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**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details

Customer organisation name

Joint Forces Command part of the Ministry of Defence

Billing address

REDACTED

Customer representative name

REDACTED

Customer representative contact details

REDACTED

Supplier details

Supplier name

Comparex UK Ltd

Supplier address

REDACTED

Supplier representative name

REDACTED

Supplier representative contact details

REDACTED

Order reference number

CCSO18B56



Section B Overview of the requirement

Framework Lot under which this Order is being placed

- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input type="checkbox"/> |
| 2. SOFTWARE | <input checked="" type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference RCA 132654 (CCSO18B56)

Call Off Commencement Date 20/03/2019

Call Off Contract Period (Term)

The contract term will commence from the 20th March 2019 and expire on the 13th October 2019. The Licence provision will be backdated to the 14th October 2018 for provision until the 13th October 2019. ThinPrint have continued to provide Updating and Premium Support as a good will gesture for the period of 14th October 2018 to 20th March 2019 which will be covered by the back dated payment.

Call Off Initial Period As described above

Call Off Extension Period (Optional) N/A – No extension options

Specific Standards or compliance requirements

The specification for this requirement is outlined within the Appendix B – Statement of Requirements. The Customer's populated Schedule 5 in line with GDPR can be found under Annex A - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects. By signing this Contract the Supplier has accepted the Customer's completed Annex A.



Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

| Item | Product | Licence Support Coverage Dates | Quantity |
|--------|--|---|--|
| 122532 | Licence Update – ThinPrint Premium Perpetual Renewal for 1 Named User (MOD). 12 months, UPD service included | 14 th October 2018 to the 13 th October 2019. | 2558 user licences translating into an additional 59 server licences |
| 400014 | Renew Support – Renewal of Premium Support Services for ThinPrint. 1 Named User Licence (MOD) | 14 th October 2018 to the 13 th October 2019. | 2558 user licences translating into an additional 59 server licences |
| 122532 | Licence Upgrades | Service Available: 9:00 hrs to 17:00 hrs Monday to Friday RESPONSE TIME: SIXTEEN (16) BUSINESS HOURS | 100% |
| 400014 | Premium Support | Service Available: Twenty-hour, seven days a week (24/7) RESPONSE TIME: EIGHT | 100% |



| | | | |
|--|--|---------------------------|--|
| | | (8) BUSINESS HOURS | |
|--|--|---------------------------|--|

Goods and/or Services

Comparex UK Ltd provided pricing for the renewal of updating and premium support services for existing perpetual ThinPrint licences for DMICP Deployed Tech Refresh (DTR). The elements are broken down and identified in Table 1 above.

The previous Licence Key(s) were – REDACTED

The previous Licences were held in the customer name of - Ministry of Defence UK (Corsham).

The licences will be delivered electronically.

The Contract term will commence on Contract Award, which covers a period twelve (12) months from 14th October 2018 to 13th October 2019. This is as the continuation of service has been provided by ThinPrint in the interim period.

Key Milestones

Comparex UK Ltd will be monitored on the following project milestones that the Customer will measure their quality of delivery against.

| Milestone | Description | Timeframe |
|-----------|---|---------------------------------|
| 1 | Renewal of ThinPrint licence update and premium support for DMICP Deployed Tech Refresh (DTR) | Within week 1 of Contract Award |

The Customer will measure the quality of the Comparex UK Ltd's delivery by:

| KPI/SLA | Service Area | KPI/SLA description | Target |
|---------|-----------------------|--|--------|
| 1 | Delivery timescales | Confirmation that the ThinPrint Licence Update and Premium Support is in place within week 1 of Contract Award. | 100% |
| 2 | Escalation timescales | Any unresolved issues the customer may have with the vendor when referred to the supplier will be responded to within 48 hours | 100% |

Warranty Period, if applicable

N/A

Location/Site(s) for Delivery



To be delivered electronically to email provided by customer

Dates for Delivery of the Goods and/or the Services

22/03/2019

Software

Supplier Software

N/A

Third Party Software

Yes

Maintenance Agreement

N/A

Additional Clauses (see Annex 3 of Framework Schedule 4)

| Alternative Clauses | Additional Clauses | Optional Clauses |
|---|--|---|
| Scots Law Or <input type="checkbox"/> | A: Termed Delivery – Goods <input type="checkbox"/> | C: Due Diligence <input type="checkbox"/> |
| Northern Ireland Law <input type="checkbox"/> | B: Complex Delivery – Solutions (includes Termed Delivery – Goods) <input type="checkbox"/> | D: Call Off Guarantee <input type="checkbox"/> |
| Non-Crown Bodies <input type="checkbox"/> | NB Both of the above options require an Implementation Plan which should be appended to this Order Form | E: NHS Coding Requirements <input type="checkbox"/> |
| Non-FOIA Public Bodies <input type="checkbox"/> | | F: Continuous Improvement & Benchmarking <input type="checkbox"/> |
| | | G: Customer Premises <input type="checkbox"/> |
| | | H: Customer Property <input type="checkbox"/> |
| | | I: MOD Additional Clauses <input type="checkbox"/> |

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)

N/A

Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

The payment of £45,012.43 (exc VAT) will be paid in full upon satisfactory delivery of the requirement the supplier will be made via CP&F.

Is a Financed Purchase Agreement being used?

Estimated Year 1 Call Off Contract Charges (£) £45,012.43 (exc VAT)

Section D



Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information

N/A

Total contract value

£45,012.43

| Product ID | Description of Requirement | Quantity | Licence Period | Individual Cost (£) | Total Cost (£) |
|---|--|----------|--|---------------------|------------------------|
| Updating Service For ThinPrint Perpetual Software Licences | | | | | |
| 122532 | Thinprint Premium perpetual renewal for 1 Named user. To include 12 months UPD service. | 2558 | 14th October 2018 to 13th October 2019 | REDACTED | REDACTED |
| Software Support for ThinPrint Perpetual Software Licences | | | | | |
| 400014 | Renewal of Premium Support Services for ThinPrint, 1 Named User Licences. | 2558 | 14th October 2018 to 13th October 2019 | REDACTED | REDACTED |
| Please outline and detail information regarding any additional costs for this requirement below (£): | | | | | |
| Any Other Costs? Please Specify If So... | | | | | |
| Please outline and detail information regarding any additional costs for this requirement below (£): | | | | | Total Costs (£) |
| ThinPrint Personal Printing Lic 1 Year Premium Support by Cortado | | | | | REDACTED |
| Total Costs (£) for Initial Term (Price To be Evaluated) | | | | | REDACTED |



Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

| | |
|----------------|----------|
| Name | REDACTED |
| Job role/title | REDACTED |
| Signature | REDACTED |
| Date | REDACTED |

For and on behalf of the Customer

| | |
|----------------|----------|
| Name | REDACTED |
| Job role/title | REDACTED |
| Signature | REDACTED |
| Date | REDACTED |



ANNEX A – Call-Off Schedule 5

Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects

| Description | Details |
|---|----------|
| Subject matter of the processing | REDACTED |
| Duration of the processing | REDACTED |
| Nature and purposes of the processing | REDACTED |
| Type of Personal Data | REDACTED |
| Categories of Data Subject | REDACTED |
| Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data | REDACTED |



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Annex B – Service Delivery

REDACTED