



HM Prison &
Probation Service



European Social Fund (England) 2014 – 2020

Invitation to Tender Specification and Supporting Information

Veteran Hub Annex

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Veteran Hub: HMP Holme House

This Annex provides supplementary detail about the Veteran Hub to be based in HMP Holme House. This document should be read in conjunction with Schedule XX.

1. Provision

- 1.1 The Veteran Hub will operate within a single wing of a prison, where practicable mirroring the operation of the 16 community Hubs. Agreement has been secured from the Tees & Wear Prison Group Director for the Hub to be located within HMP Holme House. The Hub population will also include participants from a number of vulnerable groups who are best suited to take advantage of the potential for peer support from the veteran group (these may include but are not limited to custody first-timers, self-isolators and those with an increased risk of self-harm). The Veteran Hub, would in turn become a referral point to the community Hubs on release.

2. Background to the requirement

- 2.1 Whilst most Veterans transition into the community with minimal issues, some find it much more difficult to integrate and consequently find themselves falling under the auspices of the Criminal Justice System (CJS) Agencies with limited specialist support and understanding. It is unlikely that their offending behaviour has been as a result of their service in the Armed Forces but the experience, including separation from family and community support networks, can be contributing factors. Poor mental health and substance misuse are seen as contributing to their offending along with homelessness and unemployment (Phillips Review, 2014).

3. Network for Ex-Service Personnel (NESP)

- 3.1 In 2016, HMPPS Co-Financing Organisation (CFO) was the recipient of monies from the MoD Covenant Fund Trust (was Grant). The resultant project was called “Network for Ex-Service Personnel” (NESP). The aim was to work with those Detainees Under Sentence (DUS) at the Military Corrective Training Centre, Colchester (MCTC) and also those already falling under the auspices of criminal justice sector agencies, particularly HMPPS, who have previously served for the Armed Forces. For those already in custody or subject to military detention, the initial aim was to support them through the gate, ultimately finding them employment and reducing the reoffending rate for the cohort.
- 3.2 Over the duration of the project, the remit developed considerably including partnership work with external organisations including RFEA, Ubique, STOMP, NPR and Ormiston Families. Another workstream emerged during the initial project period,



as a result of a HMiP recommendation relating to potential gaps in statutory supervision for those leaving MCTC:

<https://www.justiceinspectorates.gov.uk/hmiprisons/wp-content/uploads/sites/4/2018/03/MCTC-Web-2017.pdf>

- 3.3 In 2018, HMPPS CFO was invited to apply for continuation funding from the Armed Forces Covenant Fund Trust and in February 2019 received confirmation that they had been successful.
- 3.4 During the first iteration of the NESP project, consultation with stakeholders including senior policy representatives from the Ministry of Justice, HM Prison and Probation Service and HMP veteran leads, engagement with veterans as part of the qualitative evaluation component of the project and veteran contributions to the National Prison Radio documentary strand (funded through NESP), all helped to inform the design of the strategic aims of the second and current NESP iteration (NESP II).
- 3.5 In designing NESP II, direct engagement with veterans served as a 'sense check' for each of the new delivery strands. This has resulted in a programme designed to address day-to-day issues and concerns of veterans within the criminal justice sector whilst also developing strategic and legacy solutions which hopefully will have impacts beyond the funding period.
- 3.6 The following 4 strands are the individual areas of focus for NESP II:
- Strand 1; integration in to mainstream delivery
 - Strand 2; Strengthen risk management procedures
 - Strand 3; Implement programme of support for the Veterans in Custody Officer (ViCSO) role
 - Strand 4; increase functionality and reach of Veteran Support Map.
- Further information on each strand can be found at the following:

<https://mod.co-financing.org>

- 3.7 The Government's view on the need to support veterans in the Criminal Justice System (CJS) (MoD veteran strategy) is continuously reviewed and monitored. The decision for HMPPS CFO to support a veteran specific Hub at HMP Holme House, was based on key findings from the NESP project which highlighted the need to support veterans in the CJS, along with other research from the Forces in Mind Trust, which highlighted the lack of military charities providing support to veterans who are in the CJS:

