

MARKET INTEREST EVENT

'Smart Basing - Access Control'

24 April 2024 - 10:30 to 12:30

This presentation's audio will be recorded on MS Teams.

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Participating suppliers

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- Introduction & Context
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- - **Clarification Questions**







THESE ARE SUPPLIERS PARTICIPATING IN THE MARKET INTEREST EVENT

Steadfast Security Eagle Automation Systems Ltd Hunter Communication Services BT Tensor plc **Eclipse Digital Solutions** Fortinet CDS Systems Ltd **Taylor Woodrow** Aceda Siemens plc North **Obvious Technologies** Kubus Mitie PA Consulting

Identec Reliance High-Tech Ltd Acre Security **Knight Protection Ltd** Motorola Solutions Serco Electranet UK Ltd Mytec Group MIG Security and Events Ltd Akhter Computers Ltd Synectics Security Ltd Nedap Sovereign Fire and Security Ltd Reflex Verkada

Johnson Controls Chubb Fire & Security Ltd TIS Group Captec Ltd T2 Security Ltd Electranet UK Ltd Plextek Total Security Protection Ltd **Kings Security Systems Ltd** Security Solutions **Dual-Stream Ltd** Vysiion **BDR Group Evolution (Electronic Security** Systems) Ltd





To provide the context of the Army's 'Smart Basing - Access Control' Project.

- To give an overview of the requirement and the opportunity for industry to ask Clarification Questions (CQs).
- To give a broad overview of MOD commercial processes / timelines.
- Issue a Request for Information (RFI) post event to all attendees (detail outlined in commercial brief).

Project Team attendance:

SRO - Brigadier Andy Cox
Project Director - Colonel Tom Robinson
Commercial Officer - Mr James Racheter
Project Team - Mr Gary Joynson, Lt Col Mike Pimm
SME reps - Legal, Infrastructure, Security, Finance, Information





British Army's 'Smart Basing - Access Control' Project

SRO – Brigadier Andy Cox

Chief-of-Staff Home Command



What

The British Army's 'Smart Basing - Access Control' project aims to automate pass issue and access control at Main Entry Points (MEPs) across the Army estate (88 total sites).

Why

The project believes that automated access control and pass issue will:

- 1. Improve the lived experience for site users.
- 2. Reduce the volume of required human intervention at the front gates.
- 3. Maintain at least the current level of site security, if not enhance it.
- 4. Reduce cost to allow re-investment.

How

The project seeks to do this by installing an integrated system using technology which will allow authorised users to access sites efficiently and securely with limited human intervention required.



BACKGROUND



Currently, MEPs to sites across the army estate are manned by guards who must manually issue passes and verify that each vehicle and individual attempting to enter a site has permission to enter. Each site has its own pass and there is no centralised database.

This project has identified the following key pain points in the current system:



The system is costly in terms of guarding resource and requires our civilian and military guard force to spend time on low valueadding tasks.



There is no way to check permissions between sites, meaning that if a security risk is identified, sites are not automatically updated.



Verification of car registrations, human ID and pass expiry dates is prone to human error, and guarding duties are not always completed to the security standard required.



There is a lack of evidential CCTV to support live threat identification or after-action review.



The lived experience of civilian and military personnel is impacted by delays at gates, whilst waiting for passes and by backfilling guarding tasks.



The project aims to automate 2 security tasks:

Task	Details	Types of guard who can carry out this task				
		Field Army	MPGS	MGS	Contractor	
Supervisors	Manage workforce / shift patterns / assurance ¹					
Guard Comd	Responsible for managing team during shift					Automated Tas
	Coordinates incident response					Armed role
	Ensures duties correctly carried out					
Control of Entry	Check pedestrian / vehicle passes					
	Open gate					
	Restrict access to unauthorised personnel					
Pass issuer	Issue temporary / permanent vehicle / pedestrian passes					
QRF	Armed response to incidents					
	Perimeter / base patrol					
	Reserve workforce					
Armed cover	Static armed guard to cover entry points					
CCTV	Monitor CCTV feeds					
	Alert guard force to incidents / suspicious activity					
RiP	Reserve workforce to enable others to go on breaks					
Dog handler	Patrol with security dog					
MCC	Provide access control to Military Court Centres					

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NB: A guard force presence will continue at each site.

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The project aims to create a fully automated end to end journey for entry and exit into the 88 identified army sites



REQUIREMENTS

The following high-level requirements have been identified. A full detailed list of User Requirements will be shared. It should be noted that the list below is not prescriptive or exhaustive, and the project is open to other solutions presented by industry.

