User Research Building Control

Type of service to be provided
User researcher

Short description of what the project is about
A discovery stage project part funded by LocalDigital. This project will look into developing and streamlining specialised software for building control.

Price: £30,000   - For Evaluation this is worth 30% of the overall awarding criteria.

Quality Requirements
(Supplier requirements)

Essential

Criteria	Requirement	Score
1.0	Experience of working on and leading the UR element for a Discovery phase project.	**10%**
2.0	Modelling insights gained from user research into formats - such as personas, user journey maps, user stories - and providing final project reporting	**20%**
3.0	Experience of guiding and facilitating a team in the UR/UX workstream to deliver useful and informative discovery phase information that can be used to help progress the work on into Alpha	**10%**
4.0	Experience of involving a team in user research and helping them develop a deep understanding of their users	**10%**
5.0	Knowledge of how to best engage with users and stakeholders as well as how you would go about testing for user/stakeholder feedback	**10%**
6.0	Experience of leading workshops such as research objective for discovery phase decision making	**10%**

Total – 70%

Desirable
- Experience of working in a local authority environment – NOT SCORED

Evaluation Summary:

- Price – 30%
- Quality - 70%

All submissions should be submitted on A4 size paper via email to Stephen Barnes
sbarnes1@lambeth.gov.uk

Clarification questions should be submitted to Stephen Barnes on sbarnes1@lambeth.gov.uk

All submissions must be submitted by 12 noon on 16 June 2023