

**Appendix 1**

**National Microbiology Framework Agreement  
Order Form – C293853  
Beckman Coulter UK Limited**

**FROM**

<b>Authority:</b>	UK Health Security Agency (the “ <b>Authority</b> ”)
<b>Invoice address:</b>	UKHSA Accounts Payable Team Manor Farm Road Porton Down Salisbury SP4 0JG United Kingdom  Email: [REDACTED]
<b>Contract Manager:</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Secondary Contact: eg. business operational contact, project manager</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Procurement lead</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Name and address for notices:</b>	Name: [REDACTED] Address: UK Health Security Agency 10 South Colonnade London E14 4PU
<b>Internal reference (if applicable):</b>	To be quoted on all correspondence relating to this Order Form:  Contract Code: C293853

## National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

**TO**

<b>Supplier:</b>	Beckman Coulter UK Limited (the “ <b>Supplier</b> ”)  Registered Address: Oakley Court Kingsmead Business Park London Road High Wycombe Buckinghamshire HP11 1JU  Company Number: 00640961
<b>Contract Manager:</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Secondary Contact:</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Account Manager:</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Name and address for notices:</b>	Beckman Coulter UK Limited  Registered Address: Oakley Court Kingsmead Business Park London Road High Wycombe Buckinghamshire HP11 1JU

## National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

**Applicable terms and conditions**

The following terms and conditions are applicable to the Contract for this Order:

<b>Appendix A</b>	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	<b>Applicable to this Contract</b>												
<b>Appendix B</b>	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	<input type="checkbox"/> (only applicable if this box is checked)												
<b>Appendix C</b>	Optional Additional Call-off Terms and Conditions for Maintenance Services	<input checked="" type="checkbox"/> (only applicable if this box is checked)												
<b>Appendix D</b>	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))												
<b>Appendix E</b>	Optional Additional Call-off Terms and Conditions for Reagent Rental	<input type="checkbox"/> (only applicable if this box is checked)												
<b>Appendix F</b>	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	<input type="checkbox"/> (only applicable if this box is checked)												
<b>Appendix G</b>	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))												
<b>Appendix H</b>	<p>Further Optional Additional Call-off Terms and Conditions</p> <p>Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:</p> <table border="1"> <tr> <td>1. TUPE applies at the commencement of the provision of Services</td><td><input type="checkbox"/></td></tr> <tr> <td>2. TUPE on exit</td><td><input type="checkbox"/></td></tr> <tr> <td>3. Different levels and/or types of insurance</td><td><input type="checkbox"/></td></tr> <tr> <td>4. Induction training for Services</td><td><input type="checkbox"/></td></tr> <tr> <td>5. Further Authority obligations</td><td><input type="checkbox"/></td></tr> <tr> <td>6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services</td><td><input type="checkbox"/></td></tr> </table>	1. TUPE applies at the commencement of the provision of Services	<input type="checkbox"/>	2. TUPE on exit	<input type="checkbox"/>	3. Different levels and/or types of insurance	<input type="checkbox"/>	4. Induction training for Services	<input type="checkbox"/>	5. Further Authority obligations	<input type="checkbox"/>	6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	<input type="checkbox"/>	(only applicable if one or more boxes are checked)
1. TUPE applies at the commencement of the provision of Services	<input type="checkbox"/>													
2. TUPE on exit	<input type="checkbox"/>													
3. Different levels and/or types of insurance	<input type="checkbox"/>													
4. Induction training for Services	<input type="checkbox"/>													
5. Further Authority obligations	<input type="checkbox"/>													
6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	<input type="checkbox"/>													