Requirement	Detail Immediately recognises and logs veh. registration (triggering raising of barrier) in central data system, able to alert QRF / guard for specific vehicles of interest.				
ANPR					
Centralised portable CCTV facilities	Wi-Fi enabled and portable CCTV capable of being centralised across multiple sites.				
Online pass application and issue system	All MOD site users able to create secure cloud-based pass with real-time details of security clearance, site accesses granted, virtual ID, veh. reg, dependents, etc., (able to link with existing virtual MOD and government systems, e.g., JPA, DVLA).				
Automated barriers	Both pedestrian and vehicle gates admit only one user at a time and require 2-factor authentication to ensure security integrity.				
Gate surveillance and alerts	Provides immediate alerts of suspicious activity at gates to CCTV monitor / Gd. Comd., e.g., tailgating, users covering faces, pre-ID'd suspicious vehicles.				
Resilience and dedicated support	Across all technologies resilience will need to be inbuilt in case of power / Wi-Fi outage, a security incident or tech failure (e.g., in-built battery, on stand-by engineer capability).				
Facial recognition	Uses facial recognition cameras and cross references with information in virtual IDs to certify users prior to automated access.				
Vehicle thermal imaging	Thermal camera scans all cars for non-declared passengers in vehicles, able to differentiate between human, animal, etc.				
Under vehicle scanning	Conducts quick scans of underside of vehicles providing immediate alerts to CCTV monitor/QRF of suspicious items.				
Secure by Design (SbD)	Solutions must employ the MOD's Secure by Design principles throughout.				



REQUIREMENTS – BOUNDARY DIAGRAM



Beyond our efficiency target, the project wishes to deliver betterment across capabilities and the user experience.

Opportunity	Туре
1. No requirement for separate car passes – all on one user profile.	User experience
2. Ability to manage access remotely – revoking or limiting passes.	Capability
3. Faster entry to camp with no requirement to park and book in.	User experience
4. No requirement to repeat the manual paper process for each visit to a (new) camp – passes can be valid for multiple / all camps and easily edited and controlled online.	User experience / capability
5. Guard force can more easily track visitor / contractor access in and out of camp.	Capability
6. Reduced requirement for Field Army to provide guard force / control of entry.	User experience
7. Potential to improve security with 100% pass check and facial recognition / ANPR to ensure correct identity / vehicle.	Capability
8. Ability to ensure all vehicles are correctly MOT'd and insured before access is granted.	Capability



RESULTS: SECURITY

The project wishes to provide:

- Accountability and an accurate audit trail, delivering traceability for vehicles on site and greater confidence in personnel access.
- At least maintain, if not improve security in access control with 100% pass check and facial recognition / ANPR to ensure correct identity / vehicle, with no degradation to the remaining security processes.

Principles	Deter	Detect	Delay	Deny
Extant Access Control Security	 Barriers Guard Passes / ID checks Cameras – not universal 	 Passes / ID Checks Cameras Guard 	FencesBarriersPhysical checksGuard	• Guard / QRF
Automated Access Control Security	 Single/Double barrier Cameras Automated ID pass checks ANPR / 2 factor authentication Guard (where threat state dictates) 	 Automated ID Database checks Time bounded access authorisation Cameras ANPR / 2 factor authentication Guard (where threat state dictates) 	 Fences PAS 68 (crash rated) barriers ANPR / 2 factor authentication Guard (where threat state dictates) 	 Guard / QRF (where threat state dictates) Automated ID Database checks Time bounded access authorisation PAS 68 (crash rated) barriers ANPR / 2 factor authentication



The project wishes to impact:

- **Gapping**. Currently the Army / establishments are holding guard force gaps. This has numerous impacts on establishments and the units housed there, not least an increased guarding requirement passed onto Fd Army troops.
- Automation. 'Smart Basing Access Control' will focus on two core guarding tasks: access control and pass issue. In practice, these tasks are the least desirable for troops to carry out and are tasks that we have identified as appropriate for automation.
- **Flexibility**. We therefore envisage that in the initial phases of the project we will be able to free up MPGS and MGS for other tasks at their existing station, or they could be used at other locations which are holding guard force gaps.
- **Fd Army**. This should result in a release of Fd Army troops from some guarding tasks.



DELIVERABLES

The Army requires an Industry Partner to deliver technology and infrastructure to meet the outlined aims and requirements and deliver the specified results.

