**South West Gender Dysphoria Services – Framework Objectives**

The objectives of the proposed framework are:

* provide a high-quality, timely and sustainable service for adults (17 and over) who have gender dysphoria; and promote respect, dignity and equality for all individuals.
* provide a service with a visible profile and presence within Southwest England, with at least 3 physical locations where individuals feel safe, supported and welcomed.
* provide a service with robust clinical and operational governance structures, systems and frameworks
* provide outreach resource and care navigators either directly or by linking with suitable subcontractor and/or partners
* establishment of a multi-disciplinary team of professionals who either have experience or are interested in developing competencies and expertise in the care of individuals with gender dysphoria
* engagement with and inclusion of the trans and non-binary communities of South West England in the co-design and ongoing development and delivery of the framework
* establishment and development of meaningful collaborative relationships with local statutory services and voluntary sector services to meet the needs of the population
* exploitation of digital technology to facilitate patient access and enhance the patient experience

**IMPORTANT:** Please ensure that you have completed the market engagement questionnaire supplementing this PIN, along with your EOI after registering on our In-Tend system. Your question responses and EOIs will be used to inform the commissioning and contracting approach for this service and may be followed by further market engagement activity.