<https://www.fim-trust.org/wp-content/uploads/2019/09/DSC-Armed-Forces-Charities-in-the-Criminal-Justice-System.pdf>



4. Aims of the hub

4.1 The following are the overall aims of the CFO Veteran Hub model:

- To provide veteran specific support which will enhance the transition into the community and aim to reduce re-offending;
- To provide a “community” environment where the participants are given the tools to help with tasks to contribute to society and lead a law abiding life;
- To enable the veterans to provide their own support to the vulnerable cohort
- To continue with support in the community via CFO3 or CFO Activity Hubs. The successful bidder will be required to manage this process to ensure a smooth transition and continuation of support.

5. Location

- 5.1 The provision will be located on unit 3 of HMP/YOI Holme House and contains 60 beds. There will be a larger percentage of veterans located on the wing with a smaller cohort of other vulnerable prisoners. The Hub will complement other existing and planned available provision and be accessible for all participants on the programme.
- 5.2 The provider will need to adapt the activities to suit the environment and plan a comprehensive schedule to suit the prison and regime, whilst engaging with any relevant sub providers. There is an expectation that the CFO provider will engage and involve specialist organisations (both at national and local level), to offer a structured package of support for each individual.
- 5.3 The below link may help with sourcing veteran specific organisations but is not exhaustive; <https://mod.co-financing.org/#deliverymap>
- 5.4 It is hoped that this contract and the associated activity on the Hub can provide insights and crucially evidence supporting the positive impact of the model and approach to inform future provision across the estate.
- 5.5 The veterans and other vulnerable individuals at HMP/YOI Holme House will volunteer to locate on this wing. If any participant changes their mind and wishes to relocate, this can be accommodated following supportive discussions from the CFO Support Worker and keyworker/nominated prison staff to fully ascertain the reasons for the request. If providing additional support would enable the Participant to remain on the wing, this should be the first option.
- 5.6 **HMP/YOI Holme House resource** – The Governing Governor has committed to allocating a Houseblock along with its current staffing complement, consisting of a Custodial Manager, a Senior Officer and 6 Officers allocated each day. A further two members of staff will also be seconded to assist with delivery of some Activities as set out in the contract with the provider. These members of staff will have key knowledge and skills appropriate for the veteran cohort. The entirety of this resource



will be funded by either the prison or the CFO and as such will not form part of the contract costs.

- 5.7 Access to participants will need to be managed around the prison regime. Typically, this will be Monday to Friday with no or limited access over weekend/bank holiday periods. Local variations to this may be negotiated over time but this is not a requirement of the contract.
- 5.8 A room will be dedicated for use during activities/group sessions and any other required additional needs for the veteran Hub. There will be a smaller room adjacent to the activity room which is available to be used as an office to keep confidential information and IT equipment.

6. Licence to Occupy

- 6.1 Any land, Authority Premises or Premises made available from time to time to the Supplier by the Authority in connection with the Contract are on a non-exclusive licence basis free of charge and are used by the Supplier solely for the purpose of performing its obligations under the Contract. The Supplier has the use of such land or Premises as licensee and shall vacate the same on termination of the Contract.
- 6.2 The Supplier shall limit access to the land or Premises to such Staff as is necessary for it to perform its obligations under the Contract and the Supplier shall co-operate (and ensure that its Staff co-operate) with other persons working concurrently on such land or Premises as the Authority may reasonably request.
- 6.3 If the Supplier requires modifications to the Authority's Premises such modifications are subject to Approval and shall be carried out by the Authority at the Supplier's cost.
- 6.4 The Supplier shall (and shall ensure that any Staff on the Authority's Premises shall) observe and comply with such rules, regulations and requirements (including those relating to security arrangements) as may be in force from time to time for the conduct of personnel when on the Authority's Premises as determined by the Authority.
- 6.5 The Contract does not create a tenancy of any nature in favour of the Supplier or its Staff and no such tenancy has or shall come into being and, notwithstanding any rights granted pursuant to the Contract, the Authority may use the Premises owned or occupied by it in any manner it sees fit.

