

**FRAMEWORK AGREEMENT
NO: QC0072**

**ROUTE AGREEMENT
NO: QC84101**

ROUTE: H11

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number H11 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Edgware Garage (BT)
Approach Road
Edgware
Middlesex
HA8 7AN

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE H11: Harrow Bus Station - Mount Vernon Hospital

Date of Structural Change: 2 September 2023.

Date of Service Change: 2 September 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Mount Vernon Hospital: College Road, Bessborough Road, Lascelles Avenue, Treve Avenue, Whitmore Road, Shaftesbury Avenue, The Ridgeway, Suffolk Road, Rayners Lane, Whittington Way, Cannon Lane, Eastcote Road, Marsh Road, Bridge Street, Elm Park Road, Pinner Green, Rickmansworth Road, Pinner Road, Northwood Hills Circus, Pinner Road, Northwood High Street, Church Road, Green Lane, Rickmansworth Road, Mount Vernon Hospital Access Road, Private Road In Mount Vernon Hospital Grounds

Towards Harrow Bus Station: Private Road In Mount Vernon Hospital Grounds, Mount Vernon Hospital Access Road, Rickmansworth Road, Green Lane, Church Road, Northwood High Street, Pinner Road, Northwood Hills Circus, Pinner Road, Rickmansworth Road, Pinner Green, Elm Park Road, Bridge Street, Marsh Road, Eastcote Road, Cannon Lane, Whittington Way, Rayners Lane, Suffolk Road, The Ridgeway, Shaftesbury Avenue, Whitmore Road, Treve Avenue, Lascelles Avenue, Bessborough Road, Pinner Road, College Road, Headstone Road, Kymberley Road, Harrow Bus Station

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Harrow Bus Station

Private stand for 5 buses in marked bays on the southern side of Harrow Bus Station

Buses proceed from Harrow Bus Station to stand, departing via Harrow Bus Station to College Road. Set down in Harrow Bus Station, at Stop E (R0839 - Harrow Bus Station) and pick up in Harrow Bus Station, at Stop D (R0840 - Harrow Bus Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route H11 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Harrow, Bus Station.
OTHER INFORMATION: Toilet facilities available (24 hours).

Pinner, Love Lane (from Harrow Bus Station)

Public stand for 2 buses on west side of Bridge Street at junction of Love Lane commencing opposite Red Lion Parade and extending 23 metres south.

Buses proceed from Marsh Road, Bridge Street to stand, departing to Bridge Street. Set down in Marsh Road, at Stop B (17474 - Pinner Station) and pick up in Bridge Street, at Stop C (34522 - Pinner Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Pinner.

Northwood Hills, Joel Street (from Harrow Bus Station)

Buses proceed from Pinner Road, Northwood Hills Circus departing to Pinner Road. Pick up in Pinner Road, at Stop L (3316 - Northwood School).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Northwood Hills.

Northwood Station (from Harrow Bus Station)

Private stand for one bus on east side of forecourt to Station Car Park, extending 10 metres north from lamp standard 4

Buses proceed from Green Lane, Station Approach, Northwood Station Forecourt to stand, departing via Northwood Station Forecourt, Station Approach to Green Lane. Set down in Green Lane, at Stop C (14854 - Northwood Station) and pick up in Green Lane, at Stop D (14855 - Northwood Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Northwood Station.

Mount Vernon Hospital, Main Entrance

Private stand for four buses on the North Access Road towards the staff car park close to the entrance to Mount Vernon Treatment Centre

Buses proceed from Private Road In Mount Vernon Hospital Grounds to stand, departing to Private Road In Mount Vernon Hospital Grounds. Set down in Mount Vernon Hospital, at alighting point on stand (28985 - Mount Vernon Hospital) and pick up in Mount Vernon Hospital, at Stop A (BP984 - Mount Vernon Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route H11 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mount Vernon Hospital.
OTHER INFORMATION:	Toilets available in Mount Vernon Hospital .

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	H11-60838- SV-MF-1	04/09/23	A	7	6	7	3	939.08	250	234,770.00
Saturdays & Good Friday	H11-60838- SV-Sa-1	02/09/23	A	N/A	6	N/A	3	890.89	56	49,889.84
Sundays & Public Holidays*	H11-60838- SV-Su-1	03/09/23	A	N/A	4	N/A	3	717.83	58	41,634.14
								Total Scheduled In Service Mileage	364	326,293.98

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|------------------|
| 1. Early Termination Date
(clause 27.9) | 3 September 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 6. Spare Vehicle – The Operator shall ensure that the following
number of spare vehicles, which are specified in Schedule IIA Part
1, are available for the provision of the Services. | 1 |
| 7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this
route undergo refurbishment to the April 2021 Refurbishment Specification prior to
entering service. | |
| 8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk
Assessment pertaining to route H11. | |
| 9. Contract Price Adjustment – applied from Tranche 730 onwards: | |

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024)	85.1% "On Time"
Minimum Performance Standard	86.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION

BACK DIRECTION

**Timing Point
Code**

Stop Name

**Timing Point
Code**

Stop Name

HARRBS

Harrow Bus Station

MNTVHM

Mount Vernon Hospital

NHARRI

Imperial Drive

NWSNGL

Northwood Station <>

PINNLL

Love Lane

NTWHJR

Northwood Hills Circus

NTWHJR

Northwood Hills Circus

PINNLL

Pinner Station <>

NWSNGL

Northwood Station <>

NHARRI

Imperial Drive

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL E200 MMC
Body Manufacturer and Type	Alexander Dennis E200 MMC
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	31 + 1 Wheelchair Space
Maximum Standing Capacity	39
Maximum Length	10,800mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2018
Engine Type (Including Euro Rating)	Cummins 4.6 Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 SEPTEMBER 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 1,847,660.00 per annum |
| 2. | Period Contract Payment | £ 142,127.69 |
| 3. | Scheduled In Service Mileage | 326,293.98 miles p.a. |
| 4. | Deduction Figure | £ 5.66 per mile |
| 5. | Date of Tender | 26 July 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). | |