

**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC87401**

**ROUTE: 195**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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**ROUTE: 195**

## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 195 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Southall Garage (GW)  
40 Armstrong Way  
London  
UB2 4SD

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 195: Charville Lane Estate - Brentford, County Court**

**Date of Structural Change:** 13 April 2024.

**Date of Service Change:** 13 April 2024.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Brentford, County Court:** Charville Lane, Bury Avenue, Goshawk Gardens, Weymouth Road, Adelphi Crescent, Adelphi Way, Kingshill Avenue, Lansbury Drive, Uxbridge Road, Church Road, Botwell Lane, Station Road, North Hyde Road, Hayes Road, Western Road, King Street, The Green, South Road, Southall High Street, Uxbridge Road, Boston Road, Boston Manor Road, Half Acre, Brentford High Street

**Towards Charville Lane Estate:** Back Lane, St Paul's Road, Half Acre, Boston Manor Road, Boston Road, Lower Boston Road, Uxbridge Road, Southall High Street, South Road, The Green, King Street, Montague Way, Western Road, Hayes Road, North Hyde Road, Station Road, Botwell Lane, Church Road, Uxbridge Road, Turn At Slip Road Through Central Reservation, Uxbridge Road, Lansbury Drive, Kingshill Avenue, Adelphi Way, Adelphi Crescent, Goshawk Gardens, Bury Avenue, Charville Lane, Charville Lane Slip Road, Hoppner Road, Charville Lane

### **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

#### **Charville Lane Estate**

Public stand for three buses on north side of Charville Lane commencing at p/w Nos. 65/67 and extending 33 metres west.

Buses proceed from Charville Lane to stand, departing to Charville Lane.

Set down in Charville Lane, at Alighting Point (33641 - Charville Lane Estate) and pick up in Charville Lane, at Stop A (33642 - Romney Road).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.  |
| OPERATING RESTRICTIONS: | No more than 2 buses on Route 195 should be scheduled to stand at any one time. |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.                                   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time.                                 |
| BLIND DISPLAY:          | Charville Lane Estate.  |
| OTHER INFORMATION:      | No toilet facilities.   |

### **Hayes North, Brook House, Raynton Drive (from Brentford, County Court)**

Public stand for one bus on north side of Raynton Drive, commencing 34 metres east of the eastern kerbline of Lansbury Drive and extending 12 metres west.

Buses proceed from Lansbury Drive, Raynton Drive to stand, departing via Raynton Drive, Kingshill Avenue to Lansbury Drive.

Set down in Lansbury Drive, at Stop Q (17227 - Fairholme Crescent) and pick up in Lansbury Drive, at Stop K (17226 - The Brook House).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.                                    |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only.                  |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time. |
| BLIND DISPLAY:          | Hayes North, Brook House.                       |

### **Hayes End, Crown (from Brentford, County Court)**

Buses proceed from Uxbridge Road, departing to Uxbridge Road.

Set down in Uxbridge Road, at Stop FF (BP3285 - Uxbridge County Court) and pick up in Uxbridge Road, at Stop E (3114 - Uxbridge County Court).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.                                     |
| OPERATING RESTRICTIONS: | <b>Turning Point Only - Buses must not stand</b> |
| BLIND DISPLAY:          | Hayes End, Uxbridge Road.                        |

### **Hayes, Clarendon Road (from Brentford, County Court)**

Public stand for one bus on west side of Clarendon Road, commencing 50 metres south of Clayton Road and extending 12 metres south.

From Charville Lane Estate

Buses proceed from Station Road, Clayton Road, Blyth Road, Clarendon Road to stand, departing via Clarendon Road, Clayton Road to Station Road.

Set down in Station Road, at Stop D (BP6122 - Hayes Town Centre) and pick up in Station Road, at Stop M (16163 - Clayton Road).

#### From BRENTFORD, COUNTY COURT

Buses proceed from Station Road, Clayton Road, Blyth Road, Clarendon Road to stand, departing via Clarendon Road, Clayton Road to Station Road.

Set down in Station Road, at Stop L (29994 - Hayes & Harlington Station) and pick up in Station Road, at Stop E (15979 - Hayes & Harlington Station).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.                                    |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only.                  |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time. |
| BLIND DISPLAY:          | Hayes & Harlington Station.                     |

#### **Bull's Bridge**

From Charville Lane Estate

Buses proceed from North Hyde Road, The Parkway departing to North Hyde Road.

Set down in North Hyde Road, at alighting point (15974 - Roseville Road) and pick up in North Hyde Road, at boarding point (15973 - Roseville Road).

#### From BRENTFORD, COUNTY COURT

Buses proceed from Hayes Road, North Hyde Road, The Parkway, North Hyde Road departing to Hayes Road.

