



Shared Business Services

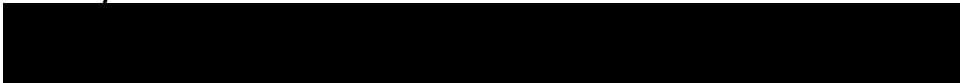
# Modular Buildings

## Service Level Agreement (SLA)



Shared vision. Better together

### Framework Details


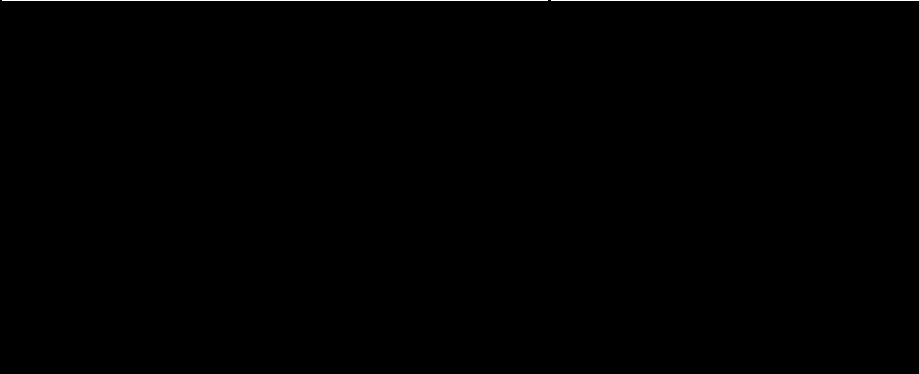
Title: **Modular Buildings**  
 Reference: **SBS10091**  
 Framework Duration: **4 years**  
 Framework End Date: **17 July 2023**  
 NHS SBS Contact: 

### Service Level Agreement Details

This Service Level Agreement (SLA) is between the following parties and in accordance with the Terms and Conditions of the Framework Agreement. Period of the Service Level Agreement (SLA)	Effective Date	09.10.2021	Expiry Date	08.04.2022
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Unless otherwise agreed by both parties, this SLA will remain in force until the expiry date agreed above. If no extension/renewal is agreed and the customer continues to access the supplier's services, the terms of this agreement shall apply on a rolling basis until the overarching Framework expiry date.

### Supplier SLA Signature panel

The "Supplier"	
Name of Supplier	Portakabin Ltd
NHS SBS Supplier Reference #	SBS10091
Name of Supplier Authorised Signatory	
Job Title of Supplier Authorised Signatory	Chief Executive Officer
Address of Supplier	Birmingham Hire & Service Centre Potterton Way, Smethwick, Birmingham, B66 1AT
	

### Customer SLA Signature panel

The "Customer"	
Name of Customer	The NHS Commissioning Board operating as NHS England & Improvement
Name of Customer Authorised Signatory	
Job Title	
Contact Details email	
Contact Details phone	
Address of Customer	Quarry House, Quarry Hill, Leeds, LS2 7UE

This service level agreement shall remain in force regardless of any change of organisational structure to the above named authority and shall be applicable to any successor organisations as agreed by both parties.

