#### Schedule 7A

#### Order Form for Standard Goods and Services – Direct Award

Call-Off Contract under the HealthTrust Europe LLP Framework Agreement for the provision of Enterprise Level Information Communication Technology (ICT) Solutions for hardware, software, programs, applications, security, computer science, managed services, consultancy, support and associated services – 2019 (reference number: SF050716) dated 27<sup>th</sup> September 2019.

The Authority	Department for Environment, Food and Rural Affairs, Suite D, Unex House, Bourges Boulevard, Peterborough, PE9 1NG
The Supplier	Boxxe Limited of Artemis House, Eboracum Way, York YO31 7RE
HealthTrust Europe Contract Reference	HTE-005707

The Supplier and the Authority hereby agree as follows:

- 1. The Authority wishes to enter into a Contract in respect of the Goods and/or Services pursuant to the framework agreement between Health Trust Europe LLP and Supplier dated 27<sup>th</sup> September 2019 (the "Framework Agreement").
- 2. The Contract incorporates, and the Supplier agrees to abide by, the following documents:
  - (a) The Specification of the Authority's requirements as appended at Appendix 1 overleaf;
  - (b) the Contract Price, as appended at Appendix 2 overleaf; and
  - (c) the Call-Off Terms and Conditions set out at Appendix A to the Framework Agreement (including the front page and all Schedules thereto).
- 3. Where the Call-Off Terms and Conditions set out at Schedule 1 of Appendix A to the Framework Agreement apply, the Authority acknowledges and agrees to the HealthTrust Europe Key Provisions, in particular as stated below for the avoidance of doubt:
  - (a) In the event that the Authority terminates its agreement with HealthTrust Europe (made pursuant to the provisions of the UHCW Framework) for convenience or otherwise, and such termination takes effect before the end of the Initial Term (as defined in the UHCW Framework) or in the event that the Authority's agreement with

HealthTrust Europe (made pursuant to the provisions of the UHCW Framework) expires without being renewed on or after such Initial Term, HealthTrust Europe shall notify the Supplier of such termination or expiry in accordance with the provisions of Clause 14 of Schedule 1 of the Framework Agreement ("Beneficiary Withdrawal Notice"). Upon receipt of such Beneficiary Withdrawal Notice by the Supplier, the Supplier shall cease to apply for the benefit of the Authority, the Contract Price or any special discounts in relation to such supply which applied solely by reason of the operation of the UHCW Framework and its associated services and/or framework agreements or any contract made between the Authority made pursuant thereto and further the Authority shall no longer be permitted to place Orders or benefit from the Contract Price, save with the prior written consent of HealthTrust Europe.

- (b) The Authority acknowledges and agrees that the Supplier is subject to an activity based income (ABI) management charge in relation to any Orders placed by the Authority under the Framework Agreement.
- (c) The Authority and the Supplier agree that (in addition to the Authority's right to enforce the Contract) HealthTrust Europe may enforce any term of the Contract as principal in respect of ABI and Management Information and as agent on behalf of the Authority in respect of all other terms.
- 4. The Commencement Date of the Contract shall be 01 August 2021.
- 5. The Term of this Contract shall be **1** (one) year from the Commencement Date and may be extended in accordance with Clause 15.2 of Schedule 2 of the Call-Off Terms and Conditions provided that the duration of this Contract shall be no longer 2 (two) years in total.
- 6. Data Protection
- 6.1 The Parties acknowledge that the Authority is the Data Controller (as defined by the Data Protection Legislation) and the Supplier is the Data Processor (as defined by the Data Protection Legislation) in respect of any Personal Data Processed under this Contract.
  - 7. The payment profile for this Contract shall be up front upon receipt of purchase order.
  - 8. The Authority may terminate this Contract forthwith by notice in writing to the Supplier at any time on three (3) months' written notice. Such notice shall not be served within *6 (six)* months of the Commencement Date.
- 9. The provision of Services
  - (A) The Services to be delivered by the Supplier shall be
  - Bomgar Managed Service Renewal 50 users Full 24 x 7 Support (01/08/2021 -31/07/2022)
  - Bomgar Service Uplift Implementation

- Bomgar Managed Service Uplift 105 Users Full 24 x 7 Support (01/08/2021 -31/07/2022)
- Beyond Trust Remote Support Concurrent User Cloud Licence Renewal 1 Year
- Beyond Trust Remote Support Concurrent User Cloud Additional Licenses
- (A) Any changes to this Contract, including to the Services and Goods, may only be agreed in accordance with the Contract Change Notice set out in <u>Appendix 3</u> overleaf
- (B) The Services shall be provided and Goods delivered by the Supplier at the Premises and Locations listed below:

## Boxxe Limited of Artemis House, Eboracum Way, York YO31 7RE

## 10. New Technologies

During the Term, if any new product or new technology related to the Goods (each a "New Technology Product") becomes available from the Supplier or any other supplier, and will replace existing Goods pursuant to the Call off Contract for whatever reason, the Supplier shall not be permitted to increase the Contract Price in respect of such product(s). However, in the event that the Participating Authorities are given the option to replace existing Goods supplied pursuant to the call-off Contract with a New Technology Product (i.e. such replacement is not obligatory), the Supplier has the right to increase the Contract Price to reflect that the Participating Authorities have opted to purchase the New Technology Product(s) provided always that such replacement produce and increased price is in accordance with Law. In the case of the latter situation, the Supplier shall provide the Authority and the Participating Authorities with full details of the New Technology Product and the additional costs (if any) associated with such products (applying discounts comparable to those applicable to the existing Goods under the Framework Agreement) in order for the Participating Authorities to make an informed decision as to whether to replace the existing Goods with the New Technology Product(s).

The Supplier shall notify the Authority and the Participating Authorities in writing of such at least thirty (30) days prior to the New Technology Products being made available for purchase through commercial/public release.

During the Term, if the Authority is notified of a New Technology Product pursuant to Clause 16.2 the Authority may request and the Supplier shall agree to supply the New Technology Product solely to the Participating Authority for a period of [insert number] months, prior to such New Technology Product being made available for purchase through commercial/public release.

### 11 Use of Subcontractors

The Authority grants permission for the Supplier to Sub-contract any of its obligations under this Framework Agreement. This shall not impose any duty on the Authority to enquire as to the competency of any authorised Sub-contractor. The Supplier shall ensure that any authorised Sub-contractor has the appropriate capability and capacity to perform the relevant obligations and that the obligations carried out by such Sub-contractor are fully in accordance with the Framework Agreement.

(B) The end user license agreement (EULA) applicable to the relevant Software Product, as stipulated by the Manufacturer of that Product appended at Appendix

	(a) fo	or the Authority:			
	(b) fo	or the Supplier:			
14. ا	Notices served und	der this Contract are to	be delivered	to:	
	(a) fo	or the Authority:			
	(b) fo	or the Supplier:			
(	expressions shall I		_	uires, all capitalised words and m by the Framework Agreement	
16.	The following Appe	endices are incorporate	d within this C	Contract:	
	Appendix 1	Authority Specif	ication		
	Appendix 2 Contract Price				
Appendix 3		Contract Change Notice			
	Appendix 4	Software and En (EULA)	Software and End User License Agreement (EULA)		
Circular by the cuthorical representative of TUE AUTHORITY					
Signed by the authorised representative of THE AUTHORITY					
Nan	ne:		Signature:		
Pos	sition:				
1			I	1	

13. The Contract Managers at the commencement of this Contract are:

# Signed by the authorised representative of THE SUPPLIER

Name:	Signature	
Position:		

## Appendix 1

## **Authority Specification**

- Bomgar Managed Service Renewal 50 users Full 24 x 7 Support (01/08/2021 -31/07/2022)
- Bomgar Service Uplift Implementation
- Bomgar Managed Service Uplift 105 Users Full 24 x 7 Support (01/08/2021 31/07/2022)
- Beyond Trust Remote Support Concurrent User Cloud Licence Renewal 1 Year
- Beyond Trust Remote Support Concurrent User Cloud Additional Licenses

Appendix 2

Contract Price



**Subtotal** £470,613.30 **Delivery** £0.00

#### Appendix 3

#### Contract Change Notice



[CONTRACT / FRAMEWORK AGREEMENT] CHANGE NOTE

Contract Change Note Number	
Contract Reference Number and Title	
Variation Title	
Number of Pages	

Whereas the [Contractor] and the Authority entered into a [Contract/Framework Agreement] for the provision of [contract title] dated [dd/mm/yyyy] (the "Original Contract/Framework Agreement") and now wish to amend the Original [Contract/Framework Agreement].

It is agreed as follows:

1. With effect from [dd/mm/yyyy] the Original [Contract/Framework Agreement] shall be amended as set out in this Contract/Framework Change Note:

Change Requestor / Originator		
Summary of Change		
Reason for Change		
Revised Contract Price	Original Contract Value	£
	Previous Contract Changes	£
	Contract Change Note [x]	£
	New Contract Value	£
Revised Payment Schedule		
Revised Specification (see Annex A)		
Revised Contract Period		
Change in Contract Manager(s)		
Other Changes		

2. Save as herein amended all other terms and conditions of the Original [Contract/Framework Agreement] shall remain in full force and effect.

Signed for and on behalf of [Contractor] by:

Name	
Title	
Signature	
Dated	

Signed for and on behalf of the Authority by:

Name	
Title	

Signature	
Dated	

# [Appendix 4]

## Software and EULA

www.beyondtrust.com/eula