
  - ii. maintenance and support agreements;
  - iii. equipment rental and lease agreements to the extent such agreement apply to the Agreement;
9. Configuration database detailing:

- i. the technical infrastructure and operating procedures through which the Supplier provides the Services (which shall contain sufficient detail to permit the Authority and/or Replacement Supplier to understand how the Supplier provides the Services and to enable the smooth transition of the Services with the minimum of disruption);

For the avoidance of doubt this shall include the TSS-Specific Operations Manual developed by HGS UK Limited.