7. Regional data

- 7.1 The below data highlights the flow of veteran offenders within the North East region between prisons. This data is likely to change and the provider would need to be aware of the movements between the HMP estates.



Over 2 1/2 year programme (30 months)	Total	Eligible	Eligible & non-Sexual Offence
Estimated baseline veterans held in HMP Holme House at programme start:	26	17	12
Estimated distinct veterans entering HMP Holme House from HMP Durham:	72	48	32
Estimated distinct veterans entering HMP Northumberland from HMP Durham:	89	59	40
Estimated distinct veterans entering other establishments from HMP Durham:	60	40	27
	247	164	111

Table 1: Estimates of Veteran offenders in the North East

*Figures are rough approximations based on the current veteran population (as recorded on P-Nomis) and custodial movements over the last year.

**The vast majority of transfers into HMP Holme House originate from HMP Durham. HMP Durham sends almost 80% of inmates on to HMP Holme House (38%) and HMP Northumberland (40%).

***Approximately 2/3 of veterans leaving HMP Durham or currently being held in HMP Holme House would be eligible at the time of transfer - specifically they would have less than three years left to serve.

****Approximately 1/3 of the eligible veterans mentioned above would be sex offenders. This is based on risk alerts as recorded on P-Nomis.

8. Alignment

- 8.1 In custody, the Basic Custody Screening Tool (BCST) will provide the first opportunity for the offender to discuss their own needs (and those identified by the Offender Manager). The BCST is carried out during the first 72 hours in custody, followed by the creation of the Resettlement Plan, which is specific to the individual. The resettlement plan will feed into the offender's sentence plan and sequencing will ensure that interventions are delivered at the appropriate point during the sentence. At this stage, access points can be defined and appropriate referrals made.

Identification of veterans

- 8.2 Alongside the BCST, all prisoners will be asked at reception if they have ever served in the Armed Forces. Experience shows that at this point, not all who have served will declare. There will also be further screening included as part of the prison induction process. Some may also identify at a later point of their sentence as a result of speaking to veterans who already reside at HMP/YOI Holme House.

9. Engagement

- 9.1 The expectation is that referrals for the Veteran Hub should be focused on those individuals not successfully engaging with statutory activity or those for whom additional support would be beneficial alongside existing support. Provision offered at the Veteran Hub will be delivered by CFO staff where not currently available within



HMP Holme House or where it can be demonstrated that the individual is not already accessing this successfully.

- 9.2 The primary role of the Veteran Hub Support Worker will be to facilitate and broker provision required by the individual across a number of areas e.g. higher education, skills or practical resettlement support in line with the Activities outlined within the main specification.
- 9.3 Only activity which complements Offender Management arrangements and is endorsed by Probation will be funded. All CFO provision will be required to fit within Probation Reform measures and must not duplicate or replicate mainstream activity – this is an ESF requirement. Processes and protocols currently in place to manage existing CFO contracts will be implemented to ensure that all activity adds value and is complementary.

10. Identification of potential participants

- 10.1 Potentially eligible veteran offenders will be identified in conjunction with the nominated HMP/YOI staff resource and Offender Managers, with eligibility checks and assessments for sustainability carried out sequentially via national linked IT systems (Pnomis and nDelius), HMPPS CFO specific IT system and face-to-face assessments.
- 10.2 Appropriate management of risk issues will be key, particularly if the veteran offenders move on to community Hub activities. Sharing of information relating to relevant risk factors with prime providers and other appropriate organisations will be a central consideration, alongside ensuring participant and staff safety.
- 10.3 In order for the prison to maximise the value of the CFO Veteran Hub resource, it is essential for the CFO Hub delivery to be embedded into the Offender Management/ resettlement team, working alongside Offender Supervisors. All aspects of the CFO Veteran Hub programme should run alongside a prisoners' sentence plan and primarily be focused on the benefits of reducing risks of reoffending and reducing risk of harm. CFO Support Workers based in the establishment will need to remain in close contact with the Offender Management Unit (OMU) and where possible, be able to attend sentence planning reviews.
- 10.4 Providing effective resettlement-focused activity prior to transferring to a resettlement prison (in most cases HMP Kirklevington Grange), will enable prisoners to start focusing on resettlement at an earlier stage, in order for them to better integrate into the new regime and plan for release.
- 10.5 Identification of potential participants is the joint responsibility of HMP/YOI Holme House and the Provider (CFO Support Worker), in liaison with other offender management departments (OMU).
- 10.6 Potential participants should be identified using different sources;
- Offender Manager



