

**FRAMEWORK AGREEMENT  
NO: QC0009**

**ROUTE AGREEMENT  
NO: QC84207**

**ROUTE: 483**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 483 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Perivale Bus Garage (PV)  
Alperton Lane  
Greenford  
Middlesex  
UB6 8AA

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 483: Windmill Park - Harrow Town

**Date of Structural Change:** 9 September 2023.

**Date of Service Change:** 9 September 2023.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Harrow Town Centre:** Windmill Lane, Uxbridge Road, Private Road In Ealing Hospital Grounds, Uxbridge Road, West Ealing Broadway, Uxbridge Road, New Broadway, The Broadway, The Mall, Uxbridge Road, Hanger Lane Slip Road, Hanger Lane, Hanger Lane Gyratory, Hanger Lane, Ealing Road, Wembley High Road, Wembley Hill Road, Empire Way, Wembley Hill Road, East Lane, Watford Road, Kenton Road, Peterborough Road, Station Road, College Road

**Towards Windmill Park:** Harrow Bus Station, College Road, Station Road, Peterborough Road, Kenton Road, Watford Road, East Lane, Wembley Hill Road, Empire Way, Wembley Hill Road, Wembley High Road, Ealing Road, Hanger Lane, Hanger Lane Gyratory, Hanger Lane, Hanger Lane Slip Road, Uxbridge Road, The Mall, The Broadway, New Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, Private Road In Ealing Hospital Grounds, Uxbridge Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Windmill Lane, Three Bridges**

Stand created on Windmill Lane in the northbound carriageway for two buses

Buses proceed from Windmill Lane, Armstrong Way, Windmill Lane to stand, departing to Windmill Lane.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 483 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Windmill Lane, Three Bridges.  
OTHER INFORMATION: Toilet facilities to be provided.

### **Ealing Broadway (from Harrow, Kymberley Road)**

Buses proceed from The Mall, The Broadway, Ealing High Street, Bond Street, New Broadway departing to The Broadway.

Set down in The Mall, at stop K (733 - Ealing Broadway Station) and pick up in The Broadway, at stop H (734 - Ealing Broadway Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Ealing Broadway.

### **Ealing Broadway, Haven Green, Stand Z3/Z4 (from Harrow, Kymberley Road)**

Buses proceed from The Mall, The Broadway, Spring Bridge Road, Haven Green (west Side), Haven Green (north Side), Haven Green (east Side), The Broadway departing to The Mall.

Set down in The Mall, at stop K (733 - Ealing Broadway Station) and pick up in The Mall, at stop EM (20519 - North Common Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Ealing Broadway.

### **Hanger Lane Station (from Harrow, Kymberley Road)**

#### From Windmill Lane, Three Bridges

Buses proceed from Hanger Lane Gyratory, departing to Hanger Lane Gyratory. Set down in Hanger Lane, at stop C (35811 - Hanger Lane Gyratory) and pick up in Hanger Lane, at stop J (14829 - Hanger Lane Station).

#### From HARROW, KYMBERLEY ROAD

Buses proceed from Hanger Lane Gyratory, departing to Hanger Lane Gyratory. Set down in Hanger Lane, at stop J (14829 - Hanger Lane Station) and pick up in Hanger Lane, at stop C (35811 - Hanger Lane Gyratory).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hanger Lane .

### **Alperton, Sainsbury's (from Harrow, Kymberley Road)**

#### From Windmill Lane, Three Bridges

Buses proceed from Ealing Road, departing to Ealing Road.

Set down in Ealing Road, at stop G (14840 - Glacier Way) and pick up in Ealing Road, at stop E (14827 - Glacier Way).

#### From HARROW, KYMBERLEY ROAD

Buses proceed from Alperton Station Forecourt departing to Ealing Road.

Set down in Ealing Road, at stop A (15950 - Alperton Station) and pick up in Ealing Road, at stop B (14833 - Alperton Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Alperton, Sainsbury's.

### **Alperton Station (from Harrow, Kymberley Road)**

Buses proceed from Alperton Station Forecourt, departing to Alperton Station Forecourt.

Set down in Ealing Road, at stop A (15950 - Alperton Station) and pick up in Ealing Road, at stop B (14833 - Alperton Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Alperton Station.

### **Wembley Stadium Station (from Windmill Lane, Three Bridges)**

Buses proceed from Wembley Hill Road, Empire Way departing to Wembley Hill Road.

