

Evaluation Criteria

DEPS G-Cloud 10 Search Criteria and Rationale

String = UK Payments Network+24*7+ Contingency Services

UK Payments Network

Any provider of contingency services must be able to comply with UK payment requirements, regulations and BACS scheme rules. The solution must be industry strength.

24*7

Should the department need to invoke the DEPS contingency service, it must be able to contact the supplier 24*7 to ensure the DEPS service can be stood up urgently as and when required.

Contingency Services

The Departments payment engines are part of the critical national infrastructure and in the event of a critical issue preventing payments being issued to customers on time, DWP requires a fail-safe contingency service which will ensure that benefit and pension payments can be issued.