**Specification**

**HMMPS Prisoners, Family and Significant Other Services**

**HMP Usk**

**NATIONAL MINIMUM STANDARD**

**Conduct Visits**

**Visits Room Refreshments**

HMP Usk

* Not Applicable.

**Visits Play**

HMP Usk Requirements for Visits Play

* To work with the establishment to ensure there is a supply of appropriate toys for all ages that staff can issue as required.

**Services for Visitors**

**Visits Meet and Greet**

HMP Usk Requirements for Visits Meet and Greet

* There is no requirement for meet and greet services at HMP Usk as there is no visitors’ centre.

**Visits Enrichment Activity**

HMP Usk Requirements for Visits Enrichment Activity

* No requirement

**Family Visit Days**

HMP Usk Requirements for Family Visit Days

* We run seven family days per year 10:00 – 16:00.
* The provider is required to provide planning and support for these special visits.

**Services for Prisoners without Contact with Family and Significant Others**

HMP Usk Requirements for Prisoners without Contact for Family and Significant Others

* This is a priority as HMP Usk has large numbers of prisoners who have lost Family and significant other contact.
* We require the provider to work with various agencies to support prisoners to develop alternative relationships as required.
* The provider should support the prison in helping prisoners to re-establish contact with family and friends.
* The provider will support and advise the prisoner to make initial contact with family and friends.
* The provider will support and advise the family or friends once initial contact has been made by the prisoner.

**Family Engagement / Advice**

**Family Engagement and Advice**

HMP Usk Requirements for Family Engagement and Advice

* Two days per week. 09:00 – 16:00.

**Support for Secure Video Calls**

**Support for Secure Video Calls**

HMP Requirements for Secure Video Calls

* We require support to provide advice to prisoners both prior and post secure video calls.

**Optional Services**

None