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7. Inclusion of a Change Control Process	<input type="checkbox"/>
8. Authority step-in rights	<input type="checkbox"/>
9. Guarantee	<input type="checkbox"/>
10. Termination for convenience	<input checked="" type="checkbox"/>
11. Pre-Acquisition Questionnaire	<input type="checkbox"/>
12. Time of the essence (Goods)	<input type="checkbox"/>
13. Time of the essence (Services)	<input checked="" type="checkbox"/>
14. Specific time periods for inspection	<input type="checkbox"/>
15. Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	<input type="checkbox"/>
16. Right to terminate following a specified number of material breaches	<input type="checkbox"/>
17. Expert Determination	<input checked="" type="checkbox"/>
18. Consigned Goods	<input type="checkbox"/>
19. Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	<input type="checkbox"/>
20. Management Charges and Information	<input type="checkbox"/>
21. COVID-19 related enhanced business continuity provisions	<input type="checkbox"/>
22. Buffer stock requirements	<input type="checkbox"/>
23. Modern slavery	<input checked="" type="checkbox"/>
The additional Order Specific Key Provisions set out at Annex A (Order Specific Key Provisions) to this Order Form shall also apply to this Contract.	
<input checked="" type="checkbox"/> (only applicable if this box is checked)	

**1. CONTRACT DETAILS****(1.1) Commencement Date:**

The date the Order Form is signed by both Parties.

**(1.2) Services Commencement Date (if applicable):**

The Services will commence on 1<sup>st</sup> July 2024.

**(1.3) Contract Price ((i) breakdown and (ii) payment profile):**

1.3.1. The maximum value of the Services that can be ordered under this Contract shall be nine hundred and ninety-nine thousand pounds and ninety-two pence only (£999,000.92) (the “**Contract Price**”).

1.3.2. For the avoidance of doubt, the Authority is not committed to pay the full Contract Price.

1.3.3. The Contract Price excludes VAT at the applicable rate but is inclusive of all Supplier visits, labour and spare part fees.

1.3.4. Only purchase orders placed directly by the Authority are binding under this Contract (“**PO**”).

1.3.5. Full detail of the Contract Price is contained within Table 1 – Contract Price Breakdown (ex VAT):

**Table 1 – Contract Price Breakdown (ex VAT)**

Lab	Equipment	Serial Number	Pricing April 2024 – June 2024	Pricing July 2024- March 2025	Pricing April 2025 – March 2026
Bristol	Biomek i7	B8758521F019	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Birmingham	Biomek i7	B8758521F020	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i7 hybrid enclosed	B8758521B013	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i7 hybrid enclosed	B8758521B014	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i7 hybrid enclosed	B8758521E005	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i5 Span8 with enclosure	B8758421F003	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i5 Multichannel with enclosure	B8758322D001	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i5 Multichannel with enclosure	B8758321F002	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]

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CSL	Biomek i5 Multichannel with enclosure	B8758321F001	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i7 hybrid enclosed	B8758521F016	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
CSL	Biomek i5 Span-8 with enclosure	B8758422C002	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Leeds	Biomek i7	B8758521F014	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Manchester	Biomek i7	B8758521F009	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Manchester	Biomek i7 hybrid enclosed (Mothball)*	B8758521E003	N/A	£ [REDACTED]	£ [REDACTED]
Manchester	Biomek i7	B8758521F015	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Porton	PT CytoFlex 4 Lasers with Plate Loader	BA08001	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Porton	PT CytoFlex 4 Lasers with Plate Loader	AW48001	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Porton	PT CytoFlex 4 Lasers with Plate Loader	AW48002	£ [REDACTED]	£ [REDACTED]	£ [REDACTED]
Lab	Equipment	Serial Number	Pricing April 2024 – June 2024	Pricing Nov 2024 – March 2025	Pricing April 2025 – March 2026
Porton	CytoFlex SRT	BF35157*	N/A	£ [REDACTED]	£ [REDACTED]
<b>Total (ex VAT):</b>			£ [REDACTED]	£ [REDACTED]	£ [REDACTED]

\*B8758521E003 is currently mothballed. The equipment will be referenced within the contract, but a PO will not be issued for this piece of equipment unless it is brought back into service during the lifetime of the contract.