- Keyworker
- Veteran in Custody Support Officer (ViCSO), and other veteran support staff i.e. prison staff)
- Self-referral
- Other prison delivery groups (e.g. education)
- Health team
- National Probation Service (NPS)
- Other ESF providers (specifically including CFO3)

- 10.7 Any veteran offender identified for the Hub, will be required to evidence (as a minimum), the service military number, enlistment date and branch. These details will need to be recorded on Pnomis (if not already done by prison staff i.e. the Key Worker responsible for updating Pnomis).
- 10.8 If the provider requires assistance in identifying veterans within HMP/YOI Holme House or the surrounding prisons, HMPPS CFO will require a Data Sharing Agreement (DSA) to be in place before this information can be shared. It will be the responsibility of HMPPS CFO to administer the DSA to the provider.
- 10.9 Accessing provision - Veterans are able to be on the CFO3 programme and the Veteran Activity Hub simultaneously, as long as there is no duplication in the specific support to the participants.

11. Eligibility

- 11.1 The general eligibility requirements for the CFO Veteran Hub have been agreed with the ESF Managing Authority and HMPPS. All enrolments must be;
- Resident in the UK with permission to work documentation as appropriate
 - Over 18 years of age
 - Within the last 3 years of their earliest potential release date (EPRD)
- 11.2 Note that in order for activities to be claimed and payment to be made, Participants will need to be within 3 years of their Earliest Parole Release Date . However potential participants will be allowed to locate on the wing and take part in some activities (in agreement with the provider), but activities cannot be claimed nor paid for, for these individuals.

12. Provider Staffing requirement

- 12.1 The provider will need to determine the allocation of the CFO Support Worker to HMP/YOI Holme House as security training will be required at a regional level (most likely HMP Frankland) prior to entry to the prison. Further in-house security/key training will also be provided once access has been granted by HMP/YOI Holme House.
- 12.2 The provider will need to manage the group allocations in conjunction with key risk management personnel. This will include veterans convicted of sex offences amongst



the veteran offender population who are not be co-located on the same wing/unit. Activities can still be claimed for this cohort as long as they are enrolled and eligible.

13. Prison specific information

- 13.1 HMP/YOI Holme House - opened in May 1992 and is a large local prison holding convicted male adults and young people. The population is mainly comprised of longer sentenced determinate prisoners with a substantial number of remand prisoners. The prison serves primarily the communities of the Tees Valley, South West Durham, East Durham and North Yorkshire.
- 13.2 Accommodation - the operational capacity is 1,210 and there are seven self-contained residential communities. One house block is a drugs therapeutic community (69 places).
- 13.3 Pilot - In 2017, HMP Holme House was chosen to pilot the concept of a drug recovery prison (DRP) programme (currently running to 2020). An investment of £9 million has been provided by the Ministry of Justice (MoJ) and Department of Health and Social Care to support this pathfinder initiative.
- 13.4 The objective of the DRP is to test a 'whole prison approach' that promotes recovery by tackling both the supply and demand for drugs in prison. Everyone benefits from the creation of an environment where opportunities for recovery can flourish. Further information can be found at the following:

<http://www.justice.gov.uk/contacts/prison-finder/holme-house>

- 13.5 Health Services - NHS England is responsible for the commissioning of a comprehensive range of healthcare services. These services are provided by:
- G4S Healthcare Services UK Ltd
 - Tees, Esk and Wear Valleys NHS Foundation Trust
 - Change, Grow, Live
 - Spectrum Community Health CIC
 - Burgess and Hyder Dental Group
 - Morton Opticians

14. Prison Education

- 14.1 The purpose of education in prisons is to give individuals the skills they need to unlock their potential, gain employment and become an asset to their communities. It should



also build social capital and improve the wellbeing of people in HMP/PPS care during their sentences and following release.