**PLEASE RETURN THE FINAL SIGNED COPY OF THIS DOCUMENT TO:**

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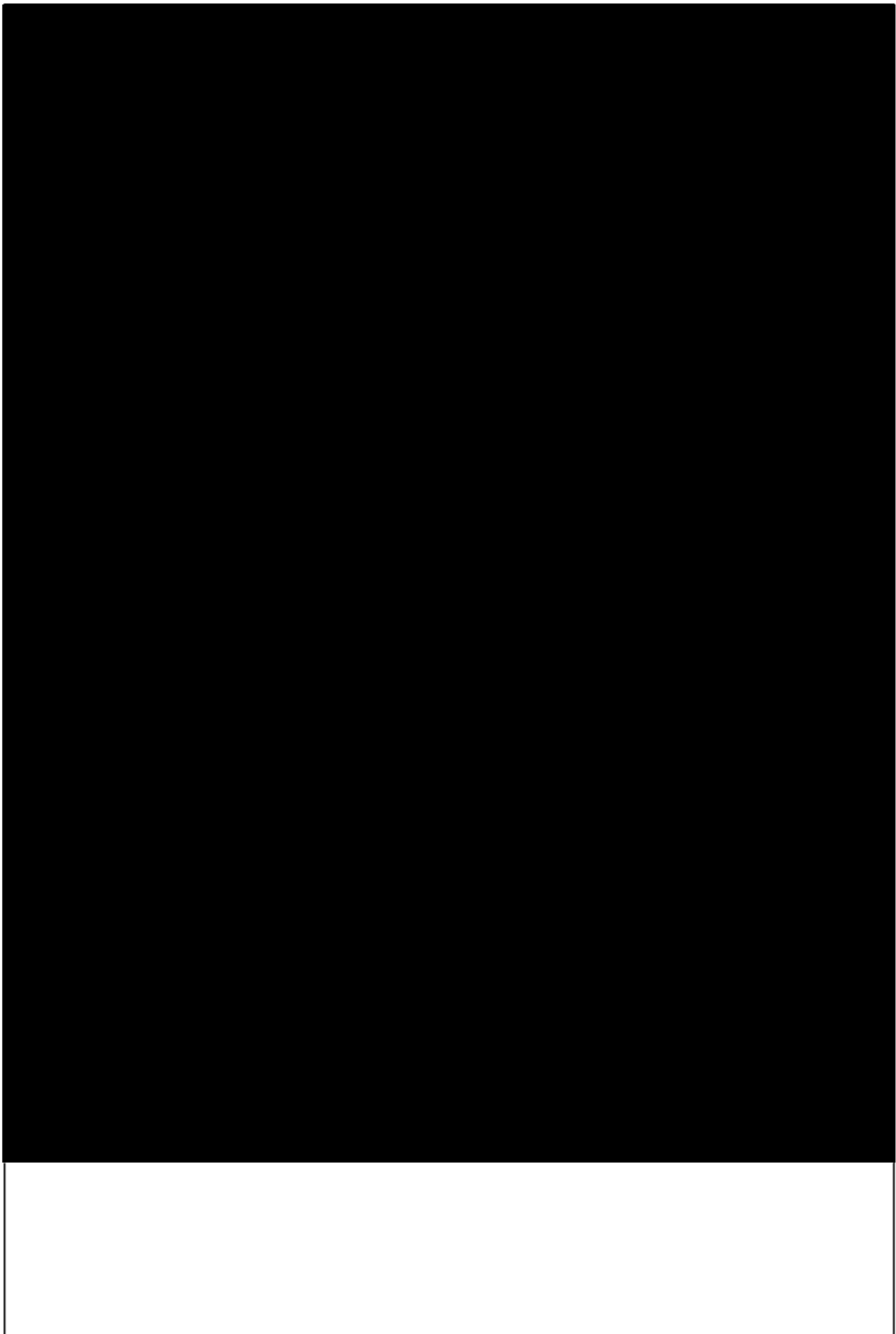
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### 1. Agreement Overview