\*BF35157 is currently under warranty until October 2024. The Services will commence on this instrument from November 2024.

1.3.6. POs issued by the Authority in respect of this Contract do not form part of this Contract.

**(1.4) Term of Contract:**

1.4.1 This Contract shall commence on the date the Order Form is signed by both Parties (the “**Commencement Date**”) and shall, unless terminated earlier in accordance with its terms, expire on 30<sup>th</sup> June 2026 (the “**Term**”).

1.4.2 The Authority may terminate the Contract for convenience at any time pursuant to Clause 10 (Termination for convenience) of Appendix H (Further Optional Additional Call-off Terms and Conditions) of this Contract provided the Authority gives the Supplier no less than 3 (three) months written notice.

**(1.5) Term extension options:**

- 1.5.1 The Authority, at its sole discretion, shall be able to extend this Contract for 1 (one) period of up to 24 (twenty-four) months, (the “**Extension Period**”), in accordance with Clause 15.2 of the Call Off Terms and Conditions.
- 1.5.2 The Authority may request a quote for the Extension Period as early as 1<sup>st</sup> March 2026.

**2. GOODS AND/OR SERVICES REQUIREMENTS****(2.1) Description of the Goods / Services:**

- 2.1.1 The Supplier shall provide the Services stated in Table 2 – Supplier Services Information (the “**Specification of the Services**”) for the equipment listed in Table 1 of this Order Form as referenced in Appendix 2 – Service Details.

**Table 2 – Supplier Services Information**

Service	Serial Numbers Covered
Protective Full Risk PT CytoFlex 4 Lasers with Plate Loader Service	AW48001 AW48002 BA08001
Protective Full Risk PT CytoFlex SRT 4 Lasers Service Contract	BF35157
Protective Full Risk PT OQ Biomek i7 Hybrid with enclosure Service Contract	B8758521F015 B8758521E003* B8758521F009 B8758521F020 B8758521B013 B8758521B014 B8758521E005 B8758521F016 B8758521F014

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	B8758521F019
Protective Full Risk PT OQ Biomek i5 Span-8 with enclosure Service Contract	B8758422C002 B8758421F003
Protective Full Risk PT OQ Biomek i5 MC with enclosure Service Contract	B8758321F001 B8758321F002 B8758322D001

2.1.2 The Authority may at any time remove Instruments from the Contract or move Instruments between laboratory sites. The Authority may at any time substitute or add instruments to the Contract. The Authority shall provide the Supplier with as much notice of Instrument moves as possible and, in any event, not less than 10 (ten) days' notice. Upon notification from the Authority, the Supplier shall immediately suspend all costs related to, or arising from, such Instrument to the greatest extent possible. The Supplier shall not, in any event, charge the Authority any costs relating to such Instrument whatsoever or however arising after 30 (thirty) days of notification and immediate suspension.

2.1.3 For the avoidance of doubt and notwithstanding anything to the contrary herein, the Supplier shall be entitled to charge the Authority for any decommissioning and recommissioning which the Authority instructs the Supplier to undertake.

2.1.4 The Supplier will provide the Specification of the Services to the equipment listed in Table 1, including any peripheral units and components contained within the instrument.

2.1.5 The Supplier shall carry out calibration of the equipment (pipetting volume checks, for examples) as part of any preventative maintenance visit.



**(2.2) Premises and Location(s) at which the Goods / Services are to be delivered / provided:**

2.2.1. The Supplier shall provide servicing and repair to the Authority's instruments stated in Table 1 contained within clause 1.3.5 of this Order Form (the "**Instruments**") at the Premises and Locations listed Table 3 – Premises and Locations.

