

SaaS & Managed Term Digital Experience Monitoring	Unit Volume	Term	G-Cloud 10 Price - Term							
			0.25 - 2.5	2.5 - 6.25	6.25 - 12.5	12.5 - 25	25 - 125	125 - 250	250 - 500	500-1000
Dynatrace DEM Units	Per Annual Unit	1 Year	0.007756	0.006461	0.005166	0.003885	0.003241	0.002842	0.002653	0.00252
Dynatrace DEM Units w/ Insights	Per Annual Unit	1 Year	0.015876	0.011431	0.008904	0.00616	0.005138	0.003976	0.0035	0.00315

Digital Experience Monitoring Weighting Table 4	Unit Volume	DEM Unit Capability Type 3	DEM Unit Cost
Dynatrace DEM	Per Synthetic Action	- Browser Monitor or Browser Clickpath Monitor	1
	Per Synthetic Request	- HTTP Monitor	0.1
	Per Session	- Real-User Session (RUM)	0.25

Pricing Notes: DEM Units can be used for both SaaS and Managed Term consumption

DEM Units are not available perpetually

DEM cost for a five-action browser monitor run 10 times per day from two locations is 1 DEM x 5 x 10 x 2 = 100 DEM per day or 36,500 DEM per year

Prices Do not include VAT

Pricing for two and three year term agreements are available with additional discounts.

Access to Dynatrace Support Centre ae included within the service during normal business hours

Dynatrace's full LICENCE, SERVICES AND MAINTENANCE AGREEMENT are listed on G-Cloud