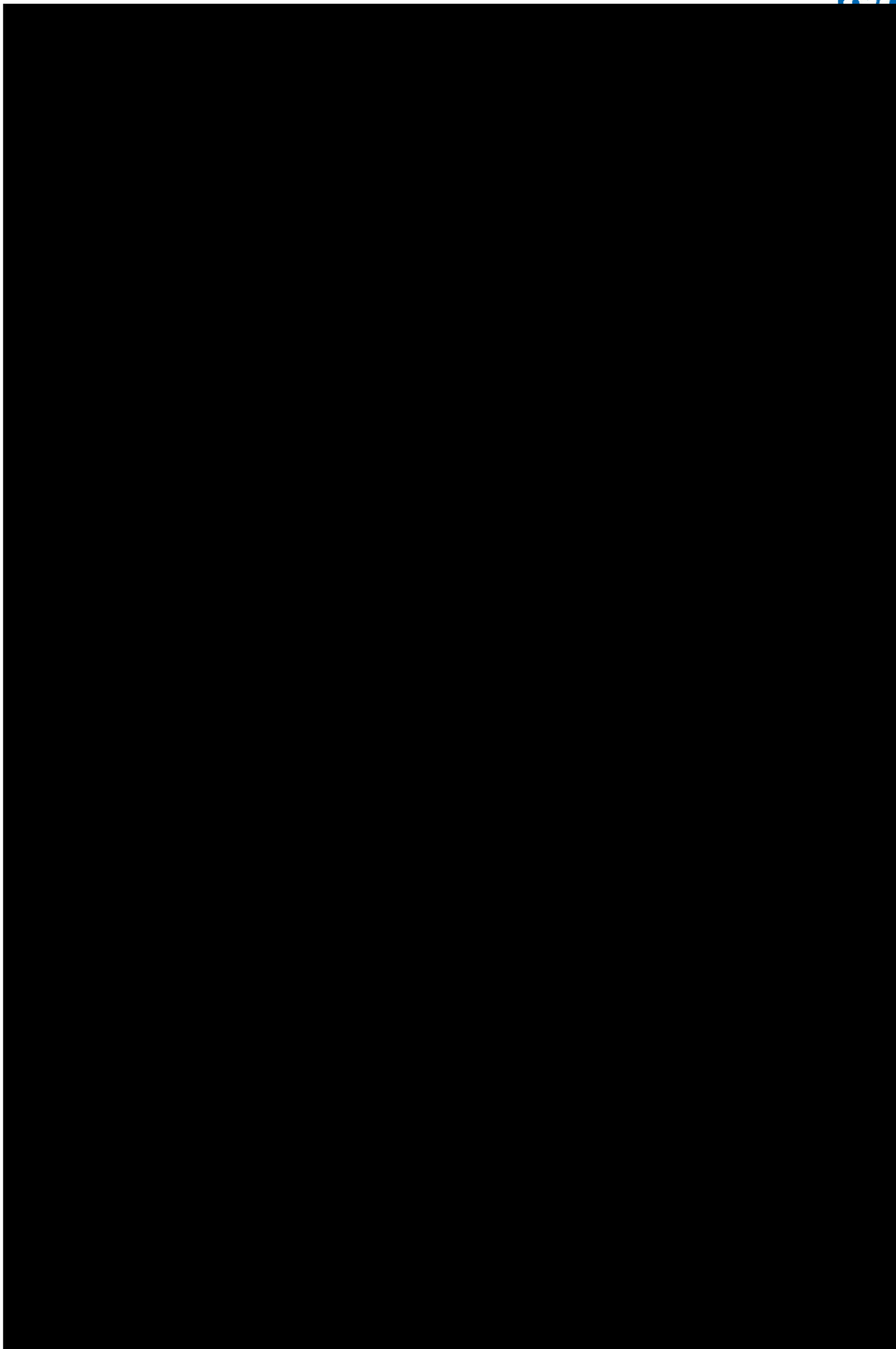
This Agreement represents a Service Level Agreement ("SLA" or "Agreement") between *Portakabin Ltd* and *NHS England & Improvement* for the provision of Modular Buildings. This Agreement remains valid until superseded by a revised agreement mutually endorsed by both parties. This Agreement outlines the parameters for all Modular Buildings covered as they are mutually understood by the primary stakeholders.

