

## Framework Schedule 6 (Order Form Template and Call-Off Schedules)

### Order Form

CALL-OFF REFERENCE: C333482

THE BUYER: The Secretary of State for Health and Social Care  
acting as part of the Crown through the Department of Health and Social Care

BUYER ADDRESS 39 Victoria Street  
London  
SW1H 0EU

THE SUPPLIER: Softcat Plc

SUPPLIER ADDRESS: Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW

REGISTRATION NUMBER: 02174990

DUNS NUMBER:

SID4GOV ID:

### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 01/02/2025.

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products and Associated Services 2

### CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6098
- 3 The following Schedules in equal order of precedence:
  - Joint Schedules for RM6098
    - Joint Schedule 2 (Variation Form)

## Framework Schedule 6

- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 7 (Financial Difficulties)
- Joint Schedule 8 (Guarantee)
- Joint Schedule 9 (Minimum Standards of Reliability)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)
- Joint Schedule 12 Supply Chain Visibility
- Call-Off Schedules
  - Call-Off Schedule 1 (Transparency Reports)
  - Call-Off Schedule 2 (Staff Transfer)
  - Call-Off Schedule 3 (Continuous Improvement)
  - Call-Off Schedule 5 (Pricing Details)
  - Call-Off Schedule 6 (ICT Services)
  - Call-Off Schedule 7 (Key Supplier Staff)
  - Call-Off Schedule 8 (Business Continuity & Disaster Recovery)
  - Call-Off Schedule 9 (Security)
  - Call-Off Schedule 10 (Exit Management)
  - Call-Off Schedule 11 (Installation Works)
  - Call-Off Schedule 12 (Clustering)
  - Call-Off Schedule 13 (Implementation Plan and Testing)
  - Call-Off Schedule 14 (Service Levels)
  - Call-Off Schedule 15 (Call-Off Contract Management)
  - Call-Off Schedule 16 (Benchmarking)
  - Call-Off Schedule 17 (MOD Terms)
  - Call-Off Schedule 18 (Background Checks)
  - Call-Off Schedule 19 (Scottish Law)
  - Call-Off Schedule 20 (Call-Off Specification)
  - Call-Off Schedule 21 (Northern Ireland Law)
  - Call-Off Schedule 22 (Lease Terms)
  - Call-Off Schedule 23 (Optional Provisions)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6068
- 6 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

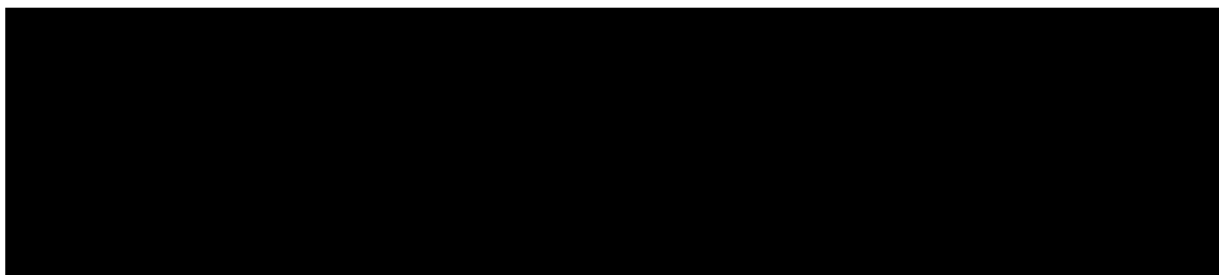
## 7 Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

### CALL-OFF SPECIAL TERMS





The following Special Terms are incorporated into this Call-Off Contract:

This Contract is subject to the Illuminr End User Licence Agreement (EULA) as set out below.



CALL-OFF START DATE: 01/02/2025  
CALL-OFF EXPIRY DATE: 31/01/2027  
CALL-OFF INITIAL PERIOD: 2 Years  
CALL-OFF OPTIONAL EXTENSION PERIOD 2 x 12 Months

### CALL-OFF DELIVERABLES

Quantity	Description
1	Illuminr Enterprise Resilience plan– 1st Year Subscription ( 2 Year Contract )  
1	Illuminr Enterprise Resilience plan– 2nd Year Subscription ( 2 Year Contract )  

### LOCATION FOR DELIVERY



### DATES FOR DELIVERY OF THE DELIVERABLES



## **TESTING OF DELIVERABLES**

[REDACTED]

## **WARRANTY PERIOD**

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days.

## **MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

[REDACTED]

## **CALL-OFF CHARGES**

[REDACTED]

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

## **REIMBURSABLE EXPENSES**

Recoverable as stated in the Framework Contract.

## **PAYMENT METHOD**

BACS

## **BUYER'S INVOICE ADDRESS:**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

All invoices must quote a valid DHSC purchase order number.

## **BUYER'S AUTHORISED REPRESENTATIVE**

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

## **BUYER'S ENVIRONMENTAL POLICY**

N/A

**BUYER'S SECURITY POLICY**

N/A

**SUPPLIER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

**SUPPLIER'S CONTRACT MANAGER**

[REDACTED]

**PROGRESS REPORT FREQUENCY**

On the first Working Day of each calendar month, unless otherwise agreed by the Parties.

**PROGRESS MEETING FREQUENCY**

Quarterly on the first Working Day of each quarter, unless otherwise agreed by the Parties.

**KEY STAFF**

N/A

**KEY SUBCONTRACTOR(S)**

Illuminr

**COMMERCIALLY SENSITIVE INFORMATION**

Supplier's pricing.

**SERVICE CREDITS**

Not applicable

## **ADDITIONAL INSURANCES**

Not applicable

## **GUARANTEE**

Not applicable

## **SOCIAL VALUE COMMITMENT**

Not applicable