**Table 3 – Premises and Locations**

Site	Address	Postcode	Contact Information
Birmingham	Birmingham Heartlands Hospital Bordesley Green East Birmingham	B9 5SS	[REDACTED] - [REDACTED]
Bristol	2 Rivergate Temple Quay Bristol	BS1 6EH	[REDACTED] [REDACTED]
CSL (Colindale)	61 Colindale Avenue London	NW9 5EQ	[REDACTED] [REDACTED]
Leeds	Department of Microbiology Old Medical School Leeds General Infirmary Leeds	LS1 3EX	[REDACTED] [REDACTED]
Manchester	Virology 3rd-floor Clinical Sciences Building Manchester Royal Infirmary Oxford Road Manchester	M13 9WL	[REDACTED]
Porton Down	Goods Inwards UKHSA Porton Manor Farm Road Salisbury Wiltshire	SP4 0JG	[REDACTED] [REDACTED]

2.2.2. All planned performance of the Services shall be pre-advised by the Supplier to the Authority's delivery contacts (the "**Delivery Contacts**"). stated in Table 3 at least 2 (two) business days prior to the Services being performed on the Instruments.

2.2.3. The Authority may refuse unscheduled performance of Services. In such event, the Supplier shall rearrange such performance of Services utilising the service delivery process set out in this Clause 2.2.

2.2.4. The Supplier shall provide the following information when notifying the Delivery Contacts:

- a. Supplier name;
- b. Authority's purchase order ("PO") number.

2.2.5 The Delivery Contacts will confirm:

- a. Booking reference number;
- b. Date and time of Supplier attending the relevant Premises and Location: and
- c. Premises and Location address where the Services shall be performed.

**(2.3) Key personnel of the Supplier to be involved in the Goods / Services:**

Name: [REDACTED]

Phone: [REDACTED]

E-mail: [REDACTED]

**(2.4) Performance standards:**

2.2.1 The Supplier shall deliver the Services in accordance with Good Industry Practice, in accordance with Schedule 2, Clause 1.1.5.

2.2.2 Timely delivery of the Services.

2.2.3 Quality of Services - Services performed in accordance with the Specification as stated in Section 2.1 and 2.5.

2.2.4 Proof of the Services having been performed in accordance with Annex A, clause 1.

**(2.5) Quality standards:**

2.5.1 The Supplier shall maintain and repair the Instruments to the level of the Supplier's manufactured specifications as sold by the Supplier to the Authority and in compliance with the ISO 15189:2022 standard for medical laboratories.

**(2.6) Contract monitoring arrangements:**

2.6.1 The Authority's Contract Manager and the Supplier's Contract Manager shall meet on a monthly basis to discuss the Supplier's performance and other matters connected to the delivery of the Contract (unless otherwise notified by the Authority).

**(2.7) Management information and meetings:**

2.7.1 At the Authority's request, within 5 (five) Business Days of such request, the Supplier shall provide such management information to the Authority as the Authority may reasonably

request from time to time.

2.7.2 The Supplier agrees to conform to the following Key Performance Indicators (the “**KPIs**”) during the term of this contract and shall be obliged to provide compliance reports at the request of the Authority:




- Response time to calls and enquiries shall not exceed 48 hours.
- Any incidents which arise are communicated immediately to the Delivery Contacts or an appropriate team member.
- The usage and quantity of consumables used during repairs and calibrations are logged and recorded in a report. These are to be discussed during each monthly meeting.
- The Supplier shall ensure that the equipment is in full working order following any service visit prior to leaving the site.

<b>3. CONFIDENTIAL INFORMATION (if applicable)</b>
<p><b>(3.1) The following information shall be deemed Confidential Information:</b></p> <ul style="list-style-type: none"><li>a. Supplier pricing.</li><li>b. Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Supplier representatives.</li><li>c. Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives.</li></ul> <p><b>(3.2) Duration that the information shall be deemed Confidential Information:</b></p> <p>For a period of 3 (three) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.</p>

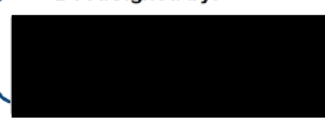


<b>4. DATA PROCESSING (if applicable)</b>
<p><b>(4.1) Personal Data to be processed by the Supplier:</b></p> <p>Not applicable.</p>

