



Department for Transport

Resonate Group Limited
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DE24 8HS

Via email: [REDACTED]

Group Commercial Directorate

Department for Transport (DfT)
Great Minster House
33 Horseferry Road
Westminster
London
SW1P 4DR

Website: www.dft.gov.uk

Date: 2 December 2022

Contract Title: Matrix Tool

Contract Number: TROO0384

On behalf of the Secretary of State for Transport, The Department for Transport (DfT) would like to accept your proposal, reference number 5813-BID-TEN-001 Issue 1, dated 4 October 2022. The documents listed below form a binding contract between yourselves and the DfT.

1. This award letter
2. Your proposal



5813-BID-TEN-001
MOIRA2 Custom Rev

The total cost of this contract is up to £20,000 excluding VAT with DfT under no obligation to utilise the full amount. The cost is broken down into, £16,500 excluding VAT for the tool, and the remaining value a provision should any support be needed at a cost of £800 per day excluding VAT.

It has been agreed with the supplier, that they will provide the tool in February 2023 rather than within four weeks of receiving the Purchase Order as per the proposal.

You must be in possession of a written purchase order (PO), before commencing any work, or supplying any goods or services, under this contract. The Purchase Order Number for this contract will be provided as soon as possible. Invoices submitted to the Department must also quote the PO number and must be submitted in accordance with DfT's Invoicing Procedures (see Annex A).



Department
for Transport

The DfT Contract Owner will be [REDACTED]
[REDACTED]

Please acknowledge your receipt acceptance of this letter by signing in the allocated space below and returning to [REDACTED]
[REDACTED]

I look forward to hearing from you.

Yours sincerely

[REDACTED]
Commercial Relationship Advisor
By Authority of the Secretary of State for Transport

[REDACTED]

[REDACTED]



Department for Transport

ANNEX A

Invoicing Procedures

DfT's invoicing procedures are detailed below:

1. All invoices and/or credit notes must be an original document.
2. **Any correspondence/enquiries which are sent to the designated email address for invoices/credit notes and are not an original invoice and/or credit note will be deleted, with no action being taken.**
3. All invoices and/or credit notes will either need to be sent electronically as an attachment to an email or as a hard copy document through the post to the designated email or postal address listed below:

Email: Ssa.invoice@sharedservicesarvato.co.uk

Postal Address: Shared Services arvato
5 Sandringham Park
Swansea Vale
SA7 0EA

4. If an original invoice and/or credit note is sent electronically, then the same document **must not** be sent as a hard copy through the post and vice versa.
5. All electronics invoice and/or credit notes **must** be sent in a PDF format. Any documents which are received and are not in a PDF format will be deleted with no action being taken.
6. All invoices or credit notes must quote a valid Purchase Order number i.e. one that is in the format 8000XXXXXX. This will be found on the Purchase Order you receive.
7. A 10Mb maximum file size per email is applicable.
8. If the e-invoice is encrypted, this could result in the invoice being blocked by arvato email security filters.
9. The e-invoices **must not** include profanities, as these will also be blocked by arvato email security filters and may delay/stop the invoice being received.
10. You should not provide goods or services without receipt of a valid Purchase Order.
11. Do not undertake new work or supply goods or services in excess of the original Purchase Order Value.
12. If an incorrect Purchase Order number or no Purchase Order number is quoted the invoice will be returned to you. You will be able to handwrite the correct Purchase Order numbers on the invoices that are returned, however it is preferable that you change it on your system and reissue to ensure any future invoices are referenced correctly.
13. Credit notes should quote the Purchase Order number and your original invoice reference along with details of what the credit note applies to, particularly if it is not for the full value of the invoice.
14. Identify the business unit the invoice or credit note relates to e.g. DfT.
15. Shared Services arvato cannot be responsible for any e-invoice until it has been received. Responsibility for ensuring the e-invoice is received by arvato in a timely manner lies with the supplier.

All supplier invoices and payment enquiries must be directed to Shared Services arvato. If you contact the relevant business unit directly, they will direct you to Shared Services arvato.