Set down in Wembley Hill Road, at Stop SD (595 - Wembley Stadium Station) and pick up in Wembley Hill Road, at Stop SA (13149 - Wembley Stadium Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Wembley Stadium Station.

### **Northwick Park Hospital (from Windmill Lane, Three Bridges)**

Buses proceed from Watford Road, Kenton Road departing to Watford Road.

Set down in Watford Road, at stop BB (BP5399 - Northwick Park Hospital) and pick up in Watford Road, at stop AA (3392 - Northwick Park Hospital).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Northwick Park Hospital.

### **North Wembley, East Lane (from Windmill Lane, Three Bridges)**

Buses proceed from East Lane, East Lane Green East Side departing to East Lane.

Set down in East Lane, at stop B (7805 - North Wembley Station) and pick up in East Lane, at stop M (17021 - Sudbury Court Sports Club).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: North Wembley.

### **Harrow, Kymberley Road**

Public stand for three buses on north side of Kymberley Road at bus stop X1 outside rear of St George's Centre

Buses proceed from College Road, Headstone Road, Kymberley Road to stand, departing via Kymberley Road to Harrow Bus Station.

Set down in Harrow Bus Station, at stop B (R0842 - Harrow Bus Station) and pick up in Harrow Bus Station, at stop C (R0841 - Harrow Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 483 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Harrow, Bus Station.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	483-60904-ML-MFSc-1	11/09/23	A/B	19	18	20	10	2,399.24	195	467,851.80
Mondays to Fridays (NSD)	483-60904-ML-MFHo-1	23/10/23	A/B	18	18	20	10	2,378.10	55	130,795.50
Saturdays & Good Friday	483-60904-ML-Sa-1	09/09/23	A/B	N/A	20	N/A	10	2,240.64	56	125,475.80
Sundays & Public Holidays*	483-60904-ML-Sa-1	10/09/23	A/B	N/A	16	N/A	10	1,955.30	58	113,407.40
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>837,530.54</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |  |                      |
|--|----------------------|
| 1. Early Termination Date<br>(clause 27.9)       | 10 September<br>2027 |
| 2. Sponsored Route<br>(clause 27.10)             | No                   |
| 3. Multiple Termination<br>Clause 27.11 to apply | Yes                  |

The following agreements will be subject to multiple termination:

QC84201  
(Route  
83/N83)  
QC84202  
(Route 114)

- |  |       |
|--|-------|
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes   |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                   | Yes * |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates

to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 483.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024)	Excess Wait Time = 1.12 Minutes
Minimum Performance Standard	Excess Wait Time = 1.10 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION Timing Point Code</b>	<b>Stop Name</b>	<b>BACK DIRECTION Timing Point Code</b>	<b>Stop Name</b>
WNMLTB	Three Bridges / Windmill Lane	HARRBS	Harrow Bus Station
EALGHPR	Ealing Hospital	NWPKHP	Northwick Park Hospital
WEALSH	West Ealing Broadway	NWEMSN	North Wembley Station <> #
EALBCH	Bond Street	WEMBCS	Wembley Central Station <> #
HRLNSN	Hanger Lane Station <>	ALPNSN	Alperton Station <>
ALPNSN	Alperton Station <>	HRLNSN	Hanger Lane Station <>
WEMBCS	Wembley Central Station <> #	EALBCH	Ealing / Christchurch
NWEMSN	North Wembley Station #	WEALSH	West Ealing Broadway
NWPKHP	Northwick Park Hospital		

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>	<b>Vehicle Type B</b>
Chassis Manufacturer and Type	Volvo B5L Hybrid	Volvo B5L Hybrid
Body Manufacturer and Type	WrightBus Gemini 3	WrightBus Gemini 3
Single or Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space	63 + 1 Wheelchair Space
Maximum Standing Capacity	29	29
Maximum Length	10,600mm	10,600mm
Maximum Width	2,550mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2017	2015
Engine Type (Including Euro Rating)	Euro VI	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 9 SEPTEMBER 2023

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 5,973,121.00 per annum |
| 2. | Period Contract Payment  | £ 459,470.85             |
| 3. | Scheduled In Service Mileage   | 837,530.54 miles p.a.    |
| 4. | Deduction Figure   | £ 7.13 per mile          |
| 5. | Date of Tender   | 5 July 2022              |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). |                          |