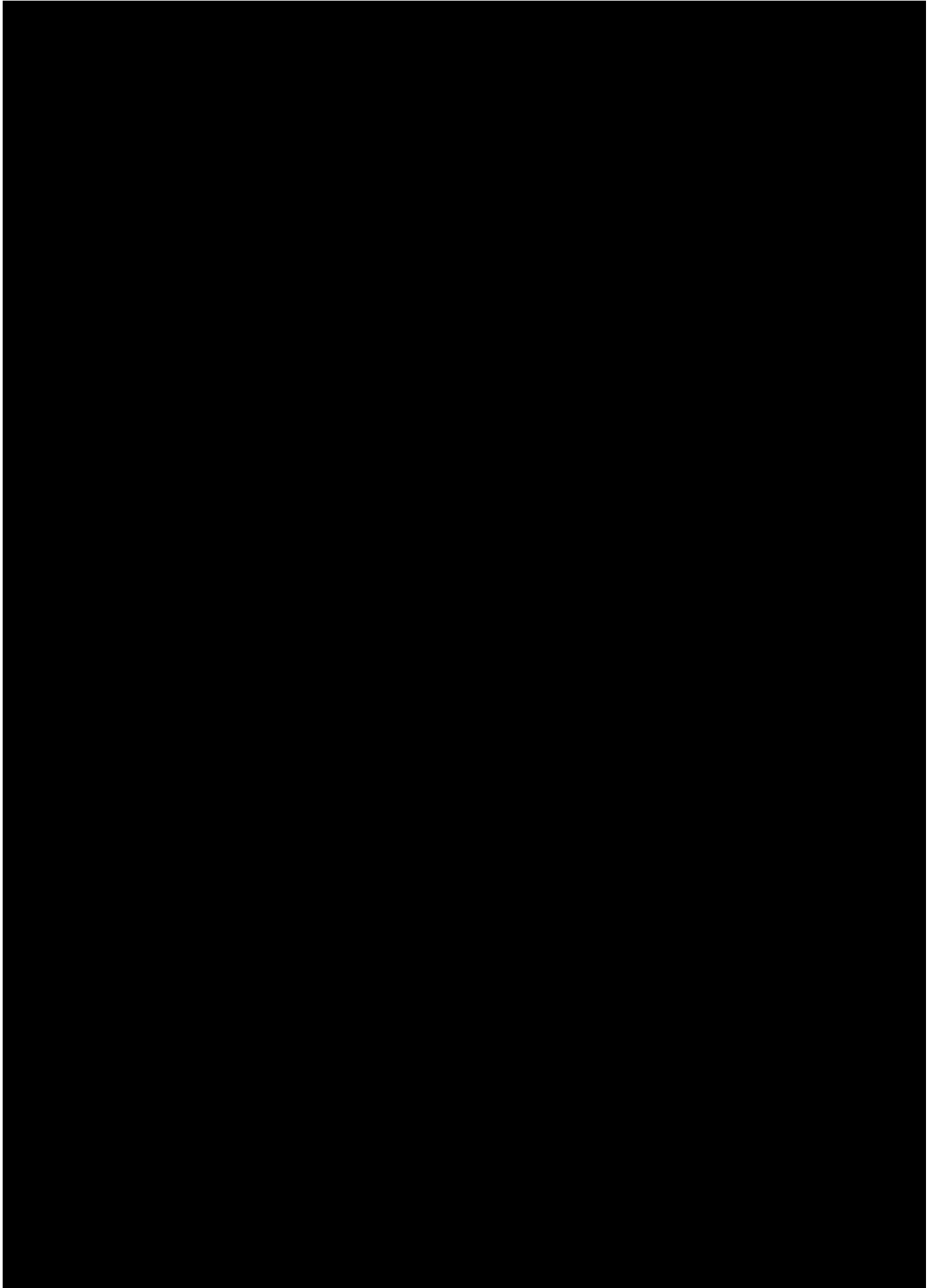
The Framework terms and conditions (including the specification of service) will apply in all instances, unless specifically agreed otherwise by both parties within this document.