<b>5. LEASE / LICENSE (if applicable)</b>
<p><b>(5.1) The Authority is granting the following lease or licence to the Supplier:</b></p> <p>Not applicable.</p>

**For and on behalf of the Authority**

DocuSigned by:  
  
Full Name:   
Job Title/Role:   
Date Signed: 03/07/2024

**For and on behalf of the Supplier**

DocuSigned by:  
  
Full Name:   
Job Title/Role:   
Date Signed: 03/07/2024

## **Annex A**

### **Order Specific Key Provisions**

#### **1. Acceptance**

1.1. The following criteria for the acceptance of the Services performed by the Supplier by the Authority shall apply (**“Acceptance”**):

- a. Upon performance of the Services the Supplier shall produce and submit to the Authority a service report for signature by the Authority’s authorised representative as shown in Appendix 3 – Example Service Reports.

1.2. If Services are deemed not to be Accepted by the Authority, the Supplier shall reperform the Services at their own cost.

#### **2. Invoicing Terms**

2.1. Payment terms are net 30 (thirty) days from receipt of a compliant invoice.

2.2. Following signature of the contract by both Parties, the Authority will send a unique PO number. The Supplier must be in receipt of a valid PO number before submitting an invoice.

2.3. All invoices presented by the Supplier to the Authority shall be for Services performed by the Supplier and Accepted by the Authority.

2.4. All invoices must be sent for approval and shall include the proof of Acceptance to the Authority’s designated finance mailbox e-mail: [REDACTED] and their agreed representative before being submitted for payment.

2.5. All invoices must be sent quoting a valid PO number.

2.6. The Supplier shall provide compliant invoices that include, as a minimum, a valid PO number, PO line item number (if applicable), PO line description, and the details (name and telephone number) of the Authority’s authorised representative. Non-compliant invoices will be sent back to the Supplier, which may lead to a delay in a payment.

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2.7. In support of the Services provided, the Supplier shall provide to the Authority a Service Report confirming provision of the Services.

## Appendix 2 – Service Details

**2. BECKMAN COULTER RESPONSIBILITIES:** (1) To carry out the Services in accordance with the terms of the Service Contract. If Equipment cannot be serviced/repaired, Beckman Coulter will, subject to clause 5 (Exclusions), fit replacement parts to the Equipment as necessary. Work carried out under the Service Contract will be performed between 9am and 5pm on Monday to Friday, exclusive of public holidays. Work done outside these times will be by mutual agreement and may incur additional charges at Beckman Coulter's current rates. Preventative maintenance servicing visits will be made at

(2) To use well-trained and responsible field service engineers to perform the Services under the Service Contract.

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## Appendix 3 – Example Service Reports

## Sample Service Report for Instruments covered under PTOQ Service Agreements



## CUSTOMER SUPPORT CALL

### [WWW.BECKMANCOULTER.COM](http://WWW.BECKMANCOULTER.COM)

ACCOUNT	MODEL	SERIAL NUMBER	ID NUMBER
PUBLIC HEALTH ENGLAND 61 COLINDALE AVENUE LONDON, GREATER LONDON NW9 5EQ	Biomek NXP MC	A318410731	5046389
CUSTOMER CONTACT	PURCHASE ORDER	PROPERTY NUMBER	
AGREEMENT TYPE	AGREEMENT NUMBER	EFFECTIVE DATES	
XC 8x5	S5197UK 5 years-2-XC Biomek NXP MC Service Contract	01/06/2017 to 31/05/2022	
CASE NUMBER	CREATED DATE/TIME		
CA-00080150	02/08/2017 09:28		
WORK ORDER NUMBER	COMPLETION DATE	PERFORMED BY	INSTRUMENT CONDITION
WO-00074109			Operational

## SUMMARY OF WORK PERFORMED

Reported Problem	OQ3
Symptom Summary	Biomek Annual PM and OQ3
Problem Summary	Biomek Annual PM and OQ3
Resolution Summary	Biomek Annual PM and OQ3 completed as per procedures.
Verification of Activity	Instrument passed qualification tests, qualification Decal #2027600.

