# Accessibility evidence questionnaire

## Background

All digital services and products purchased or run by HMRC must meet [public sector accessibility regulations](https://www.gov.uk/guidance/accessibility-requirements-for-public-sector-websites-and-apps). The regulations state that the product or service being delivered through a web browser or mobile applications must be [WCAG 2.1 AA](https://www.w3.org/TR/WCAG21/) compliant.

HMRC will be breaking the law if a product purchased, developed or is in control of is not accessible.

This questionnaire should be answered in relation to any product(s) or service(s) you intend to provide through a web browser, desktop application or mobile application, that will be used as part of any contract resulting from this procurement exercise.

It is a mandatory requirement that any such product or service remains fully compliant with the accessibility requirements outlined under question 2, for the entirety of any contract resulting from this procurement exercise. By submitting a response to this procurement exercise, bidders confirm they agree to this requirement.

The answers you provide will be reviewed by the HMRC accessibility team.

### Name of bidding organisation

<Replace this text with your answer to question 1>

### The product(s)/service(s) must fully meet accessibility requirements under:

### The Equality Act 2010

### Public Sector Bodies Accessibility Regulations 2018 (if the product/service is a website or mobile application)

### European standard for digital accessibility EN301549 (if the product/service is a desktop application)

**Does the product(s)/service(s) fully meet these requirements?**

If the answer is ‘Yes’, Provide evidence of how the product(s) or service(s) meet these requirements. Evidence could include accessibility audit reports, voluntary product accessibility templates (VPAT), and accessibility statements.

If the answer is ‘No’, provide details of where accessibility requirements are currently partially or not met. Please also include a roadmap of how the product or service will be fully compliant by the contract operational date.

<Replace this text with your answer to question 2>

### Has the product or service been tested with assistive technology?

If the answer is ‘Yes’, please provide details of which [assistive technology](https://www.gov.uk/service-manual/technology/testing-with-assistive-technologies) it has been tested with.

<Replace this text with your answer to question 3>

### Describe how the product(s) or service(s) will remain fully compliant with the accessibility requirements outlined under question 2 for the entire contract duration.

<Replace this text with the answer to question 4>

### Contract Agreement: Are you willing / able to enter into a contractual agreement which holds you accountable for delivering products which comply with the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018 and the Equality Act 2010?”

<Replace this text with the answer to question 5. Please respond either “Yes” or “No”>

## Additional comments

Use this space to tell us anything else that supports the evidence of the accessibility of your product or service.

<Replace this text with your comments>

## Accessibility charter

HMRC has signed up to the [Accessible Technology Charter](https://businessdisabilityforum.org.uk/membership/technology-taskforce/accessible-technology-charter/), created by the [Technology Taskforce](https://businessdisabilityforum.org.uk/membership/technology-taskforce/) of the [Business Disability Forum](https://businessdisabilityforum.org.uk/). Please consider joining HMRC and other partners by signing up.