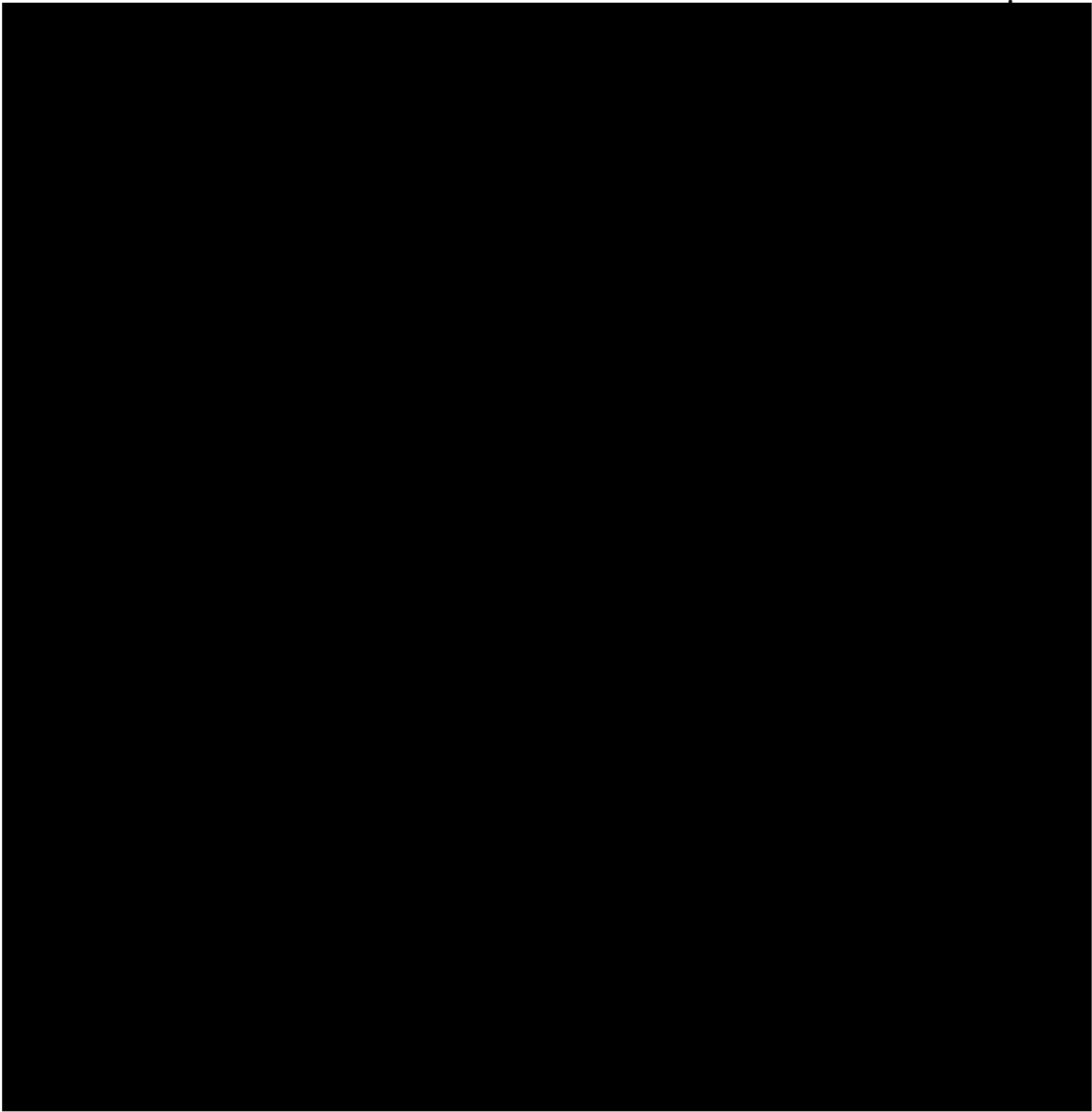
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**E. Sub-contracting**











Shared Business Services

## NHS Shared Business Services Limited

Registered in England, No. 5280446

Registered address:

Three Cherry Trees Lane, Hemel Hempstead, Hertfordshire, HP2 7AH

[www.sbs.nhs.uk](http://www.sbs.nhs.uk)

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