Appendix 1

National Microbiology Framework Agreement
Order Form

FROM

Authority:	The Secretary of State for Health and Social Care as part of the Crown acting through the UK Health Security Agency 10 South Colonnade, London, E14 4PU (the "Authority").
Invoice address:	All invoices must be sent, quoting a valid purchase order number (PO Number), to: payables@ukhsa.gov.uk UKHSA Billing Address: Accounts Payable, UK Health Security Agency, Manor Farm Road, Porton Down, Salisbury, SP4 0JG UKHSA VAT No: GB888851648
Contract Manager:	Name: [redacted] Phone: E-mail:
Secondary Contact: eg. business operational contact, project manager	Name: Phone: E-mail:
Procurement lead	Name: Phone: E-mail:
Name and address for notices:	Name: [redacted] Address: 10 South Colonnade, London, E14 4PU
Internal reference (if applicable):	To be quoted on all correspondence relating to this Order Form: C406133

TO

Supplier:	Cambridge Bioscience Limited, Munro House Trafalgar Way, Bar Hill, Cambridge, CB23 8SQ Company Number 04382252

Contract Manager:	Name: [redacted] Phone E-mail:
Secondary Contact:	Name: Phone E-mail:
Account Manager:	Name: Phone E-mail:
Name and address for notices:	Name: [redacted] Address: Cambridge Bioscience Limited, Munro House Trafalgar Way, Bar Hill, Cambridge, CB23 8SQ

Applicable terms and conditions

The following terms and conditions are applicable to the Contract for this Order:

Appendix A	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	**Applicable to this Contract**
Appendix B	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	☐ **(only applicable if this box is checked)**
Appendix C	Optional Additional Call-off Terms and Conditions for Maintenance Services	☐ **(only applicable if this box is checked)**
Appendix D	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	☐ **(only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))**
Appendix E	Optional Additional Call-off Terms and Conditions for Reagent Rental	☐ **(only applicable if this box is checked)**
Appendix F	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	☐ **(only applicable if this box is checked)**
Appendix G	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	☐ **(only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))**
Appendix H	Further Optional Additional Call-off Terms and Conditions Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:	**(only applicable if one or more boxes are checked)**
	1. TUPE applies at the commencement of the provision of Services ☐	
	2. TUPE on exit ☐	
	3. Different levels and/or types of insurance ☐	
	4. Induction training for Services ☐	
	5. Further Authority obligations ☐	

	6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	☐	
	7. Inclusion of a Change Control Process	☐	
	8. Authority step-in rights	☐	
	9. Guarantee	☐	
	10. Termination for convenience	☒	
	11. Pre-Acquisition Questionnaire	☐	
	12. Time of the essence (Goods)	☒	
	13. Time of the essence (Services)	☐	
	14. Specific time periods for inspection	☐	
	15. Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	☐	
	16. Right to terminate following a specified number of material breaches	☒	
	17. Expert Determination	☐	
	18. Consigned Goods	☐	
	19. Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	☐	
	20. Management Charges and Information	☐	
	21. COVID-19 related enhanced business continuity provisions	☐	
	22. Buffer stock requirements	☐	
	23. Modern slavery	☒	
The additional Order Specific Key Provisions set out at Annex A (Order Specific Key Provisions) to this Order Form shall also apply to this Contract.			☒ **(only applicable if this box is checked)**

1. CONTRACT DETAILS

(1.1) Commencement Date: The Contract shall commence on the date of signature by the Authority.

(1.2) Services Commencement Date (if applicable): Not used.

(1.3) Contract Price ((i) breakdown and (ii) payment profile):

1.3.1. The maximum value of the Goods that can be ordered under this Contract is **£4,088,000.00 (**four million eighty-eight thousand pounds**)** only, excluding VAT, inclusive of delivery charges and duty (the "**Contract Price**").

1.3.2. Full details of the Contract Price are contained in Table 1.

Table 1

Description	**Product Number**	**Unit Price**
DNA/RNA Shield SafeCollect Swab Collection Kit, 2 ml	R1161-E	[redacted]

(1.4) Term of Contract: The Contract shall commence on the date the Order Form is signed by the Authority (the "**Commencement Date**") and shall, unless extended, in accordance with its terms, expire on 31st March 2026 (the "**Term**").

(1.5) Term extension options: Not used.

2. GOODS AND/OR SERVICES REQUIREMENTS

(2.1) Description of Goods / Services: Purchase of up to [redacted] kits of DNA/RNA Shield SafeCollect Swab Collection Kit, 2 ml (the "**Goods**").

