

Order Form

Framework agreement reference:

Date of order	[]	Order Number	FRM00122202 V2 To be quoted on all correspondence relating to this Order
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FROM

Customer	NHS Business Service Authority
Customer's Address	152 Pilgrim Street, Newcastle Upon Tyne, NE1 6SN
Invoice Address	Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne, Ne15 8NY
Contact Ref:	Name: [REDACTED] Address: Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne, Ne15 8NY Phone: [REDACTED] e-mail: [REDACTED] Fax: [REDACTED]

TO

Supplier	Softcat Plc
Supplier's Address	Solar House, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1WL.
Account Manager	Name: [REDACTED] Address: One Creechurch Place, Creechurch Lane, EC3A 5AY Phone: [REDACTED] e-mail: [REDACTED]

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company]	[]	"Guarantor"
Parent Company address	[]	
Account Manager	Name: [] Address: [] Phone: [] e-mail: [] Fax: []	

1. TERM
(1.1) Commencement Date

19/12/2024
(1.2) Expiry Date
The Contract shall expire on 18/12/206.

2. GOODS AND SERVICES REQUIREMENTS

(2.1) Goods and/or Services	
The Goods and/or Services to be provided are detailed in Annex A.	
Minimum Order Value <table border="1" style="display: inline-table;"><tr><td>£80,974.42 ex. VAT</td></tr></table>	£80,974.42 ex. VAT
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Optional Services	
Not used.	

(2.2) Premises
Not applicable – delivered remotely unless otherwise mutually agreed between the parties.

(2.3) Lease/ Licenses
Not applicable.

(2.4) Standards
Standards required are detailed in Annex A.

(2.5) Security Requirements
Security Policy:
Not applicable.
Additional Security Requirements:
Not applicable.
Processing personal data under or in connection with this contract
No - the Parties acknowledge that there is no intention for the Supplier to process any Personal Data under this contract for the purpose of providing the deliverables. Customer and the Supplier shall both act as independent Controllers of the relevant contact details for the other Party, to the extent necessary to maintain the commercial relationship.

(2.6) Exit Plan (where required)
Not required.

(2.7) Environmental Plan
Not required.

<p>3. SUPPLIER SOLUTION</p> <p>(3.1) Supplier Solution</p> <p>The Supplier Solution is detailed in Annex A.</p>
<p>(3.2) Account structure including Key Personnel</p> <p>████████████████████ will be the first point of contact regarding this contract.</p>
<p>(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods</p> <p>Crowdstrike.</p>
<p>(3.4) Outline Security Management Plan</p> <p>Not required.</p>
<p>(3.5) Relevant Convictions</p> <p>Not applicable.</p>
<p>(3.6) Implementation Plan</p> <p>Not applicable.</p>
<p>4. PERFORMANCE QUALITY</p> <p>(4.1) Key Performance Indicators</p> <p>As per the Retainer Response Time defined and detailed in Annex A.</p>
<p>(4.2) Service Levels and Service Credits</p> <p>Not applicable.</p>
<p>5. PRICE AND PAYMENT</p> <p>(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))</p> <p>The total Contract Price is £80,974.42 ex. VAT.</p> <p>A breakdown of the Contract Price is detailed in Annex B.</p> <p>Method of payment is BACS.</p>
<p>(5.2) Invoicing and Payment</p> <p>The Supplier shall issue invoices upfront in advance. The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.</p>

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6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES
<p>(6.1) Supplemental requirements</p> <p>Not used.</p>

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	[REDACTED]
Signature	[REDACTED]
Date	[REDACTED]

For and on behalf of the Customer:

Name and Title	[REDACTED]
Signature	[REDACTED]
Date	[REDACTED]

Date

Date

<table border="1" style="width: 100%; height: 20px;"> <tr> <td style="width: 25%; padding: 2px;">[REDACTED]</td> <td style="padding: 2px;">[REDACTED]</td> </tr> </table>	[REDACTED]	[REDACTED]	<table border="1" style="width: 100%; height: 20px;"> <tr> <td style="width: 25%; padding: 2px;">[REDACTED]</td> <td style="padding: 2px;">[REDACTED]</td> </tr> </table>	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]				
[REDACTED]	[REDACTED]				

Annex A

Goods and/or Services Provided



NHS BSA - SOW 2 -
12.19.24.pdf

Annex B

Charges Schedule

Quotation

