

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC86303**

**ROUTE: EL3**

## **SCHEDULE I**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number EL3 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: River Road Garage (RR)  
51 River Road  
Barking  
IG11 0SW

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE EL3: Little Heath - Barking Riverside, Mallards Road / Barking Riverside, Northgate Road**

**Date of Structural Change:** 17 February 2024

**Date of Service Change:** 17 February 2024

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

#### **Towards Barking Riverside, Mallards Road / Barking Riverside, Northgate Road:**

Barley Lane, Chadwell Heath Lane, Little Heath, Barley Lane, Private Road In Goodmayes Hospital Grounds, Barley Lane, Goodmayes Road, Goodmayes Lane, Longbridge Road, Station Parade, Ripple Road, Movers Lane, River Road, Thames Road, Creek Road, Long Reach Road, River Road, Thames Road, Marine Drive, Galleons Drive, Mallards Road

#### **Towards Barking Riverside, Mallards Road / Barking Riverside, Northgate Road:**

Barley Lane, Chadwell Heath Lane, Little Heath, Barley Lane, Private Road In Goodmayes Hospital Grounds, Barley Lane, Goodmayes Road, Goodmayes Lane, Longbridge Road, Station Parade, Ripple Road, Movers Lane, River Road, Thames Road, Creek Road, Long Reach Road, River Road, Thames Road, Marine Drive, Galleons Drive, Mallards Road, River Road, Fielders Crescent, Northgate Road

**Towards Little Heath:** Mallards Road, Galleons Drive, Marine Drive, Thames Road, Creek Road, Long Reach Road, River Road, Movers Lane, Ripple Road, St Pauls Road, Axe Street, Ripple Road, Station Parade, Longbridge Road, Goodmayes Lane, Green Lane, Goodmayes Road, Barley Lane, Private Road In Goodmayes Hospital Grounds, Barley Lane

**Towards Little Heath:** Northgate Road, Fielders Crescent, River Road, Mallards Road, Galleons Drive, Marine Drive, Thames Road, Creek Road, Long Reach Road, River Road, Movers Lane, Ripple Road, St Pauls Road, Axe Street, Ripple Road, Station Parade, Longbridge Road, Goodmayes Lane, Green Lane, Goodmayes Road, Barley Lane, Private Road In Goodmayes Hospital Grounds, Barley Lane

### **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Little Heath Stand**

New Stand Created at Little Heath

Buses proceed from Barley Lane, Chadwell Heath Lane, Little Heath to stand, departing via Little Heath to Barley Lane.

Set down in Barley Lane, B (29287 - Chadwell Heath Lane) and pick up in Barley Lane, B (29287 - Chadwell Heath Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route EL3 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Little Heath.

### **King George Hospital (from Barking Riverside, Mallards Road)**

Buses proceed out of service from King George Hospital.

Set down in King George Hospital, at stop A (BP281 - King George Hospital) and pick up in King George Hospital, at stop A (BP281 - King George Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Goodmayes, King George Hospital.

### **Goodmayes, Goodmayes Lane (from Little Heath)**

From Little Heath

Buses proceed from Goodmayes Road, Green Lane, Mayfield Road, Greenside, Green Lane departing to Goodmayes Road.

Set down in Goodmayes Road, at stop F (19288 - Goodmayes Station) and pick up in Goodmayes Road, at stop E (19287 - Goodmayes Station).

From BARKING RIVERSIDE, MALLARDS ROAD

Buses proceed from Goodmayes Lane, Green Lane, Mayfield Road, Greenside, Green Lane departing to Goodmayes Lane.

Set down in Goodmayes Lane, at stop J (19289 - Green Lane) and pick up in Goodmayes Lane, at stop K (19290 - Green Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Goodmayes, Goodmayes Lane.

### **Barking Lighted Lady Roundabout (from Little Heath)**

Buses proceed from Longbridge Road, Station Parade, Cambridge Road, Linton Road, London Road to stand, departing via London Road, Linton Road, Cambridge Road, Station Parade to Longbridge Road.