(2.2) Premises and Location(s) at which the Goods / Services are to be delivered / provided:

2.2.1 The Goods shall be delivered by the Supplier in accordance with the following instructions:
a) The Goods shall be delivered to the Authority at the following address (the "**Premises and Location**"):

Site Address	Delivery Contact	Email and Contact Number
Movianto Haydock Unit 2, Haydock Green, Penny Lane, Haydock, WA11 9SE	[redacted]	

2.2.2. All planned deliveries shall be pre-advised by the Supplier to the Authority's primary delivery contact (the "Delivery Contact") at least 2 (two) Working Days prior to attendance.

2.2.3. The Supplier shall provide the following data when notifying the Delivery Contact:
a. Supplier name;
b. Authority's PO Number

2.2.4. The Delivery Contact will confirm:
a. Booking reference number;
b. Date and time of delivery of Goods (where applicable); and
c. Delivery address.

2.2.5 Delivery of the Goods shall be considered to have occurred when the Delivery Contact (or other authorised representative of the Authority) at the Authority's nominated Premises and Location has signed the Supplier's delivery note confirming receipt.

2.2.6. The Supplier shall carry out deliveries between Monday and Friday between 8:00am to 4:00pm, excluding bank holidays, unless otherwise agreed with the relevant Delivery Contact.

(2.3) Key personnel of the Supplier to be involved in the Goods / Services:

[redacted]

(2.4) Performance standards:

2.4.1. The Supplier shall ensure conformance with the Product Specification in Annex B.

2.4.2. The Supplier shall ensure the Goods are delivered in accordance with the Delivery Schedule outlined in Annex D, unless otherwise agreed with the Authority. The Supplier shall ensure all Goods are delivered and invoiced by 31 March 2026.

2.4.3. This Table 2 sets out the KPIs which shall be used to measure the Supplier's performance of the Services and the consequences where any KPI targets are not achieved.

Table 2

KPI	Definition	Target	Remedy for Non-Compliance	Service Credit
On-Time Delivery	% of deliveries on agreed schedule, all goods invoiced by 31 Mar 2026, and Goods accepted by the Authority. This is subject to the Authority's written confirmation of the Defect Rate within eight (8) Working Days from the date of the batch inspection.	[redacted]		
Shelf Life	Minimum 24 months from date of manufacture; ≥95% lots with ≥22 months remaining at delivery.	[redacted]		
Critical Defect Rate	Critical Defects are likely to result in the product failing to perform its intended diagnostic function, compromising patient or user safety, or violating regulatory or legal requirements. (examples, but not limited to false results, content leakage, injury, contamination, missing reagents, incorrect IFU etc.). The Authority shall provide written confirmation of the Defect Rate within eight (8) Working	[redacted]		

	Days from the date of the batch inspection at the manufacturer's site.			
Major Defect Rate	Major Defects adversely affect product performance and usability but unlikely to cause direct safety risks. The defects impact customer satisfaction or confidence in test reliability, raising risks of rejection, and damaging reputation. (E.g broken or loose package seals, misaligned printing of QR codes on the test cassettes, deformed boxes, incorrect or unclear secondary labelling, dust on the components/internal packaging etc.). The Authority shall provide written confirmation of the Defect Rate within eight (8) Working Days from the date of the batch inspection at the manufacturer's site.	[redacted]		
Minor Defect Rate	Minor Defects are small and typically insignificant issues that do not affect the storage, performance, distribution, acceptance and use of products by Authority/end users. They may be cosmetic or other imperfection/error that do not pose a hazard to the end user and will not affect the useability (e.g kit package colour). The Authority	[redacted]		

	shall provide written confirmation of the Defect Rate within eight (8) Working Days from the date of the batch inspection at the manufacturer's site.			

(2.5) Quality standards:

2.5.1. The Supplier shall ensure that goods are CE/UKCA marked and valid for period of stock shelf life.

2.5.2. The Supplier shall ensure that Goods have a minimum shelf life of at least twenty-four (24) months from date of manufacture and as close as possible to twenty-four (24) months at point of delivery.

2.5.3. The Supplier shall ensure compliance with current UK Medical Device/IVD regulations including Post Market Surveillance (PMS) requirements.

Packaging Requirements:

2.5.4. The Supplier shall ensure that all items are appropriately packed to prevent damage during handling and transportation. Packages must be tightly sealed to maintain product integrity. Damaged packs or packs with loose seals will not be acceptable.

2.5.5. The Supplier shall ensure that both internal and external packaging must be dust-free, clean, and free from microbial contamination.

