**Contract No: IWM/Reg/1511**

**ICT/AV Infrastructure & Hardware Consultant**

**Q&A Sheet No. 2**

1. Security – is it correct to assume that Security system locations, design and specification are outside the scope of this tender?

Security is a sub-set of ICT, so it should be included in the scope – see scope item 18 in the Concept Design section.

1. Telecommunications – is the provision of mobile communications (3G & 4G) within the building part of the scope of this RFP?

No.

1. Wi-Fi – is Wi-Fi within the scope of the ICT tender? If so, is there an existing system in place that the access points need to integrate with, can we be provided with the hardware details?

There is an existing system and the details will be provided upon appointment.

1. Are digital wayfinding, signage, location based services included within the scope of the contract?

This is not within the scope from a wayfinding point of view but there may be location based services required within the Galleries. This will be part of the design development.

1. Is the specification of ticketing, membership, entrance or other token based entrance systems that can in turn interact with the exhibits part of the scope of this RFP?

No.

1. Is virtual and/or augmented reality included in the scope of audio-visual systems for the RFP?

We don’t yet know. This will form part of the Design Development for the Galleries led by the appointed Lead Exhibition Designers and our AV team.

Simon Bourne

Head of Procurement, IWM

30 June 2016