Set down in Station Parade, At Stop (BP096 - Barking Station) and pick up in Station Parade, At Stop (29776 - Barking Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking, Town Centre.

**Creekmouth, Creek Road (from Little Heath)**

Buses proceed from River Road, Thames Road, Creek Road, Long Reach Road departing to River Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Creekmouth.

**Barking Station (from Barking Riverside, Mallards Road)**

Buses proceed from Station Parade, departing to Station Parade.  
Set down in Station Parade, at stop K (29776 - Barking Station) and pick up in Station Parade, at stop H (BP096 - Barking Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Barking Station.

**Barking Riverside, Mallards Road**

Public stand for two buses on west side of Mallards Road turning loop commencing 10 metres south of junction with Mallards Road (northern arm).  
From Buses proceed from Mallards Road to stand, departing to Mallards Road.  
Pick up in Mallards Road, at stop W (BP5582 - Rivergate Centre).  
From Buses proceed from Mallards Road to stand.  
Set down in Mallards Road, at stop V (BP6143 - Minter Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route EL3 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking Riverside, Mallards Road.

**Barking Riverside, Northgate Road**

Private stand for five buses in lay-by adjacent to Northgate Road, approximately 150m south of junction with Choats Road.

Buses proceed from Northgate Road to stand, departing to Northgate Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Barking Riverside, Northgate Road.
OTHER INFORMATION:	For use by extended schoolday trips only.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SHO)	EL3-62873-BE-MF-1	19/02/2024	A	13	11	14	4	1,408.03	195	274,565.85
Mondays to Fridays (NSD)	EL3-62873-BE-MFSc-1	19/02/2024	A	13	11	14	4	1,403.35	55	77,184.25
Saturdays & Good Friday	EL3-62873-BE-Sa-1	17/02/2024	A	N/A	10	N/A	4	1,119.58	56	62,696.48
Sundays & Public Holidays *	EL3-62873-BE-Su-1	18/02/2024	A	N/A	6	N/A	4	734.03	58	42,573.74
								<b>Total Scheduled in Service Mileage</b>	<b>364</b>	<b>457,020.32</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |                                                                                               |                     |
|-----------------------------------------------------------------------------------------------|---------------------|
| 1. Early Termination Date<br>(clause 27.9)                                                    | 19 February<br>2027 |
| 2. Sponsored Route<br>(clause 27.10)                                                          | No                  |
| 3. Multiple Termination<br>Clause 27.11 to apply                                              | Yes                 |
| 4. Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes                 |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes*                |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and

46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route EL3.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	EWT = 0.81 minute
Minimum Performance Standard	EWT = 0.80 minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

EL3 – Northgate Road

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
LHTHHB	Chadwell Heath Lane	CREERW	Radford Way
GOODKG	King George Hospital	RIVRBP	Waverley Gardens
GOODLN	Green Lane	BARKSN	Barking Station
BARKFC	Faircross	BARKFC	Faircross
BARKSN	Barking Station	GOODLN	Green Lane
RIVRBP	Waverley Gardens		
CREERW	Longreach Road		

## EL3 – Mallards Road

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
LHTHHB	Chadwell Heath Lane	BKRSMR	Rivergate Centre
GOODKG	King George Hospital	CREERW	Radford Way
GOODLN	Green Lane	RIVRBP	Waverley Gardens
BARKFC	Faircross	BARKSN	Barking Station
BARKSN	Barking Station	BARKFC	Faircross
RIVRBP	Waverley Gardens	GOODLN	Green Lane
CREERW	Longreach Road		

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Wrightbus NRM
Body Manufacturer and Type	Wrightbus NRM
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 wheelchair space
Maximum Standing Capacity	18
Maximum Length	11,230 mm
Maximum Width	2,520 mm
Number of Doors	Three
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.



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VERSION NO: 00

EFFECTIVE DATE: 17 FEBRUARY 2024

#### SCHEDULE IVA

##### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £3,145,442.00 per annum
2. Period Contract Payment £ 241,957.08
3. Scheduled In Service Mileage 457,020.32 miles p.a
4. Deduction Figure £ 6.88 per mile
5. Date of Tender 18 April 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).