

This is a prior information notice with future call for competition and its purpose is to make the market aware of the CCGs' commissioning intentions.

NHS Leicester, Leicestershire and Rutland (LLR) Clinical Commissioning Groups (CCG's) wish to publish their intent that the CCG's will be commissioning a LLR Clinical Navigation Hub Service for Leicester, Leicestershire and Rutland geographical area in 2019.

The Provider must ensure services are appropriate to local needs, access and convenience are important aspects of a patient-centred service, but it is also vital that the services are appropriate and responsive to the needs of the local population.

The LLR Clinical Navigation Hub (CNH) service will offer those who need it access to a wide range of advice, assessment, care, signposting, information and support from a range of clinicians, both experienced generalists and specialists via the telephone to include referrals to face to face services, for example the Home Visiting Service. It is envisaged that this will be a personalised advice, triage and onward referral service that is responsive to people's urgent health needs when they are referred to the CNH service following a call to the NHS 111 service or direct contact into the CNH service for Health Professionals and Care Homes which gives advice to health professionals in the community to provide clinical advice and support to decision making and admissions avoidance effort.

The contract length is 3 years with an option to extend for a further 2 years subject to satisfactory review.

The service will be commissioned via an open procurement process advertised to all providers which is proportionate to the value and complexity of the service and contract.

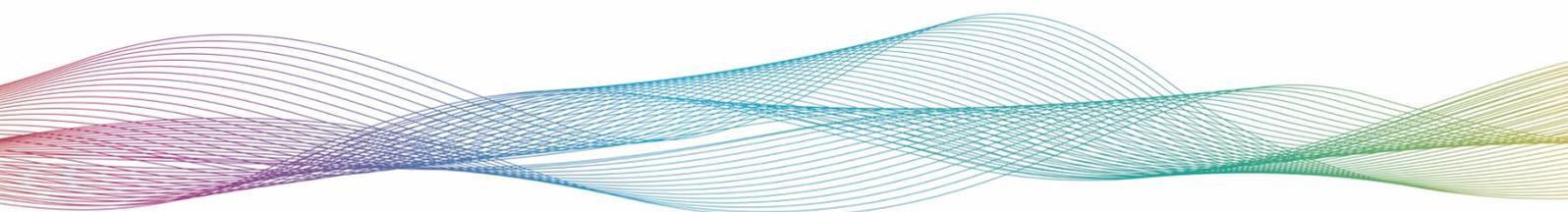
Please find attached the draft service specification and the Market Engagement Event for your information.

We recommend any current providers of similar services, providers who may be interested in providing this service in the future, or other stakeholders who may have an interest in providing this service to register on Contracts Finder and on the MLCSU eProcurement portal Bravo for alerts, please see links below.

<https://www.contractsfinder.service.gov.uk> <https://mlcsu.bravosolution.co.uk>

(to register on the ML CSU Bravo portal please see instructions on the following page)

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## NOTES

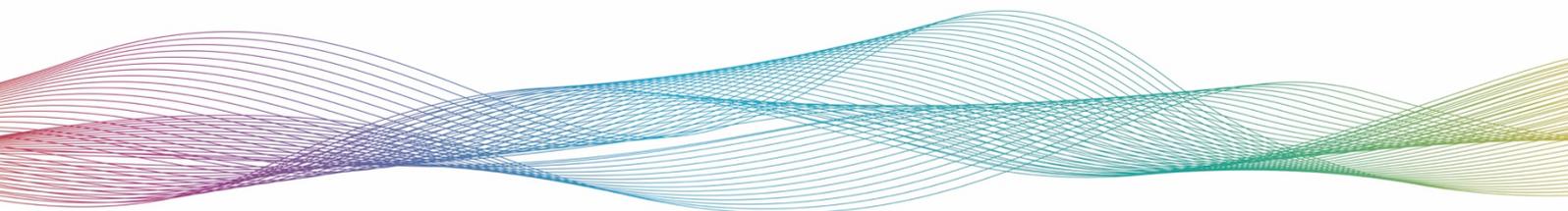
### **“Light Touch Regime” services**

This procurement is for clinical services which are Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations (“Regulations”). Accordingly, the contracting authorities are only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authorities are not voluntarily following any other part of the Regulations.

The procedure which the contracting authorities are following is set out in the MOI and ITT. As the CCG is a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No 2) Regulations 2013 these Regulations also apply to this procurement.

### **Right to Cancel**

The contracting authority reserves the right to discontinue the procurement process at any time, which shall include the right not to award a contract or contracts, and does not bind itself to accept the lowest tender, or any tender received, and reserves the right to award a contract in part, or to call for new tenders should it consider this necessary. The contracting authority shall not be liable for any costs or expenses incurred by any candidate or tenderer in connection with the completion and return of the information requested in this Contract Notice, or in the completion or submission of any tender, irrespective of the outcome of the competition or if the competition is cancelled or postponed. All dates, time periods and values specified in this notice are provisional and the contracting authority reserves the right to change these.



### **Transparency**

The contracting authority is subject to the Freedom of Information Act 2000 (FOIA) and the Environmental Information Regulations 2004 (EIR) and may be required to disclose information received in the course of this procurement under FOIA or the EIR. In addition, and in accordance with the UK Government's policies on transparency, the contracting authority intends to publish procurement documentation and the text of any resulting contractual arrangements, subject to possible redactions at the discretion of the contracting authority. Any redactions, whether in relation to information requests under FOIA, the EIR or policies on transparency will be in accordance with those grounds prescribed under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004. Further information on transparency can be found at: <https://www.gov.uk/government/publications/procurement-and-contracting-transparency-requirements-guidance>

### **To register on the Bravo portal**

If your organisation has registered previously, you do not need to re-register.

Register on the portal webpage at <https://mlcsu.bravosolution.co.uk> (registration and use of the website is free of charge).

Once registered, candidates must Express their Interest by:

logging into the ML CSU eTendering Bravo portal

selecting response to ITT,

select Open Access ITT,

search for and access listing related to this contract and view details,

click on Express Interest link.

Once you have expressed your interest, please access the My ITTs page, where you can view all the documentation (and download if required) and construct your reply in the bravo online questionnaire, as instructed. The deadline will be detailed in the tender documentation.

For technical support in submitting your Expression of Interest or registering on the 'Bravo Solution' Electronic Sourcing system please contact the Bravo Solution helpdesk via Tel: 0800 069 8630 or email: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)

All communications from Bidders (including their Bidder Members) during the period of the Procurement must be directed to MLCSU via the 'messaging' area within the ML CSU online procurement portal: <https://mlcsu.bravosolution.co.uk>. Strictly no other forms of communication to MLCSU or the Commissioner will be accepted (including telephone calls, postal queries/submissions, faxes or email communications) during this period.

### **Midlands and Lancashire CSU**

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[www.midlandsandlancashirecsu.nhs.uk](http://www.midlandsandlancashirecsu.nhs.uk)