2.5.6. The Supplier shall ensure that internal & external packaging must be leak-proof to ensure no spillage or seepage occurs.

2.5.7. The Supplier shall ensure that kit information, including expiry dates printed on packages (internal and external), must be indelible and not easily removable by alcohol or other cleaning agents.

2.5.8. The Supplier shall ensure that printing/colour on all packing and paper inserts should be without any smudges, missing or poor print quality, misaligned printing etc.

2.5.9. The Goods shall be stored and transported within the temperature range as detailed in the stability studies.

2.5.10. The Supplier shall ensure temperature monitoring is used throughout the full logistics arrangements. This may include but is not limited to:

- Transportation
- Warehousing
- Storage facilities

2.5.11. Temperature records to be made available to the Authority, as part of the delivery documentation.

Pallet requirement

2.5.12. The Supplier shall comply with UK standard pallet dimensions (120cm x 100cm).

2.5.13. The Supplier shall ensure that pallet does not exceed a total height of 140cm per pallet when fully loaded and ready for transit. The total height includes the pallet base, the cartons, and pallet wrapping.

2.5.14. The Supplier shall ensure the pallet does not exceed a weight of 500kg (unless explicit permission is given by the Authority on a case-by-case basis).

2.5.15. The Supplier shall ensure that the pallet is made from dry heat treated (ISPM15) wooden pallets, free from contaminants.

2.5.16. The Supplier shall ensure the pallet stackable to a maximum of 2 pallets without impairing the structural integrity of the Order Packaging or damaging the Components within the Packaging.

Regulatory checklist

2.5.17. The Supplier shall ensure that a mandatory regulatory checklist outlined in Annex C is to be completed prior to product delivery.

Performance requirements

2.5.18. The Supplier shall ensure timely delivery of the Goods in accordance with the Delivery section of this Order Form.

2.5.19. The Supplier shall deliver the Goods to the level of the manufactured specifications as sold by the Supplier to the Authority.

2.5.20. The Supplier shall ensure conformance with the Product Specification in Annex B.

2.5.21. The Supplier shall provide proof of delivery of the Goods to be supplied in accordance with this Order Form.

Inspection and Quality Control

2.5.22. The Goods are required to pass relevant quality control and functional/sterility tests, protocols for which are determined, and findings assessed by Authority, or a third party appointed by the Authority to act on its behalf.

2.5.23. The quality control and related inspections will be conducted at the point of manufacture before gaining approval to leave the factory. Functionality/Sterility checks will be done in the UK post-delivery. Supporting certifications such as certificate of analysis for each lot, detailing results of sterility testing, pH, appearance, and functional performance tests shall be provided.

2.5.24. The Authority shall produce report summarising the findings and results will be shared with the Supplier.

2.5.25. Sampling plan and product acceptance thresholds. Sample size for quality control testing shall be determined using Acceptance Quality Limit (AQL) sampling simulator

- The ‘Inspection Level’ is set to II
- CRITICAL defects- AQL is set at 0%
- MAJOR defects - AQL is set at 2.5%

- MINOR defects- AQL is set at 4.0%

Defect definitions

2.5.26. Critical Defects are likely to result in the product failing to perform its intended diagnostic function, compromising patient or user safety, or violating regulatory or legal requirements. (examples, but not limited to false results, content leakage, injury, contamination, missing reagents, incorrect IFU etc.).

2.5.27. Major Defects adversely affect product performance and usability but unlikely to cause direct safety risks. The defects impact customer satisfaction or confidence in test reliability, raising risks of rejection, and damaging reputation. (E.g broken or loose package seals, misaligned printing of QR codes on the test cassettes, deformed boxes, incorrect or unclear secondary labelling, dust on the components/internal packaging etc.).

2.5.28. Minor Defects are small and typically insignificant issues that do not affect the storage, performance, distribution, acceptance and use of products by Authority/end users. They may be cosmetic or other imperfection/error that do not pose a hazard to the end user and will not affect the useability (e.g kit package colour).

Test Performance Requirements

2.5.29. The Supplier shall ensure the Goods meet all performance claims in the IFU from sample collection to downstream processes.

2.5.27. The Supplier shall ensure that the sensitivity and specificity of the tests must comply with the values stated in the IFU or be supported by validated performance data provided by the manufacturer if different.

(2.6) Contract monitoring arrangements:

2.6.1. The Authority's Contract Manager (or their delegate) and Supplier's Contract Manager shall meet weekly (or such other frequency as reasonably requested by the Authority) to discuss the Supplier's performance and other matters connected to the delivery of the Contract.