- 14.2 Education is a proven route to tackling reoffending. Evidence shows that people who take any form of learning activity while in prison have a significantly lower reoffending rate on release from prison than their peers;

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/708156/evaluation-of-prisoner-learning-initial-impacts-report.pdf.

- 14.3 **Prison Education Framework (PEF)** - the PEF is a set of framework contracts that are used to commission the core common curriculum and other services as needed.
- 14.4 **Prison Education Dynamic Purchasing System (DPS)** - the DPS is a digital framework agreement which provides a more flexible way for governors to purchase education services.
- 14.5 **Information, Advice and Guidance (IAG)** - IAG services provide accurate and impartial information, advice and guidance to help people in custody make decisions on which courses, qualifications and support services to pursue.
- 14.6 **Libraries** - All prisons must have a library, in which people are able to regularly access appropriately stocked materials that support them in their learning and personal development.

15. Miscellaneous provision

- 15.1 CFO3 provision - APM is the contracted prime provider to deliver CFO3 within HMP/YOI Holme House. The CFO provider for the Veteran Hub will be expected to engage and work closely with the CFO3 provider throughout the life of the contract. Additional information on the CFO3 provider can be found at:
<https://apm-uk.co.uk/personal/finding-work/cfo3>
- 15.2 The Health and Justice Service team at HMP/YOI Holme House provide;
- Trauma stabilisation group and also deliver this on a 1:1 basis.
 - Eye Movement Desensitisation and Reprocessing (EMDR)/Cognitive Processing Therapy (CPT)
 - Dialectical behaviour Therapy-prolonged Exposure (DBT-PE)
- 15.3 Novus are contracted to provide the following education and skills provision;
- English and Maths
 - Business administration
 - Business Start Up
 - ESOL
 - ICT



- Barber
- Bistro
- Fitted Interiors
- Painting and decorating
- Creative Art Studio (DPS)

15.4 Accredited programmes include;

- KAISEN
- TC
- RESOLVE
- Thinking Skills Programme TSP

15.5 The following are group activities which are delivered by Healthcare, DART and DRP

- DBT Skills
- AA Group
- NPS Awareness
- SMART
- Foundation of Recovery
- Alcohol Quiz
- Drug Treatment Programme
- Well-being group
- Harm reduction group
- RE-think Stress Management
- Dealing with Stress
- Stabilisation Group
- Acupressure Group
- Hearing Voices Group
- Mental Health Activity Group
- Stress Management Group
- Breaking Free On Line
- Community Café
- Age UK
- NEPACS Heading Home
- Motivation Group

16. Service levels - Veteran Hub specific information

- 16.1 The information below must be read in conjunction with Section 3: Activity Based Categories contained within the CFO Activity Hub specification. Note that not all Activity Codes are able to be delivered within the Veteran Hub and the following detail



highlights specific activities which are considered high or low priority for the Authority, as well as additional detail regarding delivery.

- 16.2 Note that Delivery Route B will not apply to the Veteran Hub.
- 16.3 The minimum baselines for evidencing activity contained within the CFO Activity Hub specification will apply.

Category A: Environmental and Cultural

The provider will need to plan in advance for the environment of each different activity. If the session will be taking place in the designated room, the CFO Support Worker will need to factor in delivery restrictions. If the activity will be taking place anywhere else in the prison, the CFO Support Worker will need to obtain permission for access along with any other additional requirements needed specifically for that session.

If the CFO Support Worker requires to take in specialist equipment to support the delivery of the activity, permission will need to be given by the Security department at HMP/YOI Holme House. This will need to be planned in advance with relevant paperwork completed. The provider and CFO Support Worker will need to be familiar with the prison rules before entering.

Human/Citizenship (Service Level 2)

HC01 Feelings of hope and self-efficacy

The provider should be aware of the cultural factors that would influence such feelings within a veteran. Some will experience feelings of guilt towards their unit/comrades perceiving that they have let them down.

