

St Austell Town Council - Faults Reponse Times

Month	Job Reference	Site	Town	Fault Date / Time	Contracted Response Time	Attendance Date / Time	Attended within (hrs)
June 2018	125	OSN065	St Austell	14/06/2018 09:10:00	24	14/06/2018 14:30:00	5.33
	124	OSN064	St Austell	14/06/2018 09:10:00	24	14/06/2018 14:30:00	5.33
	123	OSN051	St Austell	14/06/2018 09:10:00	24	14/06/2018 14:30:00	5.33
				Average			5.3
July 2018	132	OSN062	St Austell	03/07/2018 08:00:00	24	03/07/2018 08:00:00	0.00
				Average			0
September 201	147	OSN052	St Austell	19/09/2018 09:00:00	24	19/09/2018 11:30:00	2.50
	148	OSN052	St Austell	25/09/2018 08:00:00	24	25/09/2018 08:00:00	0.00
				Average			1.3
December 2018	177	OSN054	St Austell	10/12/2018 14:15:00	24	10/12/2018 15:00:00	0.75
	178	Main Cabinet	St Austell	10/12/2018 15:10:00	24	10/12/2018 15:15:00	0.08
				Average			0.4
March 2019	218	OSN058	St Austell	15/03/2019 08:00:00	24	15/03/2019 11:00:00	3.00
	221	OSN052	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
	222	OSN053	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
	225	OSN053	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
	223	OSN058	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
	227	OSN058	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
	224	OSN064	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
	226	OSN064	St Austell	30/03/2019 09:00:00	24	30/03/2019 12:00:00	3.00
				Average			3
April 2019	30	OSN056	St Austell	03/04/2019 08:00:00	24	03/04/2019 10:00:00	2.00
	36	OSN063L	St Austell	20/04/2019 03:15:00	4	20/04/2019 07:00:00	3.75

Month

Job

Site

Town

Fault Date / Time

Reference

Contracted
Response Time

Attendance
Date / Time

Attended
within (hrs)

Average
Total Average attendance time (hrs) **2.9**
2.7

St Austell Town Council

