**Statement of Work (SOW) for** **Service Architect**

**Objective(s)**

**Responsibilities:**

**Required skills & experience:**

* Experience of working in S Environment
* Experience of Designing complex service solutions at S
* Experience of cloud service architecture.
* SFIA – Solution Architecture – SOLN – Level 5
* SFIA – System Design – DESN – Level 5
* Experience of Process management
* Experience of Service Transition projects
* ITIL v3 or v4 (Practitioner or above beneficial)
* SFIA – Business Process Improvement – BRE - Level 5
* SFIA – Service Level Management – SLMO – Level 5
* SFIA – Configuration Management –CFMG – Level 5
* Ability to model in BizzDesign (Archi)

**Reporting Arrangements**

**GFX**

**Constraints & Security Aspects**

**Knowledge Transfer Requirements**

**Acceptance**