



**Midlands and Lancashire**  
Commissioning Support Unit



## CUSTOMER ORDER FORM – Midlands & Lancashire CSU

Date: 18/01/2024

Company: Midlands & Lancashire CSU

Contact: [REDACTED]

Telephone: [REDACTED]

Reference: Q 166797

CUSTOMER:

INVOICE ADDRESS:

I, being an authorised officer of this business agree to your terms of trading and confirm our order for the products and services described in the quotation below.

NAME: [REDACTED] .....

TITLE: .....

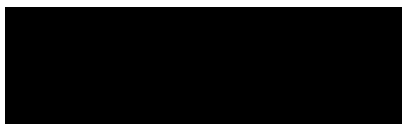
SIGNED: [REDACTED] .....

DATE: .....

PURCHASE ORDER REFERENCE: .....

TOTAL ORDER VALUE ex VAT: .....

This agreement supersedes all previous documents or agreements relating to the subject matter of this agreement.





Midlands and Lancashire  
Commissioning Support Unit



| Description  | QTY | Price             |
|--|-----|-------------------|
| Swivel Perpetual - ACE - 24x7 Sup & Maint + VM Sup – 12 Months<br><b>Start Date: 17/03/2024 End Date: 17/03/2025</b> | █   | £ █               |
| <b>Total Price</b>   |     | <b>£10,402.00</b> |

#### Terms

- All orders are subject to our terms and conditions <https://www.sapphire.net/general-terms-and-conditions/>
- Prices are valid for 14 days, exclude VAT
- Payment terms [non training] are 30 days from invoice date.
- Payment terms for training are on receipt of invoice
- Sapphire services are billed in the month of commencement
- SSA consultancy contracts are invoiced in full on order and are for periods of 12 or more months and any unused days shall be lost upon expiry.
- Travel and expenses are charged additionally at cost where applicable
- Staff resources for professional services are reserved on receipt of a valid customer purchase order
- Work cancelled or deferred within 9 or fewer working days of the scheduled start date will be invoiced at 100% of the contract value.
- Work cancelled or deferred between 10 and 21 working days of the scheduled start date will be invoiced at 50% of the contract value.

**UNDERSTANDING  
WHERE THE  
RISKS LIE**

**MITIGATING  
CYBER  
EXPOSURE**



**SAPPHIRE**

JOIN OUR COMMUNITY  
**NISC**  
National Information Security Conference