



The Contact Company LTD
Queensgate Grange Road East,
Birkenhead
England
CH41 5FD

Redacted Text Under FOIA Section 40, Personal Information
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Date: 22nd December 2022

Contract ref: CCTS22B05

Dear Sir/Madam,

Award of contract for the Provision of Public Enquiry Line & Switchboard Service

Further to your submission of a bid for the above Procurement, on behalf of HM Treasury (the "Authority"), I am pleased to inform you that your submission met the Buyer's Technical requirement in full and therefore we would like to award the contract to you.

The call-off contract shall commence 23rd December 2022 and the Expiry Date will be 22nd day of December 2024. The Contracting Authority reserves the option to extend the call-off contract by 2 further periods of 12 months. The total contract value shall be a maximum of £93,500.00 excluding VAT, and including all extension options.

This procurement activity was a Direct Award under Commercial Agreement RM6181 Outsourced Contact Centre and Business Services – Lot 1 (Contact Centres) and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Order Form and return to the Procurement Lead by email by 14:30 on Thursday 22nd December 2022.

A copy signed on behalf of the Contracting Authority will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours faithfully,

Signed for and on behalf of HM Treasury

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Crown
Commercial
Service

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9th Floor, The Capital,
Old Hall Street, Liverpool.
L3 9PP

Tel: 0345 010 3503
Email: info@crowncommercial.gov.uk

www.gov.uk/ccs

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Signature: Redacted Text Under FOIA Section 40, Personal Information

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GWG T32-Call Off Award letter v3.1 22/12/22
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