HC02 A future focus

Feedback from veterans currently in HMP Holme House has identified that this is important for the veteran hub cohort. Working towards a future supports their rehabilitation is motivating.

HC03 A sense of a new and pro-social identity

Classroom based activities to understand different perspectives would benefit from veteran input. The transition back into the community would also benefit from requires similar input to contextualise the challenges faced by veterans adhering to cultural norms. Some individuals will have been in the community prior to being convicted and some will have been incarcerated directly from the Armed Forces.

Identifying how the veteran offender can contribute to society will be a key factor when transitioning in to the community.

HC04 Doing good, to be good

This activity is likely to be very effective with regard to supporting the veterans. Primary research carried out by CFO at Holme House has highlighted the positive impact of veterans offering support to other vulnerable individuals and how this in



turn assists in supporting recovery with mental health and other issues. Veteran offenders are keen within this environment to support others. Peer mentoring is a good example of something that has previously been successful in the prison. There is currently the opportunity for veteran offenders to become a “listener” for other veterans to talk to if they prefer not to talk to a member of staff. They also have the opportunity in training to administer acupuncture to help with well-being. Feedback suggests that charity days are also welcomed within this group. These help raise motivation levels across the general prison population.

HC06 Arts and crafts

This activity has not been identified as a priority

HC07 Sports

Sporting activities are welcomed across the majority of the veteran cohort. Being able to work together whilst taking part in something which has previously played a huge part in their lives is important.

HC08 Cognitive Behavioral Therapy

The provider will be required to work closely with HMP/YOI Holme House to deliver this provision.

HC09 Drama

This activity has not been identified as a priority

HC10 Media

This activity has not been identified as a priority

HC11 Music and Dance

This activity has not been identified as a priority

HC12 Specific projects (social good)

Tasks and activities which focus on the importance of taking responsibility would work well for this cohort.



Community and Social Factors (Service Level 3)

CS01 Strong ties to family and pro-social personal support

All family day activities will need to be approved by the Governing Governor and engagement with the Offender Management Unit should take place to minimise any potential risks. Primary feedback suggests that activities which promote the opportunity for families of veteran offenders to interact during family days would help with their rehabilitation by reducing ongoing anxiety, particularly knowing that their spouses/families could potentially have support from each other in the community.

CS02 Relationship coaching interventions

Cultural factors associated with being in the Armed Forces impact on a large proportion of veteran offenders and their ability to control impulses and operate pro-socially, along with other behavioral issues. The provider will need to be familiar with such contributing factors.

CS03 Community capital- meaningful position and value within your community

Feedback suggests that a large proportion of veteran offenders want to be able to contribute to society upon release. The provider will need to arrange activities that will enable the participants to adapt what they have developed in prison to the community context.

CS04 Sense of purpose, meaning and recognition of your worth from others

Based on the specifics of the delivery location within the prison, this activity will need to be adapted to suit the environment. There are some veteran specific organisations who may be able to assist and continue through into the community.

CS05 Therapeutic approaches

Multi-Systemic Therapy isn't a priority for this cohort. There may be a need to support participants after identifying other needs following the initial Hub assessment.

CS06 Literacy and numeracy

The PEF will provide accredited level 1 and 2 courses. Subject to funding the PEF could also provide level 3 but this would need to be discussed with the provider and the education department. If funding is not available, the provider has the option of supporting veteran offenders on to higher education, where appropriate.

CS07 Life skills

Such activity is highly recommended especially when focusing on the transition from the Armed Forces, into the community. The ability to manage change and stress associated with this transition should support participants and reduce their risk of reoffending. Delivery can be standalone or embedded in other activity but should always be linked to a qualification or award rather than just offering general support.

CS08 Employment-focused programmes that lead to real and fulfilling jobs



The primary feedback from veteran offenders and also data extracted from CATS for the CFO3 programme highlights that the majority are keen to pursue manual employment with the view to obtaining CSCS cards. Another popular category is personal training or similar fitness instructor roles. The CFO Support Worker would need to establish what the level of need against what can realistically be delivered in HMP/YOI Holme House as well as demonstrate value for money.