(2.7) Management information and meetings:

2.7.1. At the Authority's request, within five (5) Working Days of such request, the Supplier shall provide such management information to the Authority as the Authority may reasonably requests from time to time (including without limit any information about the Supplier's supply chain and its compliance in relation to sustainability requirements). The Contract Managers shall meet no less than monthly to discuss the operation of this Contract.

2.7.2. Contract management meeting will be set up to monitor the following:

a) Delivery schedules,
b) Invoicing,
c) Production/manufacture date,
d) Batch expiry date,
e) Batch number,
f) Proof of delivery,
g) Certificate of analysis/testing,
h) Quality in the Goods and any manufacturing Defeats along with remedies and root cause

analysis,
i) Regulatory status of the Goods,
j) Discuss such other matters as the Parties may consider appropriate

3. CONFIDENTIAL INFORMATION (if applicable)

(3.1) The following information shall be deemed Confidential Information:

- Supplier pricing.
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Supplier representatives
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives

(3.2) Duration that the information shall be deemed Confidential Information: For a period of three (3) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.

4. DATA PROCESSING (if applicable)

(4.1) Personal Data to be processed by the Supplier: In accordance with the Data Protection Protocol.

5. LEASE / LICENSE (if applicable)

(5.1) The Authority is granting the following lease or licence to the Supplier: Not applicable.

For and on behalf of the Authority

[redacted]

Date Signed: 22/12/2025

Annex A

Order Specific Key Provisions

1. Invoicing Terms

1.1. Payment terms are net 30 days from receipt of a valid invoice.

1.2. Following signature of the contract by both Parties, the Authority will send a unique PO number. The Supplier must be in receipt of a valid PO number before submitting an invoice.

1.3. The Supplier shall provide an invoice to the Authority for all Goods delivered to the Authority.

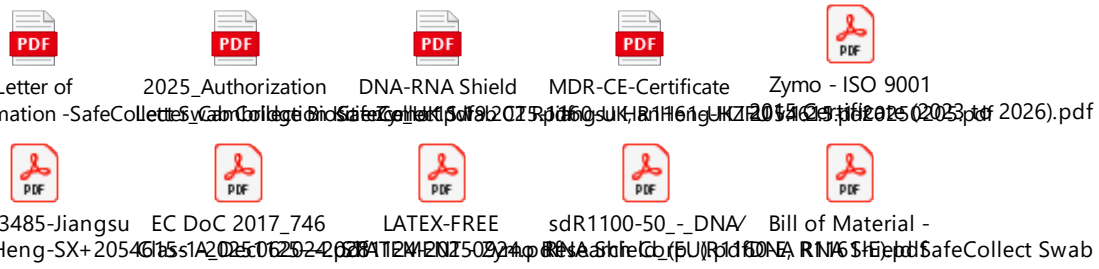
1.4. All invoices must be sent for approval and shall include the proof of delivery to the Authority's designated finance mailbox e-mail: payables@ukhsa.gov.uk and their agreed representative before being submitted for payment.

1.5. The Supplier shall provide compliant invoices that include, as a minimum, a valid PO number, PO line item number (if applicable), PO line description, and the details (name and telephone number) of the Authority's authorised representative. Non-compliant invoices will be sent back to the Supplier, which may lead to a delay in a payment.

1.6. In support of Goods delivered, the Supplier shall provide to the Authority a signed delivery note confirming receipt of the Goods at the Authority's nominated Premises and Locations.

1.7. Supplier queries regarding payment must be forwarded to the Authority's Accounts Payable section by email to: payables@ukhsa.gov.uk.

Annex B Specification



Annex C Regulatory checklist


RACUW008 RACU Supplier Onboarding


RACUW007 Regulatory Review Ch

Annex D Delivery Schedule

Tentative schedule of the Goods being ready for inspection	**Quantity**	**Quality control inspections timeframes**	**Shipping date**
19-Jan 26	[redacted]	8 Working Day	7 calendar days from confirmation of the Goods passing the quality control thresholds outlined in 2.5.25 of the Order Form
16-Feb 26		Working Day	7 calendar days from confirmation of the Goods passing the quality control thresholds outlined in 2.5.25 of the Order Form
23-Feb 26		Working Day	7 calendar days from confirmation of the Goods passing the quality control thresholds outlined in 2.5.25 of the Order Form
2-Mar 26		Working Day	7 calendar days from confirmation of the Goods passing the quality control thresholds outlined in 2.5.25 of the Order Form
9-Mar 26		Working Day	7 calendar days from confirmation of the Goods passing the quality control thresholds outlined in 2.5.25 of the Order Form
Total	[redacted]		