

SCHEDULE 4.1

SUPPLIER SOLUTION

1. ORDER OF PRECEDENCE

- 1.1 Subject to Clause 1.3 of the Terms and Conditions, if there is a conflict between the provisions of this Schedule and any other provisions of this Agreement, the provisions found elsewhere in this Agreement shall prevail to resolve such conflict.

2. DEFINITIONS

- 2.1 In this Schedule and each of the RoR Annexes, where words have been capitalised and defined therein they shall be given that definition otherwise they shall have their ordinary meaning.

3. RECRUITMENT STRATEGY

REDACTED

4. APPROACH TO THE DELIVERY OF ARMED FORCES RECRUITMENT

REDACTED

5. APPROACH TO THE DELIVERY OF THE MARKETING STRATEGY AND MARKETING FUNCTION

REDACTED

6. CONTACT OPERATING MODEL

REDACTED

7. ASSESSMENT OPERATING MODEL

REDACTED

8. DIGITAL SOLUTION DEFINITION, SUPPORT AND THROUGH LIFE PLAN

REDACTED

9. DATA, MI AND REPORTING

REDACTED

10. IMPROVEMENT PLAN

REDACTED

11. APPROACH TO THE DELIVERY OF THE RELATIONSHIP MANAGEMENT PLAN

REDACTED

12. SOCIAL VALUE: DIVERSE SUPPLY CHAINS

REDACTED

13. SOCIAL VALUE: TACKLING INEQUALITY AND IMPROVING EQUALITY AND DIVERSITY IN THE WORKFORCE

REDACTED

14. SOCIAL VALUE: SUPPORT HEALTH AND WELLBEING IN THE RECRUITMENT WORKFORCE

REDACTED

15. RISK MANAGEMENT PLAN

REDACTED

OFFICIAL–SENSITIVE COMMERCIAL

ANNEX A TO SCHEDULE 4.1

DELIVERY PLAN

REDACTED

OFFICIAL–SENSITIVE COMMERCIAL

Armed Forces Recruiting – Recruitment Services Agreement v1.0