Please note, is it not essential that one provider covers the whole scope. Multiple providers (e.g. consortium) can deliver the scope. Equally, Access Control and Pass Issue specific contractors may need to work in conjunction with existing contractors on the army estate at specific sites.

Automation	Description					
Control of entry	Install technical solution and accompanying infrastructure that enables automation of:					
	 Checking of pedestrian and vehicle passes 					
	 Confirming that they match the person / vehicle 					
	 Confirming passes are valid for the site 					
	Opening / unlocking barrier / gate					
	 Monitoring for unauthorised access 					
	Locking down access as required					
Pass issue	Rollout a solution that automates pass issue across all sites for all users by:					
	 Accrediting user identity, linking with MOD and other government databases 					
	 Providing 2 factor authentication 					
	 Issuing passes that are compatible with entry and exit system, across all 88 army sites 	ARMY				

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DELIVERY PLAN



The project aims to deliver 6 entry points as a pilot and proof of concept in Year 1 (FY24/25)

Shortlist Sites	Region	PFI/PPP	Complexity
Catterick Munster Bks	North	Ν	L
Minley Gibraltar Bks	SE	Y	L
Cottesmore Kendrew Bks	Central	N	L
Tidworth Station	SW	Y	L
Larkhill Royal Artillery Bks	SW	Y	L
Stafford Beacon Bks	Central	N	L

Sites were selected based on multiple criteria to ensure they can be delivered within the pilot timeline (1 year) and represent a suitable cross section of UK wide sites in terms of geographic location, challenges faced (infrastructural, environmental etc) and site size and type.

Complexity was the primary driver of deliverability within a year timescale, based on the estimated volume of work required at each site to achieve automated access control and pass issue.

- Following the pilot, an assessment phase will be completed to determine the success of the delivery method and solution, with a go/no go decision for implementation across the remaining sites.
- For the pilot phase, suppliers will be required to deliver all necessary infrastructure. This will then be reviewed, and we reserve the right to change this after the pilot.
- The remaining 82 sites will undergo automation across the subsequent 5 years.







JAMES RACHETER

D INFO COMMERCIAL TEAM LEAD



COMMERCIAL MODEL

We have not yet determined the Commercial Model we will employ for 'Smart Basing - Access Control', but features will include:

- Competition.
- A role for SMEs, where possible.
- Flexibility to accommodate the pilot sites in year 1.
- Appropriate contract change control provision.
- Interoperability.
- Iterative development.
- Maintenance / through-live sustainment.



INDUSTRY INPUT TO THE COMMERCIAL STRATEGY

Responses to the Request for Information (RFI) will inform the Commercial Strategy by:

- Providing an opportunity for industry to advise MOD on perceived barriers to doing business.
- Make suppliers aware of a procurement, to engage and gain their opinion on the viability of the concept.
- Gaining insight to the market possibilities.
- Understanding risks and issues not previously considered.
- Prevent potentially unachievable procurements from being formally launched.
- Gaining a formal understanding of the potential supply base (including SMEs) and determine the amount of interest in the requirement.
- Gauging market appetite for risk and capacity to deliver the required outputs.

Dependant on the analysis of the RFI responses, bilateral discussions with suppliers may also be required



KEY INDICATIVE COMMERCIAL MILESTONES

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- Early Market Engagement now.
- OBC completion followed by Army, MOD and Cabinet Office Approval.
- ITT August '24.
- Tender period est. 3-4 months but dependant on Route-to-Market.

Disclaimers:

- Route-to-market yet to be determined.
- Timings are indictive and subject to internal scrutiny / approvals to proceed to the tender stage.
- No obligation for the MOD to continue with the requirement following the Market Interest Event. If suppliers choose to act on any answers and/or information they receive from this event, it is entirely at their own risk.
- Any resulting procurement procedure will be conducted competitively.





Format:

- **Raise (virtual) hand**. Please state name and company you're representing before posing question.
- **Type question in Teams Q&A tab.** Please include name and company in question.
- **Unanswered questions**. Where able, any unanswered questions will be responded to as part of the clarification question response.



NEXT STEPS

The following documentation will be issued to all suppliers who have contacted us regarding the market interest event (whether they join today or not):

- A copy of this presentation.
- DRAFT User Requirements Document (including KURs).
- Clarification Questions and Authority responses.
- RFI (issued as a separate notice on the DSP) with a 2-week response time.
- Suppliers may be invited to participate in bilateral discussions with the Authority (should analysis of the RFI responses dictate), estimated 10 24 May 24.

THANK YOU FOR YOUR PARTICIPATION