Set down in Hayes Road, at Stop BS (34936 - Hayes Road / Tesco) and pick up in Hayes Road, at Stop BA (34937 - Hayes Road / Tesco).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.                                     |
| OPERATING RESTRICTIONS: | <b>Turning Point Only - Buses must not stand</b> |
| BLIND DISPLAY:          | Bull's Bridge.                                   |

#### **Southall, Town Hall, Avenue Road (from Brentford, County Court)**

Buses proceed from Southall High Street, South Road, Hamilton Road, Avenue Road, Cambridge Road departing to South Road.

Set down in High Street, At Stop K (R0107 - Southall / North Road) and pick up in South Road, At Stop N (7699 - Southall Broadway).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.                                     |
| OPERATING RESTRICTIONS: | <b>Turning Point Only - Buses must not stand</b> |
| BLIND DISPLAY:          | Southall, Town Hall.                             |

### **Southall, Town Hall, Avenue Road (from Charville Lane Estate)**

Public stand for six buses in two parts:

1 - Main stand for 3 buses in layby on east side of Avenue Road, commencing 28 metres south of Boyd Avenue and extending 18 metres north.

2 - Overflow stand for 3 buses on south side of Cambridge Road commencing 48 metres west of Avenue Road and extending 28 metres east.

Buses proceed from South Road, Hamilton Road, Avenue Road to stand, departing via Avenue Road, Cambridge Road to South Road.

Set down in South Road, at Stop N (7699 - Southall Broadway) and pick up in South Road, at Stop M (20712 - Southall Broadway).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.   |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only.   |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.  |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time.  |
| BLIND DISPLAY:          | Southall, Town Hall.   |
| OTHER INFORMATION:      | Buses should use the stand in Avenue Road unless full. An overflow stand is available in Cambridge Road. |

### **Ealing Hospital, Uxbridge Road**

Public stand for up to 3 buses on south side of Uxbridge Road commencing 71 metres west of exit from Ealing Hospital Grounds and extending 29 metres east.

From Charville Lane Estate

Buses proceed from Uxbridge Road, Private Road In Ealing Hospital Grounds, Uxbridge Road to stand, departing to Uxbridge Road.

Set down in Uxbridge Road, at Stop P (3081 - Ealing Hospital / Wharncliffe Drive) and pick up in Uxbridge Road, at Stop UJ (3179 - St Bernard's Gatehouse / Windmill Park).

From BRENTFORD, COUNTY COURT

Buses proceed from Uxbridge Road to stand, departing via Uxbridge Road, Turn Through Gap In Central Reservation to Uxbridge Road.

Set down in Uxbridge Road, at Stop Q (3082 - Ealing Hospital) and pick up in Uxbridge Road, at Stop P (3081 - Ealing Hospital / Wharncliffe Drive).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.                                    |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only.                  |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time. |
| BLIND DISPLAY:          | Ealing Hospital.                                |

**Hanwell Broadway (from Charville Lane Estate)**

Buses proceed from Boston Road departing to Lower Boston Road.

Set down in Boston Road, at Stop K (6910 - Jessamine Road) and pick up in Lower Boston Road, at Stop Y (34106 - Lower Boston Road).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.                                     |
| OPERATING RESTRICTIONS: | <b>Turning Point Only - Buses must not stand</b> |
| BLIND DISPLAY:          | Hanwell Broadway.                                |

**Great West Road (from Charville Lane Estate)**

Buses proceed from Boston Manor Road, Great West Road, Riverbank Way, Cross Through Central Reservation, Great West Road Filter Lane, Great West Road departing to Boston Manor Road.

Set down in Boston Manor Road, at stop SZ (6896 - Great West Road) and pick up in Boston Manor Road, at stop SY (6876 - Great West Road).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.                                     |
| OPERATING RESTRICTIONS: | <b>Turning Point Only - Buses must not stand</b> |
| BLIND DISPLAY:          | Brentford, Great West Road.                      |

**Brentford, County Court, Back Lane North Side**

Public stand for 3 buses on north side of Back Lane

Buses proceed from Brentford High Street, Alexandra Road, Back Lane to stand, departing to Back Lane.