CS09 Gaining work related-qualifications, gaining employability skills

Generalised employability skills courses are appropriate for this group.

CS10 Work-related mentoring

Not likely to be available for delivery in HMP/YOI Holme House.

CS11 Accommodation support/advice

The provider will need to be aware of what support is currently delivered to all offenders at HMP/YOI Holme House and if there is any specific support for veteran offenders in readiness for release. Complementary support would then be required.

CS12 Independent living

The CFO Support Worker will need to assess and support depending on the need required.

CS13 Careers advice

The vast majority of veteran offenders have a career in mind (based on primary feedback) however if HMP/YOI Holme House already use services from a contracted organisation, the provider will need to complement this or assist to enhance the level of support.

CS14 Debt advice

The provider will need to be aware of what support is currently delivered to all offenders at HMP Holme House and if there is any specific support for veteran offenders in readiness for release. There may be the opportunity to upskill the veteran participant cohort to support the vulnerable offenders experiencing these issues.

CS15 Practical support to access services

Assistance with logistical problems which prevent participants from accessing mainstream provision, in particular employment and accommodation related barriers. This may include support with applications, navigating Local Authority processes and services etc. This type of support has been highlighted previously as valuable with NESP participants.

CS16 Referral to healthcare

The provider will need to be aware of what support is currently delivered to all offenders at HMP Holme House before developing these activities. Participants



can be signposted to and supported to engage with healthcare services as well as making appropriate referrals to the Reconnect Programme, other physical and mental health-related programmes or local well-being initiatives including in-house delivery. Registering with a GP is a prime example of the support that the majority of all veterans need when leaving the Armed Forces (based on data from MCTC Colchester).

CS17 Distance Travelled (1st assessment)

To be completed wherever possible within regime constraints.

CS18 Distance Travelled (2nd assessment)

To be completed wherever possible within regime constraints.

Interventions and Services (Service level 4)

IS01 Supported referral to interventions and services

The provider will need to be aware of support already available at HMP/YOI Holme House and the activities below can only be delivered where approved and managed in conjunction with the Governing Governor and Offender Supervisor/Manager:

- *Interventions which are cognitive behavioural, targeted to individuals with higher risk scores, that teach skills such as emotional regulation and problem solving;*
- *Cognitive behavioural programmes that target attitudes*
- *Victim-offender conferencing (for violent and acquisitive offenders with an identifiable victim)*
- *Indirect restorative justice (RJ) initiatives*
- *Opiate substitution therapy (for acquisitive opiate-addicted offenders) / Psycho-social support to maintain abstinence / 12 step programmes / Structured therapeutic communities focusing on substance misuse*



17. Financial allocation and throughput

17.1 Set out below, are the maximum budget and minimum volumes for this contract. Providers should note that maximum contract values are fixed and HMPPS does not guarantee volumes. Budgets must be submitted for the total contract.

17.2 The financial allocation for the Veteran Hub in Holme House is **£1,000,000**

	Category of Region	SL1 – Enrolments	SL2 – Human/Citizenship	SL3 – Community & Social	SL4 – Interventions & Services
Veteran Hub £1,000,000	Total	398	386	772	193

Table 2: Service Levels required per Hub

Demographic Targets (Based on Enrolments)

	Category of Region	Over 50	Disabled	Ethnic Minorities
Veteran Hub	Transition	28	88	32

Table 3: Minimum demographic split expected

17.3 All targets are ring-fenced and must be achieved within the Veteran Hub. Targets, overachievement and underachievement cannot be switched or balanced between Hubs.

17.4 Demographic targets have been allocated based on modelling from the eligible population within Holme House who are likely to be suitable for the Veteran Hub programme. The number of over 50, disabled and ethnic minority participants is the minimum expected.

18. Links/useful information

18.1 Phillip's Review 2014;
https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/389964/former-members-of-the-armed-forces-and-the-criminal-justice-system.pdf

18.2 MoD Veteran strategy;
https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/755915/Strategy_for_our_Veterans_FINAL_08.11.18_WEB.pdf



HM Prison &
Probation Service



18.3 Forces in Mind Trust

<https://www.fim-trust.org/reports/>