SYSTEM VALIDATION: For Medical Devices - Regulatory requirements call for a final validation of instrument repair and system readiness. The final validation of instrument repair and system readiness can only be obtained through a successful QC run using the laboratory's quality control system. This repair record and the laboratory's quality control records comprise the quality documents associated with this instrument repair. Copies of these records may be required by Beckman Coulter or regulatory authorities to complete technical investigations or quality audits. We appreciate your cooperation if requested to provide copies of your QC data related to this repair.

START DATE	END DATE	DESCRIPTION	HOURS	RATE	TOTAL LINE PRICE	CUSTOMER CHARGE
25/10/2021 12:00	25/10/2021 15:00	SERVICE LABOR	3			
25/10/2021 15:00	25/10/2021 18:30	SERVICE TRAVEL	1.5			

LABOR/TRAVEL TOTAL						
PART NUMBER	PART DESCRIPTION	QTY	PRICE	TOTAL LINE PRICE	CUSTOMER CHARGE	
PARTS/EXPENSES TOTAL						
TOTAL CHARGE						
Customer Call Originator:			Technician Name:			
Name of Person Signing Service Report:						
<i>Customer clearly sign due to visit</i> Customer Signature			Technician Signature			

Total is an estimate only and does not include applicable sales tax and shipping charges.

N.B. In this sample service report the Agreement Type shows as XC however for Authority's Services the Agreement Type will show as PTOQ.



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## Sample Service Report for Instruments covered under PT Service Agreements



CUSTOMER  
SUPPORT CALL  
[WWW.BECKMAN  
COULTER.COM](http://WWW.BECKMANCOULTER.COM)

ACCOUNT	MODEL	SERIAL NUMBER	ID NUMBER			
UK HEALTH SECURITY AGENCY 17 SMITH SQUARE LONDON, LONDON SW1P 3JR	CytoFLEX S	845004	26477840			
CUSTOMER CONTACT	PURCHASE ORDER	PROPERTY NUMBER				
[REDACTED]						
AGREEMENT NUMBER	EFFECTIVE DATES					
57549UK -4-PT CytoFlex 4 Lasers with Plate Loader	01/07/2021 to 30/06/2022					
CASE NUMBER	SERVIC					
CA-04246391						
CREATED DATE/TIME	PERFORMED BY	INSTRUMENT CONDITION				
25/02/2022						
SUMMARY OF WORK PERFORMED						
Reported Problem	PM					
Symptom Summary	Contract service					
Problem Summary	None reported					
Resolution Summary	Service completed no faults found					
Verification of Activity	Data attached					
Contract service carried out Instrument tested no faults found						
SYSTEM VALIDATION: For Medical Devices - Regulatory requirements call for a final validation of instrument repair and system readiness. The final validation of instrument repair and system readiness can only be obtained through a successful QC run using the laboratory's quality control system. This repair record and the laboratory's quality control records comprise the quality documents associated with this instrument repair. Copies of these records may be required by Beckman Coulter or regulatory authorities to complete technical investigations or quality audits. We appreciate your cooperation if requested to provide copies of your QC data related to this repair.						
START DATE	END DATE	DESCRIPTION	HOURS	RATE	TOTAL LINE PRICE	CUSTOMER
05/07/2022 12:30	05/07/2022 14:00	SERVICE TRAVEL	1.5			
LABOR/TRAVEL TOTAL						
PART NUMBER	PART DESCRIPTION	QTY	PRICE	TOTAL LINE PRICE	CUSTOMER	
B75910	PM Kits for service with package	1				
PARTS/EXPENSES TOTAL						
Customer Call Originator: [REDACTED]		Technician Name: [REDACTED]				

 Customer Signature	 Technician Signature
------------------------	--------------------------

Total is an estimate