Set down in High Street, at Stop BP (6173 - Brentford County Court) and pick up in Back Lane, at Stop BQ (36860 - Brentford County Court).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.  |
| OPERATING RESTRICTIONS: | No more than 2 buses on Route 195 should be scheduled to stand at any one time. |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.                                   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time.                                 |
| BLIND DISPLAY:          | Brentford, County Court.  |



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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|                             | Working Timetable |                |                | Number of Vehicles In Service |            |        |             | Daily Scheduled In Service Miles          | Number of Days | Scheduled in Service Mileage |
|-----------------------------|-------------------|----------------|----------------|-------------------------------|------------|--------|-------------|---|----------------|------------------------------|
|                             | Reference No.     | Effective Date | Vehicle Type** | AM PVR                        | Midday PVR | PM PVR | Evening PVR | Per Day                                   | Days           | Days                         |
| Mondays to Fridays          | 195-63038-TE-MF-1 | 15/04/24       | A/B            | 14                            | 14         | 16     | 6           | 1,722.59                                  | 250            | 430,647.50                   |
| Saturdays & Good Friday     | 195-63038-TE-Sa-1 | 13/04/24       | A/B            | N/A                           | 15         | N/A    | 6           | 1,639.07                                  | 56             | 91,787.92                    |
| Sundays & Public Holidays * | 195-63038-TE-Su-1 | 14/04/24       | A/B            | N/A                           | 13         | N/A    | 6           | 1,378.08                                  | 58             | 79,928.64                    |
|                             |                   |                |                |                               |            |        |             | <b>Total Scheduled in Service Mileage</b> | <b>364</b>     | <b>602,364.06</b>            |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |  |                  |
|----|--|------------------|
| 1. | Early Termination Date<br>(clause 27.9)  | 14 April<br>2028 |
| 2. | Sponsored Route<br>(clause 27.10)  | No               |
| 3. | Multiple Termination<br>Clause 27.11 to apply  | No               |
| 4. | Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes              |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes*             |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as

relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 195.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

10. In accordance with the award letter dated 10 August 2023, this contract may be extended by one further year, subject to mutual agreement. The Corporation will serve a minimum of one year’s notice prior to the end of the six-year term.

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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|   |  |
|---|--|
| Minimum Operated Mileage Standard                                       | 98%  |
| Route Categorisation  | High Frequency Route                         |
| Initial Minimum Performance Standard<br>(22 June 2024 to 31 March 2025) | EWT = 1.21 minutes                           |
| Minimum Performance Standard  | EWT = 1.20 minutes                           |
| Method of monitoring QSI Performance                                    | Full iBus                                    |
| QSI Coverage Locations  | See attached list of Full iBus QSI Locations |
| QSI Threshold   | Not Applicable                               |

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**SCHEDULE ID - ATTACHMENT**

| <b>OUT DIRECTION</b>             |                                     | <b>BACK DIRECTION</b>            |                            |
|----------------------------------|-------------------------------------|----------------------------------|----------------------------|
| <b>Timing<br/>Point<br/>Code</b> | <b>Stop Name</b>                    | <b>Timing<br/>Point<br/>Code</b> | <b>Stop Name</b>           |
| CHVLE                            | Romney Road                         | BTFDCC                           | Brentford County Court     |
| YEADBH                           | The Brook House                     | BOSMSN                           | Boston Manor Station       |
| HYSECN                           | Uxbridge County Court               | EALGHU                           | Ealing Hospital            |
| HYSHSN                           | Hayes & Harlington Station          | STHLTH                           | Southall / North Road      |
| BULBTS                           | Hayes Road / Tesco                  | STHLKS                           | King Street                |
| STHLKS                           | King Street                         | BULBTS                           | Hayes Road / Tesco         |
| STHLTH                           | Southall / North Road               | HYSHSN                           | Hayes & Harlington Station |
| EALGHU                           | Ealing Hospital / Wharncliffe Drive | HYSECN                           | Uxbridge County Court      |
| BOSMSN                           | Boston Manor Station                | YEADBH                           | The Brook House            |

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

|                                     | <b>Vehicle Type A</b> | <b>Vehicle Type B</b> |
|-------------------------------------|-----------------------|-----------------------|
| Chassis Manufacturer and Type       | ADL E200              | ADL                   |
| Body Manufacturer and Type          | ADL MMC               | Enviro 200            |
| Single or Double Deck               | Single deck           | Single Deck           |
| Upper Deck Air Cooling System       | N/A                   | N/A                   |
| Minimum Seating Capacity            | 31+1 wheelchair space | 31+1 wheelchair space |
| Maximum Standing Capacity           | 47                    | 40                    |
| Maximum Length                      | 10,800mm              | 10,800 mm             |
| Maximum Width                       | 2,400mm               | 2,495 mm              |
| Number of Doors                     | Two                   | Two                   |
| Year of Manufacture                 | 2017                  | 2016                  |
| Engine Type (Including Euro Rating) | Euro VI               | Euro VI               |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.



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VERSION NO: 00

EFFECTIVE DATE: 13 APRIL 2024

#### SCHEDULE IVA

#### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £4,433,653.00 per annum
2. Period Contract Payment £341,050.23
3. Scheduled In Service Mileage 602,364.06 miles p.a
4. Deduction Figure £7.36 per mile
5. Date of Tender 30 May 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4).