# **Order Form**

CALL-OFF REFERENCE: CCZW21A04

THE BUYER: Cabinet Office

BUYER ADDRESS REDACTED TEXT

under FOIA Section

40, Personal Information.

THE SUPPLIER: HH ASSOCIATES LIMITED

SUPPLIER ADDRESS: REDACTED TEXT

under FOIA Section 40, Personal

Information.

REGISTRATION NUMBER: 02671533

DUNS NUMBER: REDACTED TEXT under FOIA Section 40, Personal Information.

#### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated Tuesday 19<sup>th</sup> July 2022.

It is issued under the Framework Contract with the reference number RM6170 for the Provision of Command and House Papers.

CALL-OFF LOT(S): Lot 1: Print Management Services, including strategic and transformational Services

Framework Ref: RM6170 Print Management Services

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### **CALL-OFF INCORPORATED TERMS**

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6170
- 3. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6170
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)
    - Joint Schedule 7 (Financial Difficulties)
    - Joint Schedule 9 (Minimum Standards of Reliability)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
    - Joint Schedule 12 (Supply Chain Visibility)
    - Joint Schedule 13 (Continuous Improvement)
    - Joint Schedule 14 (Benchmarking)
  - Call-Off Schedules for RM6170
    - Call-Off Schedule 1 (Transparency Reports)
    - Call-Off Schedule 2 (Staff Transfer)

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- Call-Off Schedule 5 (Pricing Details)
- Call-Off Schedule 6 (ICT Services)
- Call-Off Schedule 7 (Key Supplier Staff)
- Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
- Call-Off Schedule 10 (Exit Management)
- Call-Off Schedule 13 (Implementation Plan and Testing)
- Call-Off Schedule 14 (Service Levels)
- Call-Off Schedule 15 (Call-Off Contract Management)
- Call-Off Schedule 18 (Background Checks)
- o Call-Off Schedule 20 (Call-Off Specification)

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- 4. CCS Core Terms (version 3.0.8)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6170
- 6. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

#### **CALL-OFF SPECIAL TERMS**

The following Special Terms are incorporated into this Call-Off Contract:

CO Security Schedule (Annex A)

CALL-OFF START DATE: 20<sup>th</sup> April 2022

CALL-OFF EXPIRY DATE: 19<sup>th</sup> April 2025

CALL-OFF INITIAL PERIOD: 3 Years (36 Months)

OPTIONAL EXTENSION PERIOD: 1 Year (12 months)

**CALL-OFF DELIVERABLES** 

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See details in Call-Off Schedule 20 (Call-Off Specification)]

#### MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £125,000 in the first 12 months of the Contract.

#### **CALL-OFF CHARGES**

See details in Call-Off Schedule 5 (Pricing Details)

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices)]

#### REIMBURSABLE EXPENSES

None

#### **PAYMENT METHOD**

Payment via BACS upon receipt of a valid invoice which states the PO number used to commission the service. Payment for low value requirements (below £2,500) can be made by Purchasing Card.

#### **BUYER'S INVOICE ADDRESS:**

REDACTED TEXT under FOIA Section 40, Personal Information.

#### BUYER'S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40,

Personal Information.

#### **BUYER'S ENVIRONMENTAL POLICY**

Cabinet Office Environmental Policy Statement available online at:

https://www.gov.uk/government/publications/cabinet-office-environmental-policy-statement

# **BUYER'S SECURITY POLICY**

Appended at CO Security Schedule

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# SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information.

#### SUPPLIER'S CONTRACT MANAGER

REDACTED TEXT under FOIA Section 40, Personal Information.

#### PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

#### PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

#### **KEY STAFF**

Please see Call-Off Schedule 7 (Key Supplier Staff)

# **KEY STAFF – CONTRACTING AUTHORITY**

REDACTED TEXT under FOIA Section 40, Personal Information.

# KEY SUBCONTRACTOR(S)

REDACTED TEXT under FOIA Section 43 Commercial Interests

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# COMMERCIALLY SENSITIVE INFORMATION Not applicable

# **SERVICE CREDITS**

Service Credits will accrue in accordance with Call-Off Schedule 14 (Service Levels).

A Critical Service Level Failure is: Service unavailable for whatever reason for a period of more than 1 week.

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT Not applicable

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| For and on behalf of the Supplier: |  | For and on behalf of the Buyer: |  |
|------------------------------------|--|---------------------------------|--|
| Signature:                         | REDACTED TEXT under<br>FOIA Section 40, Personal<br>Information. | Signature:                      | REDACTED TEXT under FOIA<br>Section 40, Personal<br>Information. |
| Name:                              | REDACTED TEXT under FOIA Section 40, Personal Information.       | Name:                           | REDACTED TEXT under FOIA Section 40, Personal Information.       |
| Role:                              | REDACTED TEXT under<br>FOIA Section 40,<br>Personal Information. | Role:                           | REDACTED TEXT under FOIA<br>Section 40, Personal<br>Information. |
| Date:                              | 26/08/22   | Date:                           | 26/08/22   |

Framework Ref: RM6170 Print Management Services Project Version: v1.0 Model Version: v3.6