ANNEX P TO CONTRACT ISSCCT/0239

SERVICE PROVISIONS STANDARDS

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Underpinning Standards

To facilitate the inter-operability with other MOD systems, it will be necessary to adhere to existing departmental policies and technical strategies that apply at the point of implementation or change, except where there is an explicit agreement to do otherwise.

To ensure that the treatment of data meets the business needs and applicable standards of the MOD and Army Recruitment Training Division (ARTD), the relevant policies will apply with regard to archiving, retention and destruction of the data in the provision of the Services.

The principles of the PRINCE guidelines are to be applied with regard to the management of the Service.

Throughout the Period of the Contract, both ARTD and the Contractor will notify each other of any new or emergent Standards that will affect the Service.

The Contractor will maintain certification under ISO 9001: 2008, applicable to the performance of the Service.

ARTD has an obligation to conform to all applicable EC/WTO directives and regulations as implemented within the UK, Parliamentary and statutory controls and Treasury authority. The Contractor will not in any way cause ARTD to be in breach of that obligation.

The Services documentation will be developed by the Contractor to standards agreed with ARTD. The Contractor may propose a documentation standard based upon its own documentation standards, which can be modified to conform to ARTD's requirements.

The Services will be designed and developed to comply with:

- Policy Compliance to DII (F) ADG Applications Development Guide;

- Policy Compliance to MODNet Applications Development Guide;

- Open Web Application Security Project (OWASP);

- Consideration of W3C;

- Industry Standard Technology and best practice.

The Standards in the following tables are those which apply to the delivery and maintenance of the Services.