

Annex to Schedule 7

NHS FRAMEWORK AGREEMENT FOR THE SUPPLY OF GOODS AND THE PROVISION OF SERVICES

Order Form

This Order Form is issued subject to the provisions of the Framework Agreement ref. NOEI.0552.0 entered into between NOE CPC and the Supplier on 01/09/2022 for the Provision of **Total Technology Solutions** ("Framework Agreement").

The Supplier agrees to supply the Goods/Services specified below on, and subject to, the terms of this Contract and for the avoidance of doubt the Contract consists of the terms set out in this Order Form and the Contract terms, including the call off terms and conditions at Appendix A, together with the Schedules thereto.

Date of Order	<i>28th September 2024</i>	Order no.	OVREEA02Q01R V3
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From:

Authority name	<i>NHS Midlands & Lancashire CSU</i>
Authority's address	<i>NHS Midlands & Lancashire CSU, 2nd Floor East, Bennett House, Town Road, Hanley, Stoke-on-Trent, ST1 2QB.</i>
Invoice Address	<i>NHS Midlands and Lancashire CSU, 0cx Payables M385, Po Box 312, Leeds, LS11 1HP</i>
Address for Notices to be given under the Contract	<i>NHS Midlands & Lancashire CSU, 2nd Floor East, Bennett House, Town Road, Hanley, Stoke-on-Trent, ST1 2QB.</i>
Level 1 Authority Representative Contact Manager	<i>Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]</i>

To:

Supplier	<i>Softcat Plc "Supplier"</i>
Supplier's Address	<i>Softcat plc, Solar House, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW</i>
Address for Notices to be given under the Contract	<i>Softcat plc, Solar House, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW</i>
Level 1 Supplier Representative Contact Manager	<i>Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]</i>

1. Service Requirements

Short Description of Services	<i>Redstor Microsoft 365 Backup subscription, as detailed in the Supplier quotation OVREEA02QO1R V3 provided at Appendix B.</i>
Commencement date of services (if different from the Date of Order)	<i>This contract is effective from the Date of Order.</i>
Products to be delivered and invoiced by	<i>Redstor Microsoft 365 Backup subscription as per Supplier quotation OVREEA02QO1R V3, shall be invoiced upfront in advance. Provision of the software is subject to the incorporated Redstor Terms as set out in Appendix C.</i>
Duration or long-stop date	<i>Duration is a minimum period of twelve (12) Months from the Date of Order.</i>
Total Call-Off Value	<i>£45,897.92 5 ex. VAT</i>
Service Levels required	<i>As set out in the Redstor Terms at Appendix C.</i>
KPIs required	<i>N/A</i>
Implementation	<i>N/A</i>
Management Information	<i>N/A</i>
Contract Review Meetings	<i>N/A</i>
Processing of Personal Data	<i>Softcat shall not process Personal Data under or in connection with Contract. Any data processing by the third-party software provider, Redstor, shall be in accordance with the Redstor Terms detailed at Appendix C.</i>
Lease or Licence Granted	<i>N/A</i>

2. Charges and Payment

Contract Charges payable by the Authority	<i>In accordance with Commercial Schedule, Schedule 6, of the Framework Agreement, the Contract Charges payable by the Authority are detailed in the Supplier quotation OVREEA02QO1R V3 provided at Appendix B. Supplier shall issue an upfront invoice in advance.</i>
Invoicing	<i>Electronic</i>

3. TUPE

TUPE at commencement	<i>N/A</i>
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TUPE at exit and/or termination	N/A
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4. Formation of Contract



The Supplier shall enter into the Contract by returning a signed copy of this Order form (Order form for the Total Technology Solutions NOEI.0552.0 Framework Agreement) to the Authority.

The Contract shall be formed when the Authority acknowledges receipt of the signed copy of this Order Form (Order form for the Total Technology Solutions NOEI.0552.0 Framework Agreement) to the Authority.

For and on behalf of the Supplier:

Signature	
Name and Title	
Date	

For and on behalf of the Authority:

Signature	
Name and Title	 Assistant Director of IT Operations
Date	27/09/2024

Appendix A

[Redacted]

[Redacted]

Appendix B

[Redacted]

[Redacted]

Quotation



Softcat plc (Head Office), Fieldhouse Lane, Marlow,
Bucks, SL7 1LW

Delivery Address
[Redacted] NHS Midlands and Lancashire CSU N H S North Staffordshire Heath Authority Midlands & Lancashire C S U Heron House, 120 Grove Road STOKE-ON-TRENT ST4 4LX

Invoice Address
NHS Midlands and Lancashire CSU Ocx Payables M385 Po Box 312 Leeds LS11 1HP Company Registration 00000000 VAT Registration GB

Quote Information
Prepared For: [Redacted] Quote Number: OVREEA02Q01R V3 Quote Date: 17/09/2024 Account Number: [Redacted] Account Manager: [Redacted] Email: [Redacted] Direct Dial: [Redacted] Company Registration 02174990 VAT Registration [Redacted]

Quote Subject: Redstore – Data Management

Quantity	Description	Unit Price	Total Price
[Redacted]	Redstor Microsoft 365 Backup – Active Seat Lead Time: 3 Working Days	[Redacted]	£45,465.84
[Redacted]	Redstor Microsoft 365 Backup – Inactive Seat Lead Time: 3 Working Days	[Redacted]	£432.08
Contract term: 28/09/2024 – 27/09/2025			

Please note:
- Prices exclude VAT
- Quotes valid for calendar month unless otherwise stated, or exchange rate dependent
- Errors and omissions excepted
- Unless otherwise agreed between the parties, all orders are subject to Softcat's standard T&Cs (available via the link below) and the licence agreements relating to any software (available on request)

Subtotal (GBP)	£45,897.92
Delivery	£0.00
Total (GBP)	£45,897.92

Terms & Conditions

Additional notes:

- This quote is being placed via Framework 'NoE CPC Total Technology Solutions' therefore the relevant T&C's apply

Are you sustainable? Be sustainable with Softcat.
Contact us today to find out more - sustainability@softcat.com

Appendix C
Redstor Terms

Service Description: [Redacted]
End User Licence Agreement (EULA): [Redacted]
Data Processing Addendum (DPA): [Redacted]

[Redstor](#)

Support and Service Level Agreement (SLA): [Support and service level agreement \(redstor.com\)](#)